

Brexit – getting it right for the traveller

A group of four young adults are walking on an airport tarmac. In the background, a white commercial airplane is parked with its cabin door open. A man in a grey shirt and hat is giving a thumbs up to a woman in a striped shirt. Another man in a grey blazer is walking towards them, and a woman in a white top is walking away. The sky is cloudy.

Every part of the traveller's journey – from booking through to support when on holiday – is affected by the UK's membership of the EU.

Getting a good deal from the Brexit negotiations will be vital for the millions of people who travel between the UK and the EU each year.

Why getting a deal is so i

1



BOOKING

Holidaymakers in the UK buy around 17 million package holidays each year. They are protected by the Package Travel Directive if things go wrong.

For non-package holiday travellers, the Consumer Rights Directive gives them vital protection against mis-selling or unfair contract terms.

Package holidays sold

**17
million**

2



FLYING

260 million passengers pass through the UK's airports each year, the majority of whom go to and come from Europe. Aviation is underpinned by membership of the EU.

When travellers are faced with avoidable cancellations or delays to their journey, they can get redress thanks to the EU's passenger rights legislation.

Airport passengers

**260
million**

important for the traveller

3



ARRIVING

Frictionless and effective border and visa arrangements help smooth the passage of visitors between the UK and EU.

The scale of travel – 53 million trips to the EU from the UK, 27 million trips to the UK from the EU – means this must continue.

UK resident trips to the EU

53
million

4



HOLIDAYING

Practical support to holidaymakers in resort is provided by around 20,000 seasonal workers from the UK.

This help is made possible by the Posted Workers Directive, which enables companies to post British staff across the EU for short periods of time.

Seasonal workers

20
thousand

What needs to happen



AVIATION

- A transitional deal is needed to bridge the gap between the UK's withdrawal from the EU and a future air transport agreement being put in place.
- Market access between the UK and EU must be preserved as should continued regulatory convergence on issues like aviation safety.



EMPLOYMENT

- Travel companies need the flexibility to post workers across their destinations to support holidaymakers while they are away.
- A scheme which facilitates and simplifies entry for stays of this type should be agreed on a reciprocal basis.



BORDERS & VISAS

- Both sides should seek to maintain the current border and visa-free arrangements for holidaymakers and short-term business travellers
- Any changes, such as electronic travel authorities, must be developed to be as operationally effective and seamless as possible given the number of travellers involved.



CONSUMER PROTECTION

- Many provisions rely on cross-border co-operation and mutual recognition. A bilateral dispute resolution system will be needed to protect travellers when things go wrong.
- Continuation of the European Health Insurance Card should be negotiated.