



# **Academic and Employability Skills**

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**Task 1: Individual presentation**

# Introduction

A Restaurant Manager makes sure the restaurant runs smoothly. They hire and train staff following company policies. In addition, Restaurant Managers speak with customers about any concerns or problems, while also creating work schedules.

Restaurant Manager responsibilities include:

- Coordinating daily restaurant management operations
- Delivering superior food and beverage service and maximizing customer satisfaction
- Responding efficiently and accurately to restaurant customer complaints



# My intended career

- I desire to work in the restaurant sector of the UK market and I prefer to work as a hospitality manager. The role of a business manager is to lead the company's employees and supervise the operations.
- As a restaurant manager, the range of responsibilities also comes with the position, to ensure the productivity of the business, evaluate the company's performance, and implement business strategies that help in growth.



# Personal SWOT Analysis

## Strengths

- ❖ Communication skills (both verbal and non-verbal) is one of my strengths as I can express what I think and feel to others in an effective way.
- ❖ Fast learning ability is another strength that I have and I understood this from the received feedback of my peers.
- ❖ I am even good at researching.

## Weaknesses

- ❖ I believe that I am too much sensitive, which limits me to take practical decisions at times.
- ❖ I overthink the negatives, which also limit me in performing as per my full potential.
- ❖ I fail in solving issues between two parties because of my the low-confidence level in me.

## Skills to be included in the intended career

- Time management skills
- Effective communication skills
- Skills of negotiation



# PDP

## Objectives

- To enhance the time management skill
- To enhance public speaking skill
- To develop negotiation skill



# Conclusion

- After the completion of this part of the study, it can be concluded that self-assessment is important. It enabled me in identifying the areas that still need to be improved so as to gain the right skill set for the right job role.
- However, I also found that it is essential for me to have time management skills and negotiation skills so as to become a successful Restaurant Business Manager.



# References

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