



Nikolas cruz
student id 2512830

FLIGHT FOODS LTD PRESENTATION

Overview

Flight Foods –
Overview

Communication
Barriers

Solutions to
barriers

Effects of these
barriers onto
the company

Overview of the Flight Foods Ltd



Medium sized company.



Manufactures and sells ready meals to airline



Employs around 40 workers



They tend to hire a lot of immigrants from five different cultural groups.



Managed by Gary, the floor manager

A group of diverse people, including several women of Asian descent, are seated in a workshop or classroom environment. They are smiling and looking towards the right side of the frame, suggesting they are listening to a speaker or participating in a discussion. The background is slightly blurred, showing other people and workshop equipment.

Communication Barriers

1. Language barrier

- Many workers speak their own language.
- Limited English makes instructions difficult to understand

2. Environmental Noise

- The factory is full of old and noisy machines.
- Workers struggle to hear instructions clearly.

3. Cultural Differences

- Employees come from five different cultural groups.

Different working practices and communication styles can cause misunderstandings.



Suggest Solutions

Improve Employee training

- Provide food hygiene and safety training before employees begin work.
- Offers refresher courses regularly

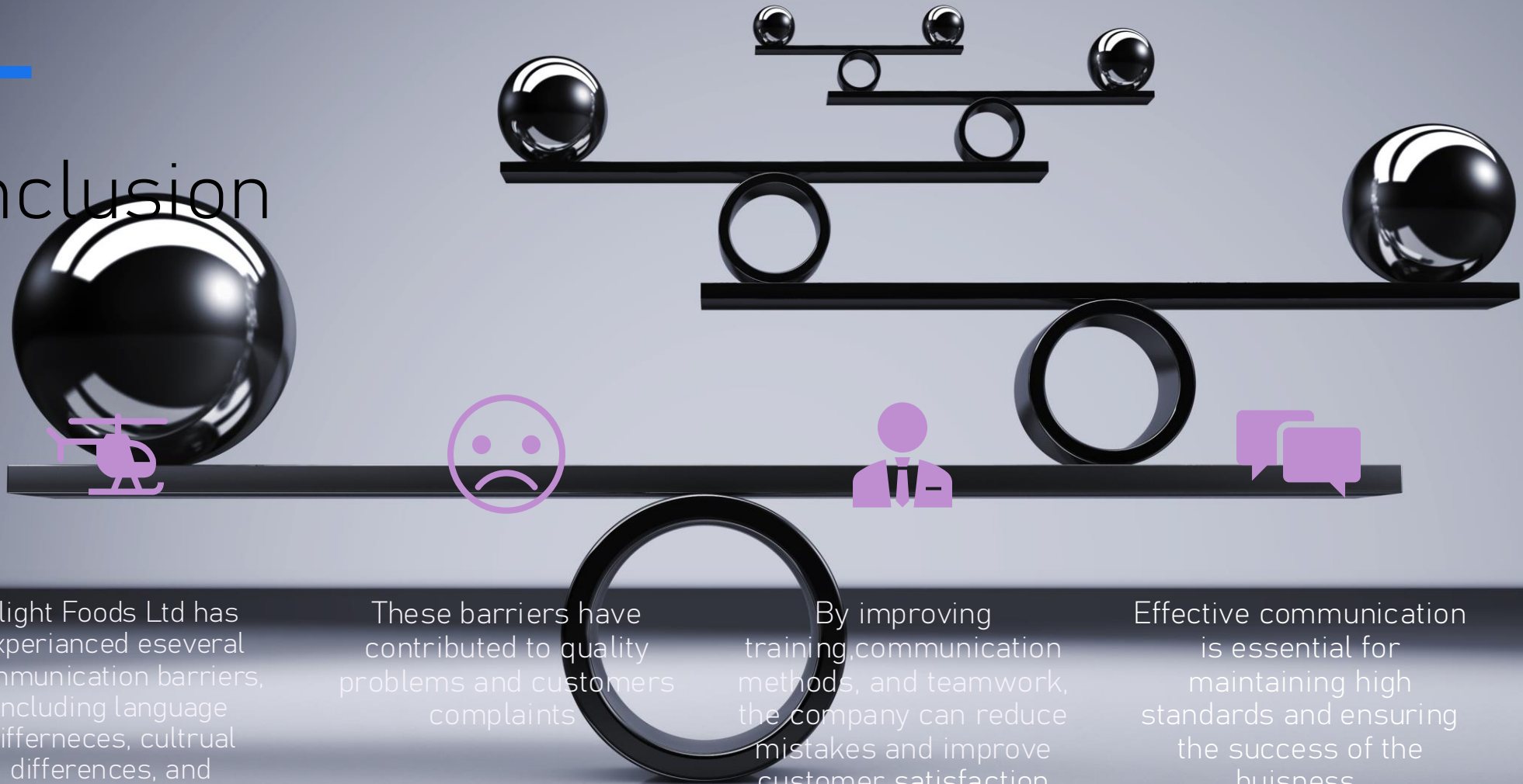
Use Clear Communication

- Translates important instructions into different languages.
- Use pictures and visual aids.

Reduce Environmental Noise

- Replace old machinery where possible
- Hold team briefings in quieter areas

Conclusion



Flight Foods Ltd has experienced several communication barriers, including language differences, cultural differences, and environmental noise.

These barriers have contributed to quality problems and customer complaints.

By improving training, communication methods, and teamwork, the company can reduce mistakes and improve customer satisfaction.

Effective communication is essential for maintaining high standards and ensuring the success of the business.