

Operating Hotel Facilities

BMIH4006

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Component 3

Introduction

- Suitable training practices of the housekeeping team members
- Health and safety guidance
- Safety regulations



The basic idea of housekeeping training practices

- Housekeeping training and practices
- Guest experiences to overcome the existing challenges
- In-person training and handling, video tutorials, photo tutorials



Essential health and safety practices aimed at handling rubbish and excess materials in Marriott

- Handling the rubbish and excess materials
- Key controlling feature
- Essential cleaning materials
- The OSHA safety programme
- Cleaning up the spills, orderly maintenance of the storage areas



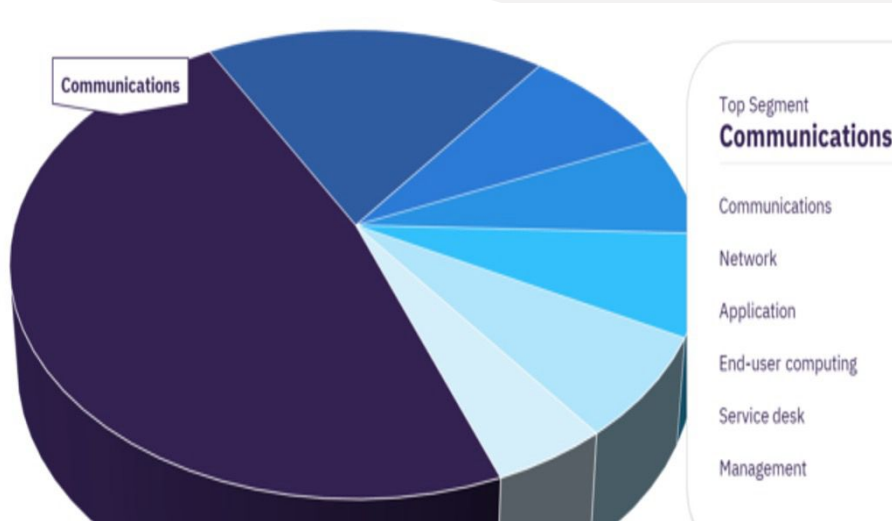
Occupational health and safety regulations

- Health and safety regulations
- Marriott to prevent accidents and injuries
- Communicating with staff members



Effective communication with clients of Marriott

- Precise communication with the Client
- Regular feedback from Clients
- Incorporations of suggestions
- Personalisation Approach for Customers



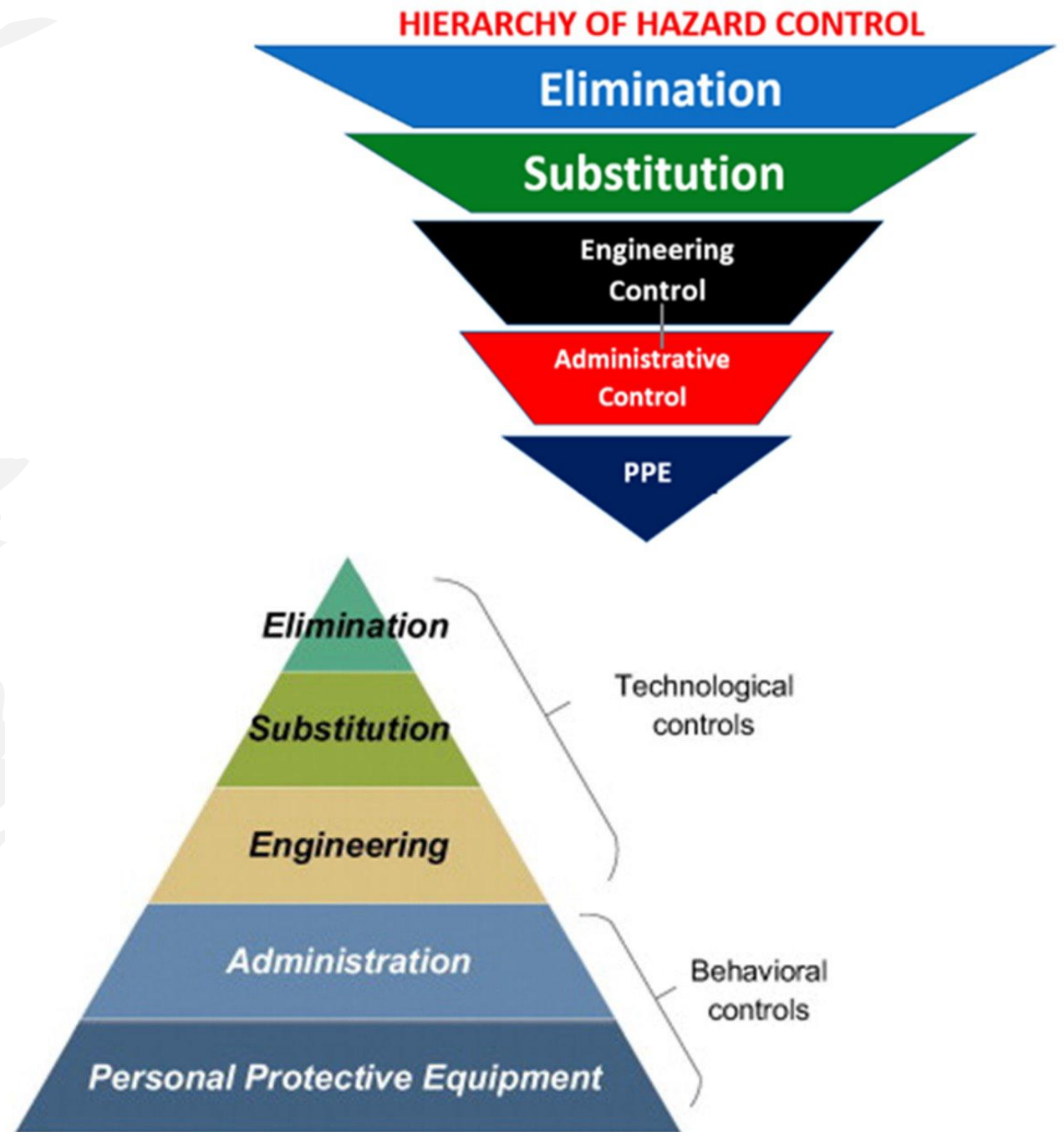
Cleaning equipment operations at Marriott

- High-Quality vacuum cleaners
- Use of Air Purifiers
- Efficient training programmes
- Initiatives of Green Cleaning



Controlling chemical and electrical hazards in Marriott

- Maintaining proper data sheets
- Proper Training and education
- Effective monitoring
- Looking for substitutes for chemical hazardous materials
- Proper inspections
- Training on safe electrical procedures
- Adherence to electric safety rules
- Emergency shutdown process





Conclusion

- Guest experiences to overcome the existing challenges
- Key controlling features with acquiring the knowledge
- Health and safety practices

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