

Impact of limited digital skills

Digital limited skills may have a negative impact on the following

Delivery of care, communication, and teamworking.

- ▶ **Limited digital skills on care delivery**, according to skills for care (2025) Staff who are not capable of using digital skills may find it difficult to use tools like Ms teams, and electronic care planning effectively. It will also be difficult to use messaging apps or video call with family members and other health care professionals, and other staff members more easily and fast response to residents needs.
- ▶ **Record keeping and compliance**: staff with limited skills in sunrise residential care home, may find it challenging to record important information on the digital system, the staff will prefer to write it on paper whereby digital record reduce paperwork.
- ▶ **Communication**: poor communication among staff in sunrise residential care home, like health professions, team of nurses, care workers, and administrators, if the staff are on able to use digital skills, it will be difficult for them to access information, it will lead to frustration and even reduced job satisfaction.
- ▶ **Teamworking**: if there is limited digital skills among staff in sunrise residential care home, there will be less cooperation and less use of tools, like the staff who are not confident to use digital system will rely on those that can use it, it might lead to time pressure cause delay in care delivery.
- ▶ **Inefficient shift handover** : This can lead incomplete or inaccurate information been pass on during the shift. Lack of digital skill can also make it difficult for staff to access and contribute to the real time update of care.

