Course: Avoid Online Scams

During this course I was presented with a story where someone was selling shoes and they were contacted by a scammer via the phone the buyer has potentially sent Deshawn a fake email invoice and the seller is not really sure if this is genuine. Here are the steps I learned off the course that we can take to avoid a situation like this:

First of all, why is the buyer directly contacting my phone number when I haven't given this out on the listing for sale. Also why was communication taken off the platform which I had listed the shoes?

Why the buyer needs the shoes the very next day and why they are rushing me to make a haste decision and dispatch the shoes.

What additional information would you want before sending the shoes?

Perhaps Photo ID and proof of address

If receiving a potentially fake invoice we would check if the money has actually cleared into the receiving account and if it hasn't maybe call the bank and ask if there is any incoming payments. The email address Deshawn received this from looks genuine, but it was not from the official website where the listing was put up.

Should Deshawn ship the shoes?

I believe he shouldn't ship the shoes as this transaction seems very illegitimate and suspicious because the buyer is not providing any additional verification to prove they are genuinely interested.

Key things to note is If something seems too good to be true it probably is.