

Workplace Culture and its impact on Organisational Efficiency

Amma-harar Russell young

1808757

Dr Hossein Shokri

Introduction

This report will be showing the findings on how the workplace has dramatically transformed during the pandemic and its ongoing restrictions. How organisations have had to adapt to the new norm, however with all the challenging circumstances this has also made many opportunities for new adventures in the workplace and has brought the community spirit together and shown how resilient people have been.

The organisation that will be analysed is The Trafalgar Surgery this gp surgery stands out because they empower their patients by supplying a scheme that gives them access to take their own digitalisation test this is extremely important because of the high statistics of people dying from heart attacks due to having high blood pressure and not realising on till it's too late.

By giving patients the ability to take their health into their own hands can prevent late results that could form into a heart attack or any other underlying health issues they may have. Another reason on why this gp surgery puts their patient needs first is that they have a good recent care quality commission report stating that people with long term conditions, family's children and young people, the elderly and people experiencing mental health including dementia also people in circumstances that may make them vulnerable is at the top of their concern.

The key business analytical tools that will support this report will be PESTEL analysis. PESTEL Analysis is a strategic framework used to evaluate the external environment of an organisation by breaking down the opportunities and risks into PESTEL analysis. Businesses are affected by both micro and macro factors

in its external environment. this tool is what businesses use to understand and monitor the macro-environmental factors. This also helps to keep track of changing activities in the workplace environment.