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Module Code: Academic and Employability

Module:

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Submitted on:

Complete the template below (use the prompts in the Task 2 information document to help)

- Take your time, there is no limit – you have until Friday of Week 9 to submit
- Use any notes you have already made to help
- The boxes will expand when you type

Section	Your response (Use your own words!)
1. Research	To start my research on the social care support worker role, I used the NHS Careers website and my local council's page. I found that using specific keywords like "social care support worker" was the best way to find job descriptions and skills frameworks. I feel much more confident using these websites now because I used the CRAAP test to check my sources. For example, I evaluated the NHS careers page and saw it was updated in 2024, which made it a current and authoritative source. It really helped me understand that I can't just trust any site; I need to check for accuracy and who wrote it.
2. Presenting	I prepared for my presentation by breaking my research down into five prompt cards. I think it went well because I was able to explain why I chose this role—it was actually inspired by a family friend who needed support, which gave me a real passion for helping others. The most difficult part was making sure I covered all the technical parts like the CRAAP test while still sounding natural. Next time, I would probably practice speaking without looking at my cards as much so I can engage more with the audience.
3. Challenges you faced with your presentation	The main challenge I faced was that I struggled a lot to find recent, real-life case studies. Even though I found plenty of information about the job duties, most of the content online felt pretty generic. It didn't give me many specific examples of how support workers actually build their skills in their daily lives. I still find it a bit difficult to dig deeper than just the basic job descriptions provided by official websites.

4. Actions to improve	Before next term, I want to improve my research habits so I can handle longer reports. I want to get better at finding "hidden" information instead of just the first thing that pops up on Google. I think practicing my presentation skills will also help me get better at explaining complex ideas clearly. I need to get into the habit of taking more detailed notes during the research phase so that writing the final report feels easier.
5. Further steps needed to Prepare for Task 3	My next plan is to interview a social care support worker from my local area. This will help me get the firsthand insights I couldn't find online. I need to focus on three things: drafting clear explanations of essential skills, researching training and development strategies, and finding those real-life examples for my report. I know the end goal is to show a deep understanding of the role, so I will definitely change how I search for information by looking for more personal accounts and professional interviews.