

AU Travel

Job title

Taxi driver

Salary

£20 per hour and 10% commission on each fair

Description

We are seeking a dedicated and professional Taxi Driver to join our transportation team. As a Taxi Driver, you will play a crucial role in providing reliable and safe transportation services to our valued customers. Your primary responsibility will be to transport passengers to their desired destinations efficiently while ensuring a high level of customer satisfaction. The ideal candidate will possess an in-depth knowledge of the local area, which will enable them to navigate effectively and choose the best routes based on traffic conditions. In this role, you will not only be responsible for driving but also for maintaining the vehicle in optimal condition, keeping accurate records, and providing an exceptional service experience. You will engage with a diverse clientele, and your ability to communicate effectively and courteously will be essential in creating positive interactions. Furthermore, adhering strictly to all traffic laws and regulations is paramount to ensure the safety of both passengers and other road users. If you are a punctual, reliable, and customer-oriented individual who enjoys driving and meeting new people, we invite you to apply for this exciting opportunity to become a valued member of our transportation team.

Responsibilities

- Safely transport passengers to various destinations in a timely manner.
- Maintain a thorough knowledge of local streets, neighbourhoods, and traffic patterns.
- Assist passengers with boarding and alighting from the vehicle as needed.
- Ensure the vehicle is clean, fuelled, and in good operating condition before each shift.
- Collect fare payments and provide exact receipts to passengers.
- Maintain a daily log of trips taken, distance traveled, and fares collected.

- Adhere to all traffic regulations and company policies to ensure the safety of passengers and other road users.

Requirements

- Valid driver's license with a clean driving record.
- Ability to pass a background check and drug screening.
- Excellent communication and interpersonal skills.
- Proficient knowledge of local geography and navigation systems.
- Customer service skills with a focus on passenger satisfaction.
- Ability to work flexible hours, including nights and weekends.
- Physical stamina to assist passengers and manage luggage as needed.

Benefits

- 10% commission on each fair
- Free Costco membership
- Holiday pay/ Sick pay

HASSAN KHAN

CONTACT DETAILS



07826208481



hassan.kcf11@gmail.com



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18.03.2001

SKILLS

- Vehicle operations
- Mobile platforms
- Multi-passenger vehicles
- Accurate money handling
- GPS and mapping
- Road safety
- Punctuality
- Mobility assistance support
- Safety regulations
- Maintenance
- Passenger transport
- Pick-up scheduling
- Conflict resolution skill

LANGUAGES

- **Pashto**
Native

PERSONAL STATEMENT

Responsible professional with experience in the industry. Excellent customer service and communication skills. Possesses clean driving record and extensive knowledge of the local area. Committed to providing safe, comfortable and timely transportation services.

WORK HISTORY

January 2021 - current

Taxi Driver

Dragon Taxis LTD, Cardiff, Wales

- Built strong, trusting relationships by reliably handling requests.
- Wiped down and sanitised work spaces and frequently touched surfaces.
- Was quick and efficient with journeys while maintaining myself and the customers safety at all times

January 2018 - December 2020

Taxi Driver

Star City Taxis, Swansea, Wales

- Carried out the school run 5 days a week, every single month without fail.
- Developed good customer relationships with local customers.
- Carried out special requests for pickups of medication for hospitals and pharmacies.

March 2016 - February 2017

Waiter

Lahore spice village, Cardiff, Wales

- Delivered exceptional service to VIP guests and utilised discretion in interactions.

- Kept personal appearance neat, tidy and professional to give best impression to guests.
- Delivered top-quality guest experiences with fast, friendly service for diverseness.

EDUCATION

A-Levels in Public Services

Cardiff and vale college, Cardiff

Certificate of Higher Education in Business Management

University of Wales Trinity Saint David, Cardiff

Level 2 in Level 2 Health and Safety Cardiff

and vale college, Cardiff

QUALIFICATIONS

- Certificate in Health and safety
- Alcohol licence

REFERENCES

References available upon request

Cover letter

Hassan Khan

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CF11 6QT

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07826208481

29.11.2024

Hiring Manager

AU Travel

Dear Hiring Manager,

I am writing to express my interest in the Taxi Driver position at AU Travel, as advertised. With a clean driving record, strong local knowledge, and a passion for customer service, I believe I am well-suited to contribute to your team. I am excited about the opportunity to work with AU Travel and deliver a high level of service to your customers.

I have extensive experience as a driver, and I take pride in my ability to navigate local streets and traffic patterns efficiently. My familiarity with the area enables me to choose the best routes to ensure timely and smooth journeys for passengers. I am dedicated to maintaining a high standard of safety, cleanliness, and reliability, and I always ensure that my vehicle is in optimal condition before each shift.

Customer satisfaction is at the heart of my approach, and I pride myself on creating positive, professional interactions with all passengers. I understand the importance of clear communication, being courteous, and providing a comfortable ride. I am also accustomed to managing fare collections and maintaining accurate logs of trips taken, distances traveled, and fares collected.

The flexible hours and attractive benefits offered by AU Travel, including the 10% commission on each fare, free Costco membership, and holiday pay, make this position even more appealing. I am confident that my dedication to excellent customer service, along with my strong work ethic and punctuality, will make me a valuable addition to your team.

I would be thrilled to discuss how my skills and experience align with the needs of your company. Thank you for considering my application. I look forward to the opportunity to contribute to AU Travel's success and provide outstanding service to your customers.

Sincerely,
Hassan Khan

