

Staff Student Meeting: PCET

Time and Location: 15th February 2023, 2pm - Teams

Library representative: Alison Evans

Chair: Caroline Lewis

Contact: Lesley Morgan

Y Fforwm and Carmarthen library opening hours, until 6th April 2023:

Monday – Friday: 8.30am – 12 (midnight)

Saturday – Sunday: 12 (midday) - 9pm

Dropin and popup sessions

We will be running more dropin and popup sessions during the next few months. Sessions will include *Online resource lists* and *Exam stress*. For a full list of events see our *Library Events* calendar on the library web pages or check on social media.

New appointments bookings

You can now book an appointment with Alison or Gwen using the new *Book an Appointment* service on the library web pages. Alternatively, you can continue to email us!

Customer Services Excellence Award.

We are very pleased to announce that the library service has been successful in obtaining the *Customer Services Excellence* (CSE) award. This is a government-based hallmark indicating quality and a distinguishing mark of excellence.

Stackmap.

We have introduced a new mapping service called *Stackmap*. This will enable staff and students to navigate their way around library spaces with more ease, whether looking for an item on a shelf or finding a place within a library i.e. a bookable study room. It can be found on the Library website, via our *Libraries and Opening Times* section - click on the *Stackmap Explore* button. Stackmap is also integrated within the library catalogue so if you look up a book, you will see a *Map It* button showing the shelf location.

Feedback walls.

We now have feedback walls in all of our libraries for customers to leave comments and suggestions. We welcome all feedback!

Fines Freeze.

We are holding a 'Fines Freeze' until further notice! Please note this will apply to fines only - lost item replacement charges and postage fees will still be applicable as will the costs associated with any damage to items.

Virtual Study Space.

We are offering weekly Virtual Study Space sessions for undergraduate and postgraduate students. The aim is to recreate the atmosphere and support of working in the library but

in an online environment via Microsoft Teams. Regular sessions take place on Monday afternoons and Thursday mornings. For more information and a link to the booking form, please see the *Virtual Study Space* page on the library website.

Digiskills

Lecturers can book digiskills sessions for groups of students and students can contact **Gwen Couch** directly for 1-2-1 or small informal group sessions. Support on:

- Office 365 - PowerPoint, Excel, Word, Teams etc.
- Tools for digital creation (videos, presentations, infographics etc.)
- Digital identity + wellbeing, online safety
- Digital productivity tips, e.g., tools for managing workload and collaboration

Use the Resource Finder to search for useful resources to develop digital skills - [Resource Finder - The DigiCentre UWTSd](#)

Infoskills

Lecturers can book infoskills sessions for new and returning students. Please remember that smaller, more informal groups and 1-2-1 sessions can be booked by students. To make a booking, or if you have any queries, please contact **Alison Evans**.

Links

- **Alison Evans:** Academic Liaison Librarian:
alison.evans@uwtsd.ac.uk
- **Infoskills Programme:**
<https://uwtsd.ac.uk/library/infoskills/>
- **General library queries:**
library@uwtsd.ac.uk
- **Gwennan Couch:** Digital Skills Advisor
g.couch@uwtsd.ac.uk
- **DigiCentre:**
<https://digitalskills.uwtsd.ac.uk/>
- **Digiskills:**
digitalskills@uwtsd.ac.uk
- **Opening hours:**
<https://www.uwtsd.ac.uk/library/opening-hours/>
- **Library Events**
<https://www.uwtsd.ac.uk/library/events/>
- **Book an Appointment**
<https://uwtsd.ac.uk/library/student-essentials/book-an-appointment/>
- **Library Events**
<https://www.uwtsd.ac.uk/library/events/>
- **Stackmap**
<https://www.uwtsd.ac.uk/library/spaces-opening-times/stackmap-explore/>
- **Virtual Study Space**
<https://www.uwtsd.ac.uk/library/spaces-opening-times/virtual-study-space/>