

# ASSESSMENT I GROUP PRESENTATION

## Sunrise Residential Care Home

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# INTRODUCTION

Sunrise Residential care home is a facility designed to provide long-term care for elderly patients.

Many of the residents within sunrise have either, dementia, mobility issues or on going long-term health conditions.

At sunrise we have on average 35 residents that we facilitate, therefore providing wrap around care packages to suit individual requirements.

Sunrise are proud to provide our in house team of, nurses and care providers with the added addition of visiting professionals as and when required.

Administration is all carried out within the sunrise care home, to ensure client confidentiality and data protection. In more recent years we have found that the benefits of having digital tools have improved both the efficiency and quality of care provided.



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Microsoft 365 is a group of tools made by Microsoft, including Word, Excel, PowerPoint, Outlook and Teams.

It helps people to communicate in a more effective way, sharing files, attending meetings, and keeping up with online studies all via the internet.

During the covid 19 pandemic, many care homes and health organisations started using Microsoft 365 to help staff stay up to date and connected while ensuring the safety and wellbeing of residence within the care home.

In 2020, for example, the UK'S NHS and many local authorities rolled out Microsoft Teams, to support remote meetings, staff training, and communication with families. Microsoft office 365 is a widely used tool of choice, as it allows staff to work both productively and safely, from any device in any location.

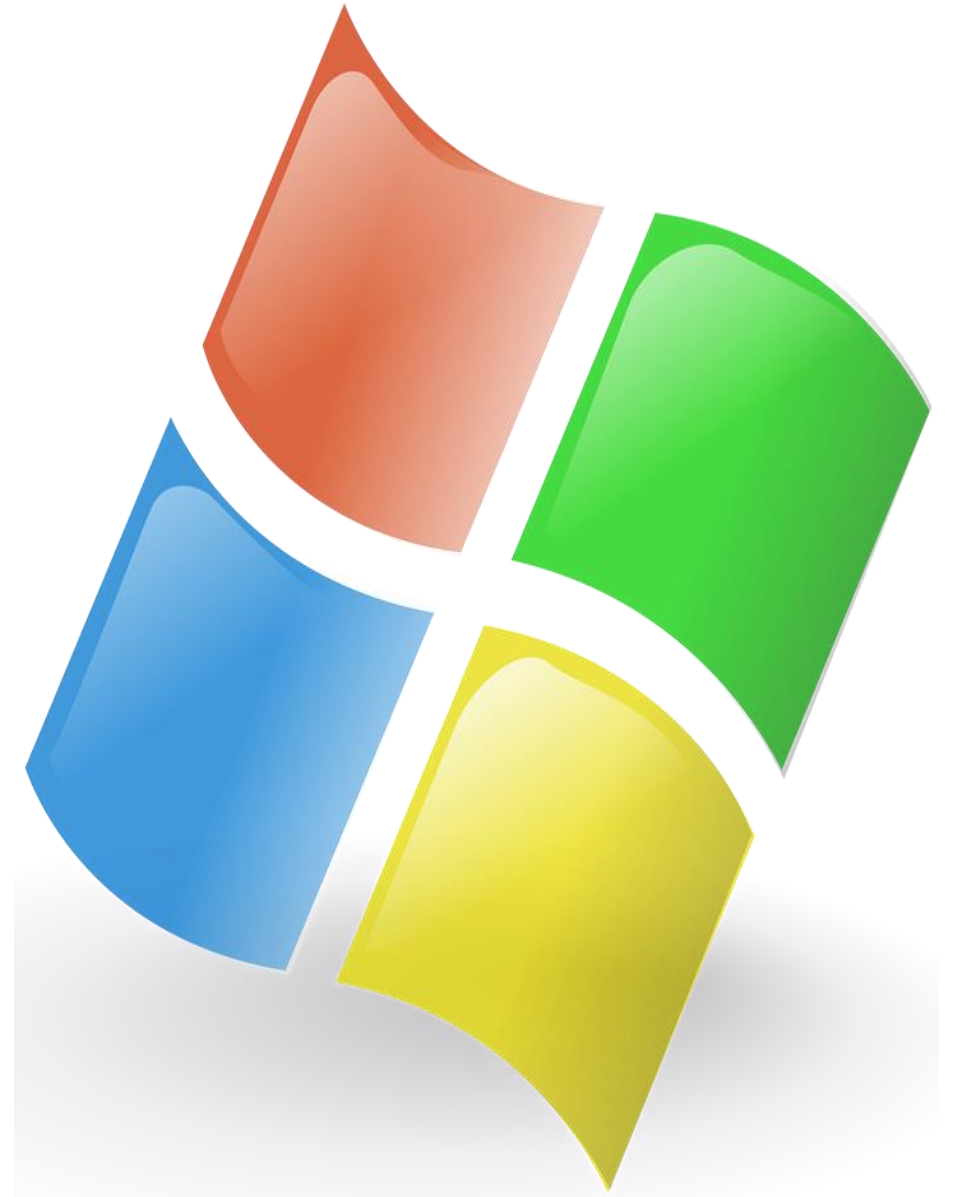
([www.this.nhs.uk](http://www.this.nhs.uk)) (21/03/2022)

This was all part of a wider digital transformation to keep essential services running.

Because people could not meet in person, tools such as teams made it easier for staff to hold meetings, share updates and check and report on the wellbeing of residents.

Allowing important documents and care plans to be safely stored online, making it easier for staff to access them from anywhere.

This helped the care homes to be able to run on a skeleton basis, supporting residents, attending remote GP appointments, uploading covid tests, as well as staying organised at a very difficult and uncertain times.



# Office 365



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# Microsoft 365



Microsoft 365 is a subscription service that offers many apps like Word, Power Point, Excel.

It provides office apps, plus online storage, ongoing updates and support.

Fast and easy to access from many modern devices such as, desktop computers, mac, digital phones and tablets.

Access your office, anytime, anywhere, all your apps are in one place.

Limitations are the requirements of using WIFI to run the apps, it is subscription based rather than a one off payment.

**‘Care home teams are under more pressure than ever, but modern technology is making a real difference. Microsoft 365 and its AI-powered tool, CoPilot, help care providers improve communication, simplify admin, and boost security without overcomplicating daily routine’**

<https://www.cranborne.tech/how-microsoft-365-copilot-are-helping-care-homes-work-smarter>