

The issues you raise via student reps, module feedback and student surveys are used to make decisions at every level of the University. We want to let you know what happens with your ideas and comments and update you on the work we're doing to improve your student experience.

It's Done

- University Module Evaluation Team has been contacted – module evaluation dashboard has been updated.
- Module leads have been reminded to record lecture sessions and upload recordings in a timely manner.
- Car parking issues reported to university – work to explore solutions underway.
- Lack of communication regarding café closures reported to university – HWB will now send any café closure notifications to students.
- Clarification re: SU emails and Teams meeting invites – confirmation received from SU that these were genuine communications re: Campus Councils, which had been referred to during core rep prep/training, monthly Voice Newsletter, & emails sent prior to reps to request attendance availability.
- BPS Membership – email address for students to query membership directly with BPS contact provided.

We're Working On It

- Review of RM1 Exam - amount of content in questions compared to amount of time.
- Student support representative querying whether anything can be done re: students with extra time in main exam room being disturbed as other students leave.
- More consistent approach to module set-up across different modules on Moodle – especially having all assessment related info and portals in one tile.
- Consideration of assignment deadlines for Level 6 students re: motivation for continuing to submit optional module assignments after submitting the thesis.
- Review of qualitative assessments on Counselling modules

 We Can't Solve This Right Now

