

School of Wales Institute for Work-based Learning

The issues you raise via student reps, module feedback and student surveys are used to make decisions at every level of the University. We want to let you know what happens with your ideas and comments and update you on the work we're doing to improve your student experience.

It's Done

Academic Writing – further support offered and taken.

Updating of reading lists to ensure that the books are available in the library.

Issue of long periods between each module is now resolved.

More activities are included within induction days to help with the subject; less focus is on PowerPoint.

Moodle access – guide to accessing can be found on MyDay;

Additional support provided via Mentor lecturers to those who are considering withdrawing

We Can't Solve This Right Now

None to report during this academic year.

We're Working On It

Welcome video to be produced by Student Union to illustrate how they can support learners, this continues to be on hold;

Student Union will create a chat area for all learners to discuss concerns, this continues to be on hold;

Issues concerning distance learners and library provision where books are meant to be sent out.

Parking continues to be a problem - the University is looking at this and there will be some major changes

Ensuring that employers who want their learners to attend courses communicate the academic requirements of the course.

Serious concerns raised regarding letters sent out from the support units to learners – meetings will be held with relevant staff members to ask for them to be reviewed.

Room bookings and the cancellation – attempting to confirm bookings multiple times in advance.

