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Food and Beverage Operations (BMIH4002)

Ffion Cumberpatch

Does the required skill set of a Food & Beverage employee change, based on the type of business and the type of service that is offered?

The two restaurants I have choose are KFC and Boteco Do Brassil, KFC is a one of the popular fast foods and affordable but on the other hand Boteco Do Brassil is a bit more expensive but unforgettable taste.

Kfc Cheff salary is £8.16 per hour leading to £9.89 which is below the national average wage. They are looking for Cheffs who can join the team to prepare delicious meals for customers the Cheffs responsibilities include studying the recipes, setting up menus and preparing high quality dishes, they should be familiar with sanitation regulations. The chef is responsible for setting up the kitchen utensils and equipment study each recipe and gather all necessary ingredients cook food in timely manner delegate task to kitchen staff inform wait staff about daily specials supervise cooks and assist as needed monitor food stock and placed orders check freshness of the food and discard out of date items. As a chef you should have the ability to stay calm and undertake various tasks. Boteco do Brassil the chef has £17 per hour. The chef is appreciated and gets paid what they deserve for the long hours . They have 3 positions available kitchen staff, working at the bar and front of house, drivers' food, and delivery. They offer birthday packages the restaurant is opened during the day and at the evenings they offer delivery services and after 10 o'clock they have the night club on till 3pm midnight. The chef is required to cook hot meals at all the times during the restaurant opening hours. Boteco restaurant has all complimentary reviews which

are nice to read we cannot say that about Kfc restaurant bad service bad reviews the people are complaining about the food being cold not been delivered on time missing food so as not happy with the waiters as they were mean and nonunderstanding not willing to help. Boteco on other hand provides the best service for the guests to make it unforgeable memories they apricate the customers and work together as a team to provide the best service they have team meetings weekly to discuss team progression and what needs to be done that is why they give magical experience to the guests. At Kfc they have bad service as they not doing the right team managing the solution for them is to work together as part of the team to make a progression to excellent service for the customers to come back in my opinions' the Cheff is doing, his job but it requires the team to work together. the server should hand the food on time and the drivers should deliver the food on time, so the food is still hot, double check the orders to make sure you are not missing anything from the order to keep the customers happy and to come back to you. Now to compare this to chefs' jobs the chef who works for Boteco restaurant has much better team they work together, and they offer flexible hours for the team to manage the job and not over work they admire their employees, and they pay them well, but they are not paying for their breaks at Boteco they put in a lot of effort to excellent service for the guests, you can also book a table in advance. At Kfc is a bit different thy offer work to young people leaving school which are 16 years old who do not take their roll responsibilities as they required to that is why the service is good but not excellent the school leavers are not ready for these positions. For Kfc to lead to an excellent service they would first need to manage the team and start working together the chef should communicate with the waiter, so everything is on time no cold food.

Indeed (2023) [C Chef salaries: How much does a KFC Chef make in the United Kingdom? | Indeed.com](#)

Workable Technology Limited (2012-2023) [Chef job description template | Workable](#)

By Boteco do Brasil (2022) [Boteco Do Brasil Glasgow | Latin Club | Merchant City | Scotland](#)

Trustpilot A/S. All rights reserved (2023) [KFC Reviews | Read Customer Service Reviews of kfc.co.uk \(trustpilot.com\)](#)

Lesley Kidd (22 April 2023) [\(20+\) Lesley Kidd - Went in for the amazing cocktails but ended up... | Facebook](#)

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