

Decision and Iteration Log

Scenario: River Fitness Customer Feedback Summary

I used Microsoft Excel for this task, because is good for table and charts. Using Excel basic tools was a good way to organise and present the customer feedback for this scenario.

I used information provided and input customer feedback into a table, with the below: Satisfied, Neutral and Not Satisfied. After that, I made a bar chart, a clear title and made the headings bold for clear reading.

I checked my work, the numbers and the spelling, to make sure they were correct. When I look at my work, I find small changes, like adjusting the layout so that

the table and chart looked tidy on one page. These small changes improved the overall quality of my work.

The completed spreadsheet shows a clear view of the customer feedback to be presented and understood quickly. The table shows the result numbers clearly and the chart compares the information. Checked again for any mistakes before saving a last time.

I would use company's colours and logo if this was a real business.

This task helped me improve my Excel Skills – no matter how much data it's being used, excel can always be useful for data presentation.

I believe my work shows all the requirements from the scenario and that I'll be more confident using Excel in future tasks.

River Fitness Customer Feedback Summary Table and Chart

Customer Feedback	Number of Responses
Satisfied	46
Neutral	18
Not satisfied	11

