

Grow with Google

Applied Digital Skills

Certificate of Completion

THIS CERTIFIES THAT

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HAS COMPLETED

Avoid Online Scams

AWARDED ON

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The story of selling shoes

Phone call

- The buyer was speaking too fast.
- The call came from an unknown number.
- The reason for urgent delivery of shoes does not seem authentic.

Email from buyer

- The buyer has sent a payment confirmation email. But, the amount was not credited in his account.
- The email address does not represent where the buyer is calling from.

Should Deshawn ship the shoes?

- Deshawn should not ship the shoes.
 - Because he has not received the payment yet.
 - Deshawn should inquire more about the buyer, its company and clients.

Group decision: Deshawn must not sell/ship the shoes.

Additional notes

- If the buyer is an authentic caller she must call from a reliable company number.
- Deshawn noticed inconsistencies in the actual logo, and email logo design and email addresses as well.