

Practical Tasks Evaluation BMIH4002 & BMIH4006

Student Name:	Rubana Akter Miah
Student Number:	2114762
Placement Hotel:	Barnham Broom Hotel
Professional Mentor:	Olivia Wade / Reception Manager
Placement Tutor:	Ffion Cumberpatch
Hours Completed:	120 (5 days sickness)

Skills Matrix

In the grid below: U=Unsatisfactory; S=Satisfactory; G=Good; VG=Very Good; E=Excellent/Exceptional
Ideally, the Professional Mentor will discuss this evaluation with the student at the start, in the middle and at the end of the placement.

Please use the descriptors of competence for all levels and across all four skill areas as provided in the practical tasks criteria to inform your evaluation of the student's performance during their time on placement.

Competence	Definition	U	S	G	VG	E
Time Management, Behaviours and Attendance	Manage time effectively and display a hospitality mindset in order to achieve goals. Complete required hours.		✓			
Communication	Use speech, writing, non-verbal methods and technology (where applicable) effectively to present and exchange opinions, ideas and information.			✓		
Team Working	Build effective working relationships and collaborate with others.			✓		
Personal Enterprise	Use problem solving to respond to opportunities to improve own performance and work processes.			✓		

Please now complete the Placement Mentor Statement overleaf.

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PRACTICAL TASKS EVALUATION

International Hotel Management

Professional Mentor Guide - April 2022

BMIH4002 - Food & Beverage Operations
BMIH4006 - Operating Hotel Facilities

Prifysgol Cymru
Y Drindod Dewi Sant
University of Wales
Trinity Saint David

Professional Mentor Statement

How has the student contributed to your team/organisational goals? Please provide specific examples and see the Placement Evaluation marking criteria and additional guidance for details and descriptors.

- Ruby has made herself known within the team and has been bold and confident with not only us but the guests as well.
- She has not been shy to get stuck in straight away with the work and has always asked a lot of questions and been inquisitive throughout.
- She would watch and listen carefully to the tasks we would provide her with, and also do a lot of note taking to help her with the tasks.
- As we got nearer to the end of her placement, she was confident enough to complete tasks on her own, with having us there as back up.

Signed:

Professional Mentor (please print):

Date:

Olivia Wade

Olivia Wade
28/06/22

This evaluation is worth 25% of each practical module. It should be completed electronically or by hand and printed for signature before returning to the student for them to submit after completion by the deadline of Friday July 8th 2022.

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