

MYKHAILO KOLESNIK

JUNIOR RETAIL BUSINESS ANALYST

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SUMMARY

Ambitious and analytical Business Management student at UWTSD with a solid foundation in business processes and data analysis. Possesses a strong understanding of the retail sector, supply chain dynamics, and customer behaviour. Proven track record of managing high-pressure environments, optimising time management, and demonstrating exceptional teamwork through full-time professional experience. Eager to leverage academic knowledge and transferable skills as a Junior Business Analyst to drive operational efficiency and data-backed decision-making in the retail industry.



EXPERIENCE

- **Operations Specialist (Full-Time, Night Shifts)**
Halfords Distribution Centre
Jun 2024 - Present • Coventry
 - Successfully balance full-time rigorous night shift employment with higher education, demonstrating exceptional time management, resilience, and dedication.
 - Monitored and managed daily operational workflows, ensuring compliance with strict safety and efficiency KPIs.
 - Identified minor bottlenecks in shift handovers and suggested workflow adjustments, improving team communication and task completion speed.
 - Collaborated with team members to optimise resource allocation during peak operational hours.



EDUCATION

- **BSc (Hons) in Business Management**
University of Wales Trinity Saint David
Sep 2025 - Present • Birmingham
 - Relevant Modules: Introduction to Business Analytics, Operations & Supply Chain Management, Information Systems in Business, Data-Driven Decision Making.

SKILLS

Business Analysis: Process Mapping, Requirements Gathering, Gap Analysis, Workflow Optimization.

Data & Tools: Advanced MS Excel (VLOOKUP, Pivot Tables), SQL (Basics), Data Visualization, KPI Tracking.

Retail & Operations: Inventory Management, Supply Chain Dynamics, Resource Allocation, Trend Analysis.

Soft Skills: Analytical Thinking, Cross-functional Communication, Time Management under Pressure, Problem-solving.

EXPERT

LANGUAGES

Ukrainian

NATIVE

English

FLUENT

Russian

FLUENT

Polish

INTERMEDIATE

REFERENCES

Available on request.

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Academic Projects: Conducted a comprehensive market and data analysis project focused on operational efficiency, retail supply chain management, and process mapping.