

MODULE NAME: PROBLEM SOLVING AND DECISION MAKING

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The complex problem in the Withington hospital

Medication reconciliation

It is unclear what should be included in medicines to protect patients' rights, and there is a problem with hospitalisation and discharge (Mackie et al., 2019). Knowing the right medications for a patient when they first enter the Withington hospitals can trigger a number of events that lead to adverse medical events. The same applies to the patient's discharge and the need to clarify changes in treatment.

Consider the most basic patient's complaints

Today, Withington hospital and other healthcare organisations use a lot of tricks to improve patient satisfaction and experience. These include, for example, enthusiastic reviews, customer service representatives, and computer apps.

Poor information technology complaints

Unfortunately, most modern IT structures are humble, cumbersome, and confusing. Withington hospital makes life difficult for doctors and nurses and wastes valuable patient time. This applies to modern doctors' pass and medical records (Esfahani et al., 2018). Withington hospital should not make their mistake of planning millions of dollars of wrong innovation. Future solutions are thought out using smart widgets instead of a PC with a keyboard and mouse.

Information on the identification problem, to help inform the decision-making process

The Withington hospital has a stand to help you decide. These include hospital staff, patient representatives, family members and companions, including doctor or surgeon. The approval of the medical procedure, then it will be asked to provide the patient's informed consent. In case of a crisis, it is recommended that patient consent to treatment when the patient cannot communicate properly (Mackie et al., 2019). Remember, the doctor needs to clearly explain about patient's treatment options, including hazards, so it can make an informed decision.

Health Managers

Operate in an increasingly complex structure. Faced with a variety of economic, legal, ethical, organisational and technical changes, management has a direct impact on decision-making, people in the workplace and organisational performance, as well as many others.

Decision making is common to all management functions and is closely related to the planning function.

Decision-making methods

Various models and specific decision-making processes, the basic components of these models are similar. A plan is drawn up in which the manager of the hospital immediately records the necessary actions (Shafii, 2016). To create the playing field to pass checkpoints and make sure the goals are achieved. This model can be used for decision making. However, exact data are not well presented. Statements are vague and not clear enough to really help managers make decisions.

Propose a range of alternative solution to the problem

Team up with independent transportation network

Seniors in the Withington hospital tend to exceed their capacity seven years for men and ten years for women. And this has a huge impact on health. For seniors who are uncomfortable or unable to drive, ITN support can save their lives (Tyagi & Singh, 2017). Local residents where ITN operates can plan trips around the clock. Drivers even go to the

entrance to get on and off the passenger. Seniors use ITN to schedule appointments, shop, visit busy administrative offices, or just go anywhere

Use mobile clinics to connect with the patient

The various centres include institutions that provide primary, preventive or dental care, with a van, truck or vehicle equipped with all the innovations necessary to offer forms of clinical support in sheltered, rural and urban areas.

Work with Congregational Network to Coordinate Rides

Throughout the country, volunteers from community organisations make behavioural donations to people who need a doctor's appointment. No wonder offering help when people can't access it. It can be useful for people who need medication, need to see a doctor or read the main story.

Take care directly to the target population with Co-located Clinics

Sharing centres, like small institutions, remove barriers to accessing healthcare services by directly serving the population without cash (Tyagi & Singh, 2017). In fact, some centres are rarely used facilities located in safe houses or schools in the same location, low-cost areas.

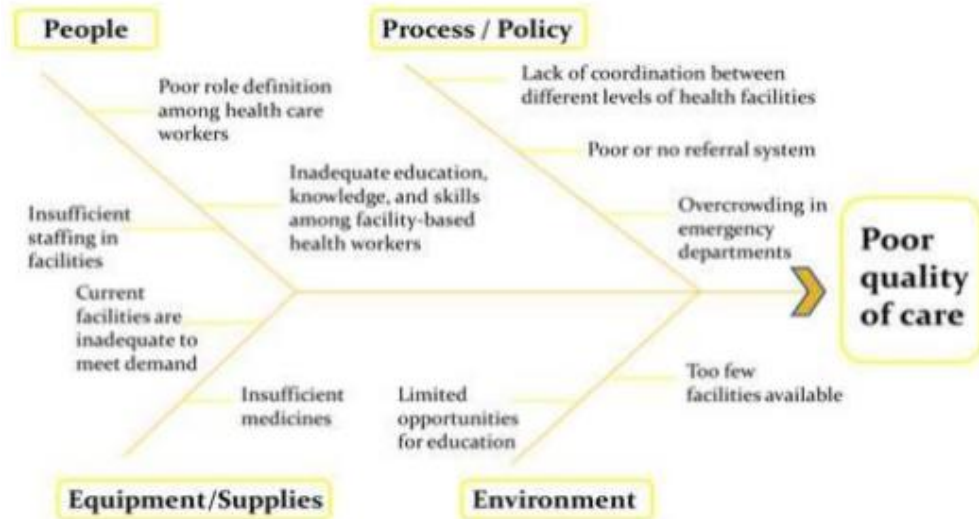
Use a decision-making technique to evaluate a range of solution to identify the most appropriate option

When clinicians encourage trends in the patient intervention, they have the opportunity to explain the potential dangers and benefits of all available treatment options target (Tyagi & Singh, 2017). The vast majority of practitioners already consider this and the patient's desire.

The value of a solution depends largely on the accuracy and reliability of the information it is based on. In recent years, increasing attention has been paid to the rational quality of research that provides evidence used to support clinical practice and improve decision making. Evidence-based medicine refers to the application of evidence to the highest standard permitted in clinical practice (Esfahani et al., 2018). Because uncertain decisions are an important part of medical decision making, the use of open algorithms in decision analysis often increases the accuracy of such decisions.

Fish Bone Analysis

In management, a fishbone diagram is a visualization tool used to classify the possible causes of the problem to determine the root cause of the problem. A Fishbone diagram should be used when investigating a problem to determine the root cause.



If the company follows a global workforce general model, more than 17% of employees will definitely be disengaged, lazy and uninterested. As anyone can imagine, even one of these employees could hurt your business. And if the company follows the general trend, when someone own a company with 40 employees, there is a high probability that at least seven of their employees will be laid off. Fishbone analysis can help re-engage these employees and motivate other employees.

PESTEL Analysis

Some unhappy employees can intentionally cause problems with unethical behaviour, from spreading rumours to stealing money and equipment. Dissatisfied employees can create a tense, negative and stressful work environment that affects the overall productivity of employees. The same employees can create a hostile work environment.

Companies are changing their leadership style: Employees rely on talent-based management rather than results-oriented management. Talent management requires employees to find, develop, and motivate employees to maintain high levels of productivity. Human resource management requires a focus on creating a friendly and encouraging environment for all employees to improve their performance. The first focuses on individual performances and the second focuses on a group.

Individual workers may receive different salaries, benefits and bonuses regardless of whether they have the same degree and experience as another actor. This is a person. Instead of looking for the same job for all skilled workers, everyone should fight for what they want. This is more normal than at other times, especially when workers are asked not to discuss their compensation with others.

Globalization has changed the way we work, who we employ and how we use them. Labour markets vary by who works and how. If HR can't keep up with these changes, it can't hire great people. Human Resources should assist delegates by providing them with access to satisfying data, training, rewards, and benefits. This is just the beginning. HR can search for new representatives through discussions, websites and online media. All organizations require high functionality to manage all of their data. PESTLE will continue to transform human resources and adapt to changes in the workforce. The best way to do this is to look at the political, financial, social, mechanical, legal and environmental components of the entire climate.

Develop a plan for implementing the solution

The plan implementation team should work with the unit's leaders to initiate and coordinate the implementation process in Withington hospital. Division champions will provide important communication between the distribution team and the department team

during early distribution and pilot projects (Akcan & Güldeş, 2019). If champions show up in the early stages of deployment, they may face obvious obstacles, possible resistance, and investigate problems. Unit champions must be prepared to answer questions and solve problems.

Include Staff, Nurses, Physicians and Facility Managers At the unit level; it is important not to include only nurses, nurse managers and physicians. Then attention shifted to the management level, but centre managers also need support. For example, Nursing and Administrative Leaders should discuss in advance how the new package will be delivered and stay firm in their office (Esfahani et al., 2018). This is especially true when a small number of hospitals provide most of the care. Make sure they know best practices for nip roll printing, as well as hospital environments and systems.

Communicate the plan to stakeholders

If Withington hospital and healthcare structures decide to modernize responsible care through a responsible care organisation or a community health management system, stakeholders associated with the change may find it difficult to accept and commit to the new vision especially when they can't. Communication can help accept change and guide the entire change process.

Supervision of responsible nursing communication

Before starting a Responsible Care Initiative, organisations must go back and start with a higher perspective. Supervising the responsible nurse's communication determines whether the organisation is ready to convey this initiative to its target groups (Shafii, 2016). This health assessment analyses the communication status in the organisation as well as future needs and goals. An organisational preparation study will identify internal issues and a belief regarding the responsible diligence that must be addressed to ensure the adventure is completed.

Investigation of internal and external perception

This progress includes reviews, meetings and field meetings with internal and external audiences to decide how stakeholders will conduct responsible due diligence. Different stakeholders may have different perceptions of the initiative, and this development shows everyone's position on accountability and change.

Responsible Care messaging platform

The reviews collected in Sync Two are used here to suggest news topics. It is necessary to choose a topic and create approaches to messaging. Here, the tone and focus of the message should be defined as well as the overall vision for responsible nursing communication.

Responsible Care Information Plan

This is where the entire communication plan is organized into pieces. It should be based on internal and external problems of the organisation identified at the beginning of the process.

Assesses appropriate monitoring and review techniques to ensure successful implementation of the solution

The outcomes should be communicated to the implementation team and staff (Esfahani et al., 2018). The information cycle should end with the implementation team notifying the department what they are doing with the information provided by the department.

Inform management

Above the department level, the implementation team should continue to recruit senior staff and facility managers to support early recovery efforts. Managers should periodically review progress and achievements. Different forms of management support are needed during implementation

Conclusion

Leaders must develop a process to continuously monitor progress in implementation. Getting feedback from staff and doctors will be part of this process. Unit leaders can collect questions and problems from the team to send them to the implementation team. In addition, the monitoring process should take into account the rates of assessment and changes in prevalence. Results should be communicated to the implementation team and staff.

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