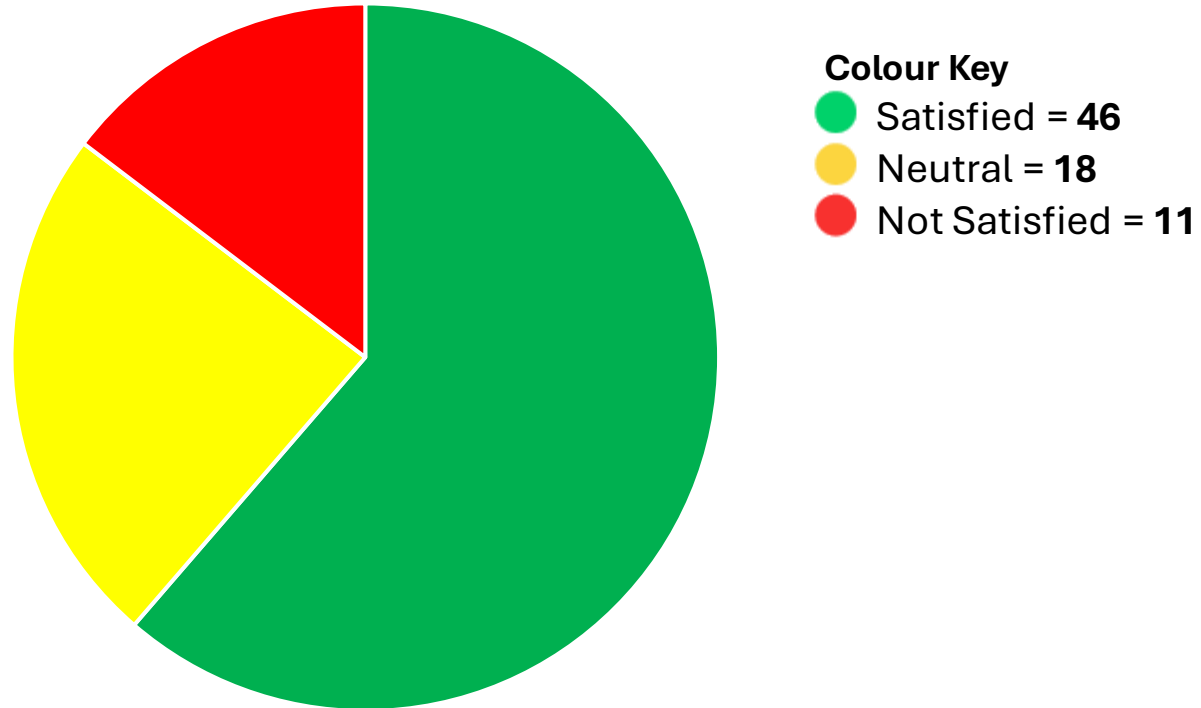


DS2 : Scenario 2: River Fitness

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River Fitness Customer Feedback Survey Results



Decision & Iteration Log

1. Why I choose my tool

I used Microsoft PowerPoint to create my presentation. I used the Excel chart feature in PowerPoint to make the pie chart. I chose these tools because they are easy to use and help present the River Fitness survey results clearly. I used PowerPoint before, so I felt confident using these tools and wanted to improve my PowerPoint and Excel skills. PowerPoint allowed me to put chart, title and information on one slide which looks organised and professional. It was interesting and useful because when I enter data, the pie chart updated automatically.

2. What information I used

I used the customer feedback survey results from the River Fitness scenario. The survey showed how customers rate about River Fitness service.

The information included:

- Satisfied = 46
- Neutral = 18
- Not Satisfied = 11

I entered these numbers into the excel chart feature into PowerPoint to create pie chart.

I used these results to create a pie chart that shows customer satisfaction.

3. How I created my artefact

- First, I watched a YouTube tutorial to learn how to make a pie chart in excel. I also read the Microsoft support guide to learn how to add a pie chart in PowerPoint.
- Then I inserted a pie chart into the slide. I clicked Edit in Excel, where I entered the River Fitness customer survey data (Satisfied = 46, Neutral = 18 and Not Satisfied = 11). The pie chart updated automatically in PowerPoint.
- I changed the chart colours to green, yellow and red, added a colour key, and checked that all the information was correct.
- I also remove the chart legend because I used my own colour key.
- Finally, I checked the spelling, numbers and labels to make sure everything are correct.

4. What changes I made

- I added a clear title to the chart.
- I changed the chart colours to green, yellow and red.
- I added a colour key to explain each colour.
- I removed chart legend and adjust the layout , made the chart easy to read.
- I checked the spelling , labels and numbers to make sure there is no mistakes.

These changes made my presentation clear and easy to understand.

5. Feedback I used

My lecturer advised me to use different colours in the pie chart so it would be easy to understand. I changed the chart to use three different colours that matched the survey categories: green for Satisfied, yellow for neutral, and red for not satisfied. I also checked that the data and labels are correct. I reviewed my work again to make sure everything is clear and easy to read. The feedback help me to improve the quality of presentation and made the pie chart look more professional.

6. Final explanation

My pie chart shows the River Fitness customer survey results clearly. It shows that most customers were satisfied, some customer were neutral and some customer were not satisfied. The chart is easy to understand and helps the business see the survey results quickly and compare the results easily. This information will help River Fitness improve its services and make customer happy in the future. Making this presentation help me improve my PowerPoint and Excel skills. I learned how create and edit pie chart, change the colours and improve the layout. Overall, my artefact presents the survey information in a simple and clear way.

6. References:

ExcelTutorialsEasyClickAcademy. (2019) *How to Make a Pie Chart in Excel*.

Available at: https://youtu.be/hElkEzAjd5o?is=cJdl_Nne3ZNotfHQ (Accessed: 24 July 2026).

Microsoft Support. (n.d.) *Add a pie chart*. Available at: <https://support.microsoft.com/en-us/excel/add-a-pie-chart> (Accessed: 24 July 2026).