

Salon Manager/Hairdresser

Avalon Hair Studios Ltd  
London



Quick apply

Job details

Permanent | Full-time  
£40,000 - £50,000 a year

Benefits

Company pension

Qualifications

Management Sales Hair styling English Supervising experience  
Team management Leadership Communication skills

Full job description

We are looking for an experienced Salon Manager with strong leadership skills and a passion for delivering five-star service. You would need to be confident, creative, and business-savvy **Salon Manager / Hairdresser** to take the reins of our busy salon and inspire our talented team.

Your Role:

This is a hands-on position combining salon management with hairdressing. You'll lead by example—styling clients while managing the team, driving performance, and ensuring the salon runs smoothly every day.

Job Description: Salon Manager

**Position Overview:**The Salon Manager will be responsible for leading a team of stylists and support staff, ensuring excellent customer service, managing business performance, and maintaining a welcoming and professional environment for clients.

Key Responsibilities:

- Run a full and busy schedule, doing all aspects of hairdressing.
- Oversee daily salon operations to ensure smooth and efficient service delivery.
- Supervise and support salon staff, including stylists, assistants and rental staff (back rooms).
- Conduct regular team meetings and provide ongoing coaching and performance feedback.
- Hold yearly staff appraisals with written reports detailing all information.
- Responsible for recruiting, hiring, onboarding, and, when necessary, managing terminations in alignment with company policies.
- Monitoring business emails on a regular basis.
- Maintain exceptional customer service standards and handle client complaints or concerns professionally.
- Create and manage staff holidays to balance client demand with team availability.
- Monitor salon performance, including service revenue, retail sales, and customer retention.
- Manage salon inventory, order supplies, maintain stock levels, track product usage and maintain relations with rep.
- Oversee salon cleanliness, safety, and compliance with health regulations.
- Contribute to salon marketing efforts, including social media initiatives.
- Ability to manage budgets and drive sales performance.
- Learn all aspects of Phorest salon booking/management software.
- Monitor and control operating expenses.
- Foster a positive, professional, and welcoming atmosphere for both staff and clients.

What We're Looking For:

- Qualified hairdresser with at least 8 years of experience on the salon floor
- Previous experience in a leadership or management role (preferred)
- Strong communication and team management skills
- Confident in all aspects of hairdressing and customer service
- Positive, professional, and highly organised
- Familiarity with Phorest salon software and stock control systems

What We Offer:

- Competitive base salary with commission
- Ongoing training and professional development
- A friendly, supportive, and creative work environment
- Opportunity to grow with the business

Job Types: Full-time, Permanent

Pay: £40,000.00-£50,000.00 per year

Benefits:

- Company pension

Application question(s):

- Do you live within a commutable distance from the salon?

Experience:

- stylist: 8 years (preferred)

Language:

- English (required)

Work Location: In person



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**Name:** Sarifatou Zabda

**Location:** Dulwich

**Email:** [2442722@student.uwtsd.ac.uk](mailto:2442722@student.uwtsd.ac.uk)

## KNOWLEDGE

### **Rama Hair & beauty, Brixton | Hairdresser Manager**

**June 2017 to date**

- Managing stylists and assistants while running technical teams
- Assuring customers' satisfactions throughout, clear and concise communication
- Business management and customer service handling
- Deliver a full range of hair services when staff is overwhelmed or VIP clients
- Managing clients' complaint while remaining professional, positive and highly organised in business environment
- Making use of Phorest salon software and stock management

### **Lambeth College, Brixton | English and Maths (Level 1)**

**September 2016 - July 2018**

- Study English and Maths level 1
- Start adapting my English level to business standards
- Adapt my Maths level to English standards

### **Lambeth College, Clapham | Hairdressing studies (Level 2)**

**September 2018 - March 2020**

- **Study Hairdressing:** Complete structure training covering core hairdressing theory, client consultation, hygiene, and practical salon techniques.
- **Hair Colouring:** Skill in applying full-head colour, root retouch, highlights, balayage, and basic colour correction with safe chemical handling.

### **Lewisham College | Vocational training**

**March 2020 – June 2021**

- First Aid certificate

### **University of Wales Trinity Saint David | Business & management**

**June 2025 to date**

- Studying business & management
- **Hair Cutting (Including Male Cutting):** Confident in precision cutting, layering, graduation, clipper work, and scissor over comb techniques for both women and men.
- **Curly Perm:** Able to perform perm services using correct rod selection, sectioning, and processing for even, long-lasting curls.
- **Straightening:** Experienced in heat-based straightening, smoothing treatments, and chemical relaxing with a focus on hair protection and aftercare.

## **SKILLS**

- Salon leadership: Managing stylists and assistants while running teams
- Communication skills: communicating efficiently, clear and convincing
- Customer service: Complaint handling; building client loyalty; improving review scores and making sure personal is in full compliance
- Team management skills: Manage teams under pressure with high level standards and compliance
- Technical skills: Confident and experienced in cutting, colouring and styling; client care and retention
- Professional skills: Highly organised, professional and able to perform well under pressure
- Training & coaching: Mentoring junior staff and supporting apprentices
- Marketing support: Social media contributions and local promotions

## **ATTRIBUTE**

- Qualified Level 2 hairdresser with practical salon experience and a strong track record of improving sales, client numbers and online reviews, which were achieved throughout a good customer handling, deep learning and application of studied carried out through the years.
- hands-on stylist who combines technical hair skills with team leadership, client care and day-to-day salon operations.
- Taught and supervised new stylists, trainees and seasonal employees to corn-row, braid, single plaits, weave-on, straighten, Ghana-braids and to make sure hairdressing is in full compliance with our policies, including health and safety.
- Motivated to step into a Salon Manager role to drive performance, coach staff and deliver five star service.

## **OTHER ATTAINEMENT**

- First Aid Certificate earned
- Salon software training: Familiar with Phorest software and stock control system

87weston Park, London  
N8 9PR

Name: Sarifatou Zabda  
Student number: 2442722

Dear hiring manager,

I am writing to apply for the **Salon Manager / Hairdresser** position at **Avalon Hair Studios** and enclosing my CV to this letter.

I am a qualified Level 2 hairdresser with practical salon experience at **Rama Hair Salon** in Brixton since June 2017. I have a proven track record of management, leading to increased service revenue, attracting new clients, and improving online reviews. I combine hands-on technical skills with strong customer service, team support, and -day-to-day- operational experience.

In my current role at **Rama Hair Salon**, I manage a full client schedule while supporting front of- house duties such as appointment management, including a demonstrated strong communication skills and client record keeping. I have contributed to measurable increases in sales and new client bookings through a positive and professional attitude while remaining organised and business results orientated.- I hold a **First Aid certificate** and consistently maintain high standards of hygiene and safety.

I am experienced in coaching and supporting colleagues, and I regularly assist with stock checks and supplier relations. I am professional, organised, confident under pressure, and motivated to step into a managerial role where I can lead a team, drive performance, and contribute to marketing and business growth. I am comfortable with the use of salon management systems such as Phorest and applying basic budget and stock control practices to improve profitability.

Thank you for considering my application. I look forward to the opportunity to discuss how my practical salon experience and leadership skills can support Avalon Hair Studios' goals.

**YOURS FAITHFULLY**  
**Sarifatou Zabda**