

HIBA BENACHOUR TALEB

BUSSINES DEVELOPMENT
MANAGER

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PROFILE

Motivated and customer centric professional with a strong background in the customer service industry.I have honed my knowledge, skills and confidence to ensure luxurious guest experiences. Seeking a career in the Fashion industry to elevate customer service and uphold brand reputation to an esteemed degree.

WORK EXPERIENCE

2021-2024

Massimo Dutti

- Provided exceptional customer service, built strong client relationships, and supported sales and promotions while collaborating effectively with the team to ensure smooth store operations.

2024 - 2025

San Carlo Birmigham

- I delivered customer service aligned with brand standards, consistently creating a positive experience. I reported any potential health and safety concerns to management in line with company procedures. I built strong rapport with customers, ensuring they felt valued, and worked effectively within a team, strengthening both communication and problem-solving skills.

EDUCATION

- IESO - GSCE Amor De Dios
September 2015 - May 2021
- Bachillerato Joseph Chamberlain Sixth form college
| BTEC Business Management - 2023
- Arden University 2024

SKILLS

- Project Management
- Public Relations
- Teamwork
- Time Management
- Leadership
- Effective Communication

INTERESTS

- Fashion
- Content creation - social media
- Networking
- Health and Fitness
- Travel
- Culture and language learning

LANGUAGES

- English
- Arabic
- Spanish
- Catalan
- French