

- Module Title: *Professional Career Development within H&SC*
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AGENDA

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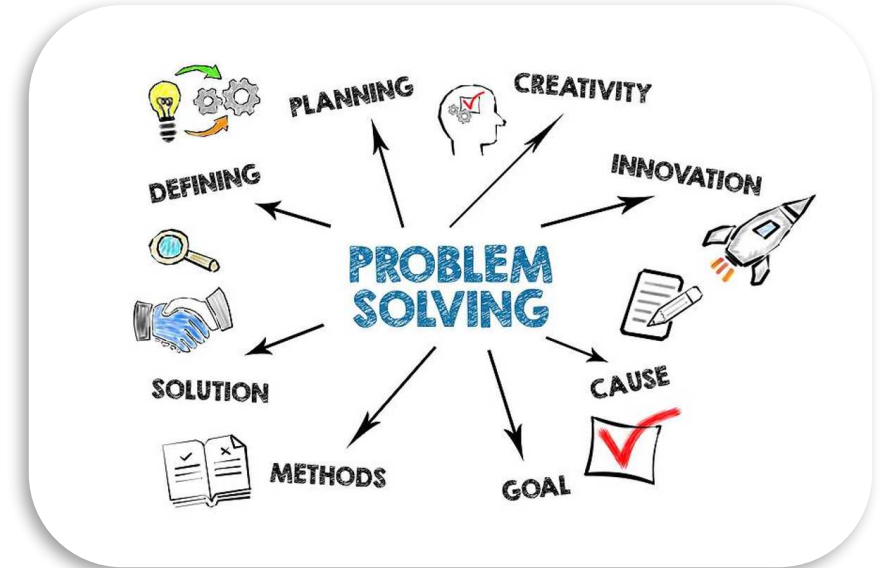
Introduction

- There are numerous practical skills of health and social care professionals which are required to offer safe and effective support.
- Problem-solving is one of the skills that should be utilised by professionals (Adeoye, and Jimoh, 2023).
- This presentation will define problem-solving and its significance.
- It will also elaborate about a model employed in solving problems and how this can be put into practise.



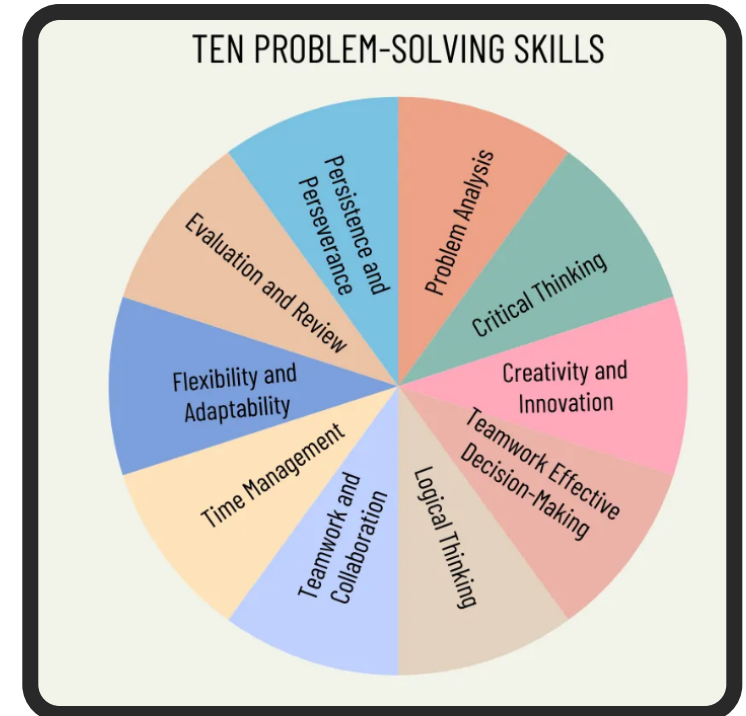
What is the Chosen Skill: Problem Solving

- Problem solving involves recognising a problem as well as devising a viable solution.
- It entails having to think of possibilities before making decisions.
- It also involves brainwork and cooperation with peers (Wang *et al.*, 2024).
- This is an ability attainable by way of education, training and experience.



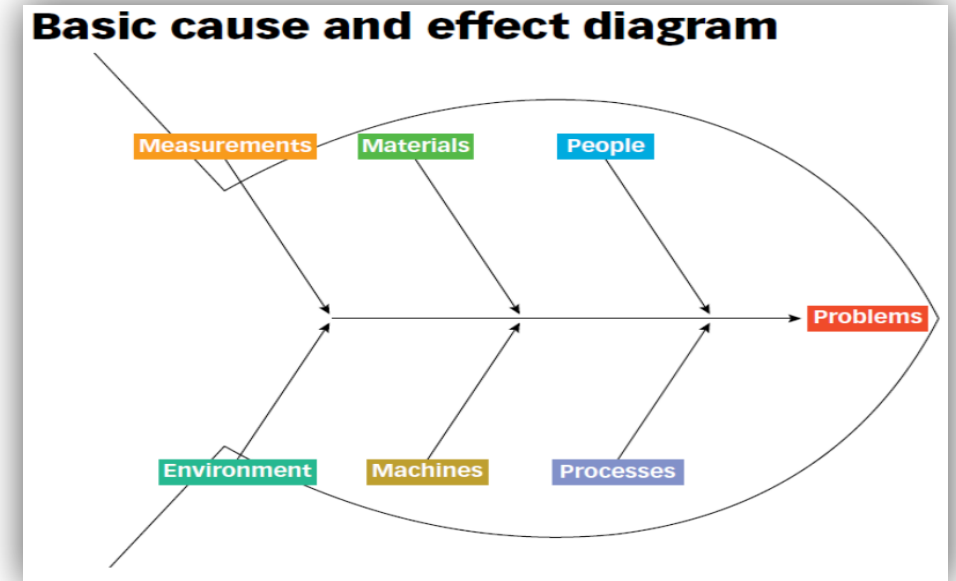
Importance of the Problem Solving in Professional Practice

- Problem-solving assists professionals in being swift in responding to unpredictable scenarios.
- It promotes efficient and secure patient and service user care (Saporito, and Mrad Georgis, 2025).
- It assists employees in making improved judgments in ambiguous circumstances.
- Lack of problem-solving may cause human errors and ineffective patient outcomes.



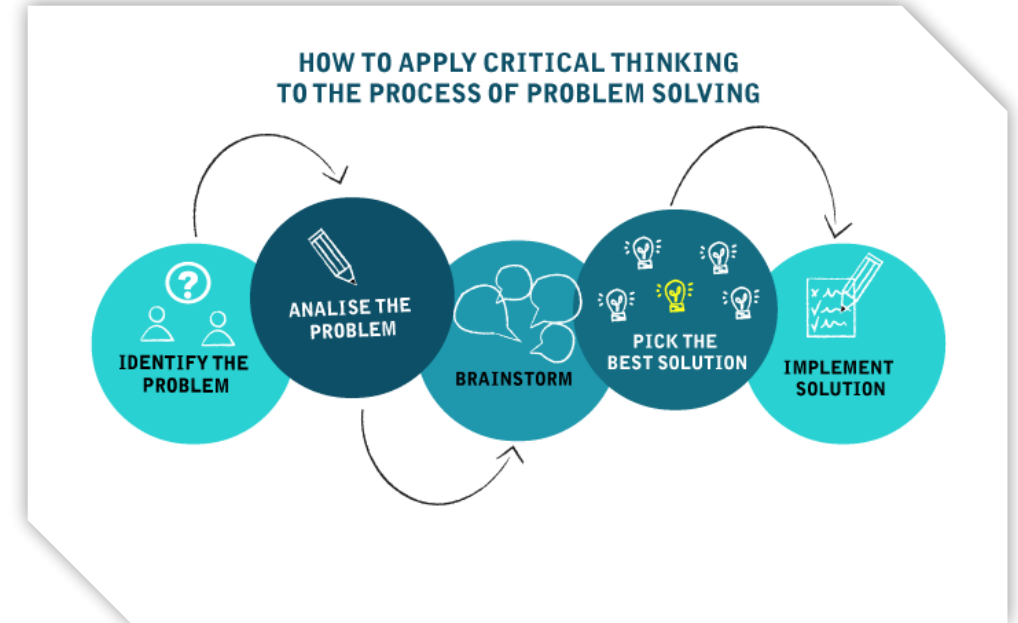
Model Linked to Problem Solving: Fishbone Diagram

- The Fishbone Diagram is a device that is used to establish the causes of an issue (Kumah *et al.*, 2024).
- The diagram aids professionals in arranging potential causes of an issue.
- The causes fall into three groups, which include people, processes and environment.
- It aids in enhanced comprehension and conclusion.



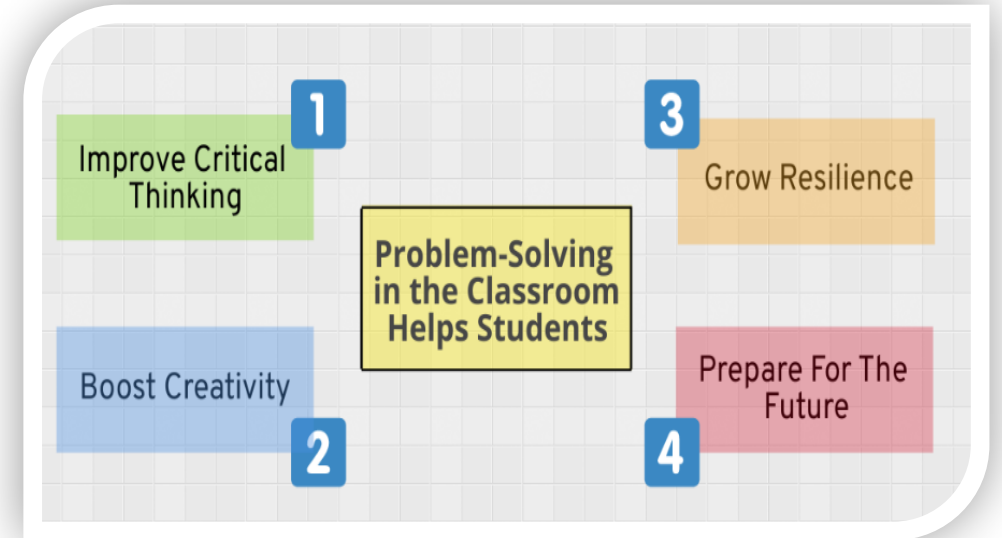
Applying Problem Solving in Practice

- A care assistant can apply the skill in a hospital ward.
- A patient can suddenly report severe pain or discomfort.
- The care assistant should evaluate the scenario and gather information.
- This helps in ensuring that the patient is provided with timely and safe care.



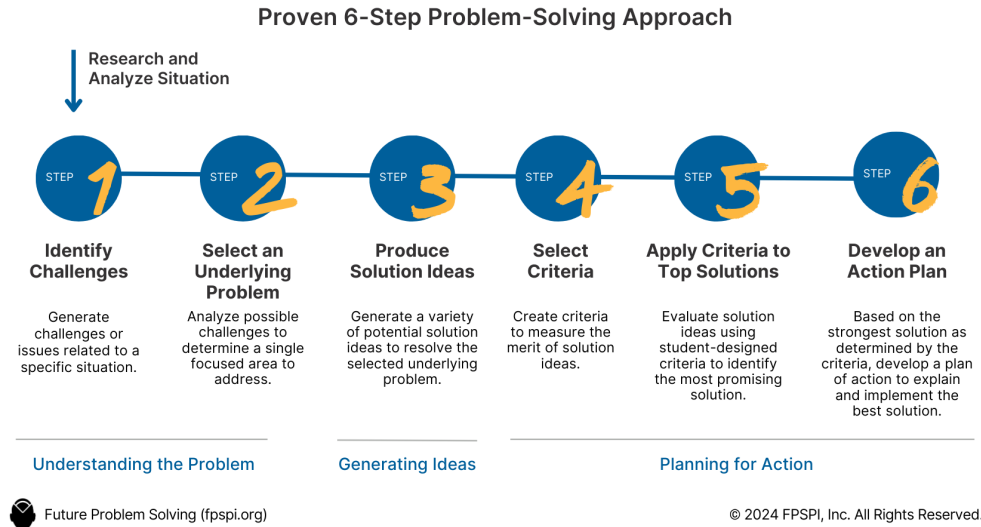
How This Skill Supports My Future Career

- Problem-solving is a skill needed to be employable in health and social care.
- Employers respect professionals that can handle issues at hand.
- It is also useful in life-long learning and self-development.
- I will continue developing this competency through learning and training.



Conclusion

- Problem-solving is one of the main professional skills in health and social care.
- It assists professionals with detecting problems and coming up with viable solutions.



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