

Job details

Here's how the job details align with your [profile](#).

Job type

Part-time

Full-time

Location

Birmingham B5 4BP

Benefits

Pulled from the full job description

- Referral programme
 - Employee discount
 - Company pension
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Full job description

Fumo Selfridges are hiring a Waiter/ Waitress!

Competitive Industry pay (based on salary & Tronc)

Our story

The Distefano family, spanning two generations, started San Carlo over 30 years ago and seen it grow to twenty-five authentic Italian restaurants across the UK – from Covent Garden, Piccadilly and Knightsbridge in London to Bristol, Leicester, Liverpool, Leeds, Cheshire and Manchester and with a growing number overseas – including Kuwait, Bangkok and Qatar and with new sites set to open in Miami.

Colleague Benefits:

- Free Meals on Duty - Delicious, healthy meals, all free
- 50% Staff Discount - For you and your friends and family, in any of our restaurants around the UK
 - Refer a Friend - Bring your friends and earn up to £1,000 per person
- Elevate Training Academy - Commitment to training and continuing professional development with our San Carlo training app
- Volunteering Days - Give back with dedicated volunteering days, making a positive impact in your community
- Squadra App - Offering you discounts and rewards with thousands of companies worldwide
 - Wagestream - Access to earned pay at any point of the month
- Legal and Financial Advice - Free legal and financial advice for you and your family
- Colleague of the Month - Monthly recognition awards where all San Carlo colleagues are celebrated
 - San Carlo Awards - Our annual San Carlo Awards, dedicated to celebrating the incredible talent and hard work of our colleagues
 - Global Opportunities - The chance to work at one of our many international restaurants, from Dubai to Miami
- Best in Class Pension - San Carlo are partnered with an industry-leading pension provider, ensuring your hard work today supports your tomorrow

Key Responsibilities:

- Greeting guests as they arrive at the restaurant and escorting them to their table
 - Presenting menus to guests and taking orders for food and drinks
- Making recommendations to guests regarding food and beverage selections
 - Serving food and beverages to guests in a timely and efficient manner
- Checking on guests throughout their meal to ensure satisfaction and address any issues
 - Processing payment for meals and handling cash and credit card transactions
- Assisting with the setup and clean-up of the restaurant before and after service
 - Cleaning and resetting tables for the next guests
- Collaborating with kitchen and bar staff to ensure that food and beverages are delivered accurately and on time

Required Qualifications & Experience:

- Experience in a similar role
- Excellent communication skills

- Meticulous attention to detail, highly organised and capable of handling multiple tasks
 - A proactive self-starter who can work independently with good judgement and minimal direction

INDFOH

 https://uk.indeed.com/viewjob?jk=3bc722f4198c6fc6&from=shareddesktop_copy

Mohammed Zain Zakira

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Personal Profile

I am a committed, hardworking, and reliable individual with a strong sense of responsibility and a positive attitude towards challenges. I am eager to learn and grow professionally while building my confidence and experience. I work well under pressure, communicate effectively, and thrive in team environments.

Key Skills

- Excellent team player with strong collaboration skills
- Effective communicator, both verbal and written
 - Problem-solving and task management
 - Customer service and interpersonal skills
- Fast learner with the ability to adapt quickly
 - Strong work ethic and reliability

Education

Washwood Heath Academy

2017 – 2022

GCSEs & Equivalent Qualifications:

- English Language – Grade 2
- Mathematics (Foundation Tier) – Grade 1

- Combined Science: Trilogy – Grade 3-3
 - Geography – Grade B
- Religious Studies A – Grade 2 (Endorsement Grade P)
 - Digital Information Technology – P2
 - Constructing Developing Project – P2
 - Constructing Safety and Security – P1
- Effective Digital Working Practices – P1
 - Built Environment Award – P1

Work Experience

Bijou Lounge

Waiter | July 25 – October 15, 2024

- Provided excellent customer service in a fast-paced environment
 - Took customer orders and ensured comfort during their visit
- Worked closely with the team during peak times to ensure smooth service
 - Maintained cleanliness and organisation in the dining area

Rooster King

Kitchen Assistant | July 3 – September 5, 2023

- Communicated with customers to take and prepare food orders
 - Operated fryers and prepared meals quickly and efficiently
 - Ensured food was served hot and fresh

Evri Warehouse

Warehouse Operative | September 18 – 25, 2023

- Sorted and organised parcels according to location codes
- Maintained a high level of accuracy in a fast-paced environment
- Worked a temporary cover role, demonstrating adaptability

4 A Smile Charity

Volunteer | June 9 – June 21, 2023

- Raised awareness and collected donations for charity

- Shared information about the organisation's mission to help vulnerable youth
- Contributed to the charity's goal of preventing crime and substance abuse among teens

Prince Albert Primary School

Teaching Assistant (Work Experience) | 2021

- Supported teachers in managing classrooms and assisting students
- Helped prepare learning materials and provided one-on-one support
- Developed communication and organisational skills in an educational setting

Cover letter

My name is Muhammed Zain Zakria some of my interests are cars nature and animals as one of my interests is cars i also have made this into a little bossiness of buying and selling cars this helps me to understand the needs of customers and adapt to customers need, I have also work in a lounge before which will help me in the future with this jobs as i know how to deal with situations and have a understanding of what it means to work in a team, I have pride in what I do and strive to do better and learn more to help me in further jobs.

I strongly believe that I should be interviewed because I have good Communication skills, teamwork, resilient. I push to help my peers and I am willing to take constructive criticise to change an adapt to any scenarios that is required.

I look forward to hearing from you.