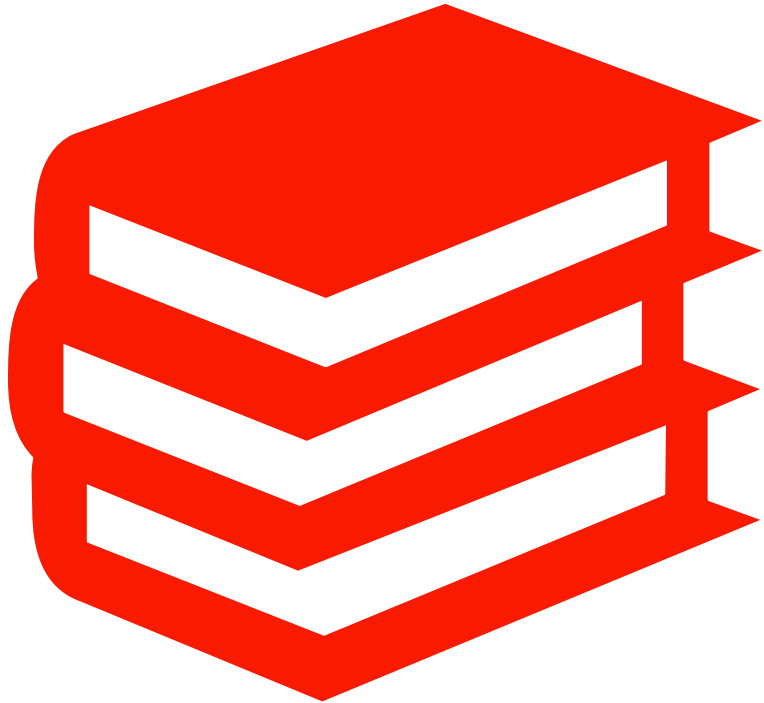




Module Professional Development within Health
and Social Care

Module Code LCHS4009

Lecturer Dr Besty Jones

Student name Hafsa Safiyah Nawaz

Student number 2507558

The background features a series of concentric circles in light gray, some solid and some dashed, creating a ripple effect. A large, vibrant red speech bubble is positioned in the center-right, containing white text. A dark gray, curved shape is located to the left of the red bubble, partially overlapping it.

Communication in Health and Social Care

Role: Communication and Language Therapist

Introduction



Communication is essential in
Health and Social Care



Helps build trust and
understanding



Supports safe and effective
care

A red speech bubble graphic with a white outline, containing the text 'Definition of Communication'.

Definition of Communication

Sharing information, ideas and feelings

Verbal, non-verbal, written
communication

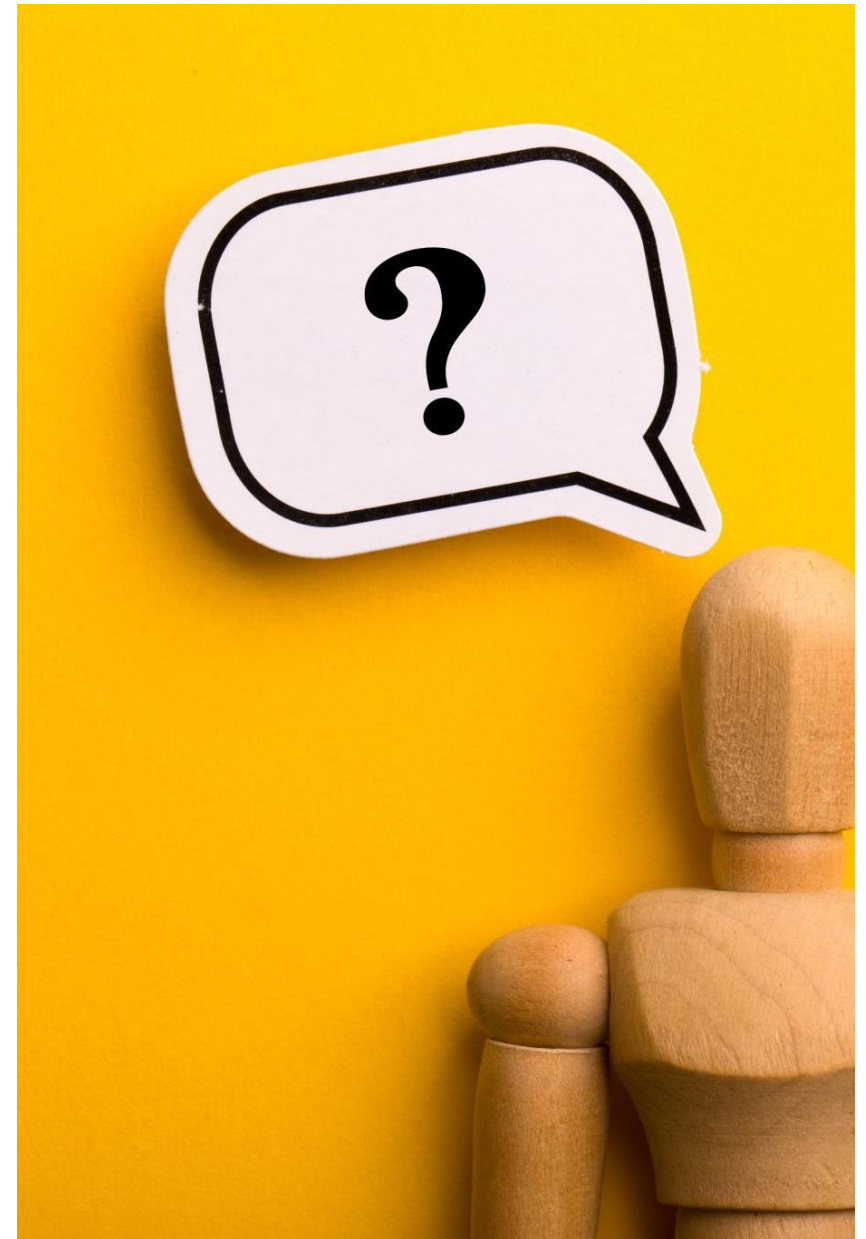
Active listening and
understanding others

Why I Chose This Skill

Most important skill in Health and Social Care

I struggle with confidence when speaking

Want to improve communication for my future role



Key Skill

Speaking clearly

Active listening

Body language

Asking
questions

Adapting
communication
to the person

A Role:
Communication
& Language-
Therapist

Supports children & adults with communication difficulties

Assesses needs and creates therapy plans

Works with families,
teachers, **and** professionals

How Communication Is Important in This Role

Explaining assessments
and progress



Adapting communication
to different abilities



Building trust with
families



Encouraging engagement
in therapy

Importance of the Skill

Helps understand
needs

Improves
decision-making

Supports
personalised care

Creates a safe
environment

Advantages / Benefits



Disadvantages / Barriers



**LANGUAGE
DIFFERENCES**



**HEARING OR SPEECH
DIFFICULTIES**



**EMOTIONAL
STRESS**



**ENVIRONMENTAL
DISTRACTIONS**



**PERSONAL BARRIER:
LACK OF CONFIDENCE**

Practical Example

Child with
delayed speech



Therapist assesses
and creates a plan



Works with
parents and
teachers



Good
communication
improves progress

How I Will Use the Skill (Real Example)

Supporting a child
who struggles to
express themselves

I listen carefully to
understand their
needs

I speak clearly and
use simple
language

I adapt
communication
using picture and
card gestures

I show empathy
and patience while
they respond

This helps the child
feel understood
and build
confidence too

Reflection



Strengths: listening, empathy



Improvements: confidence,
speaking in groups



Working on sharing ideas
more

Conclusion

Communication is essential in Health and Social Care

Central to the therapist role

Improving confidence will support my future success



References

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