

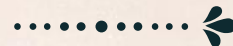
# Exploring ITALIAN

## Language at Diversity Hotel & Spa



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# ◆◆◆◆ Exploring ITALIAN Language ◆◆◆◆

## Multilingual Magic

Making Our Guests Feel at Home

01

02

## Why Italian?

Explore the Beautiful Boot-Shaped Country

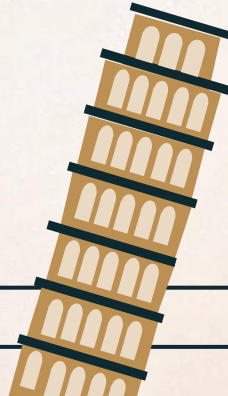


# Exploring Italy's Remarkable Past

Italy is rich in  
history and culture

Michelangelo and  
Leonardo da Vinci  
created enduring  
masterpieces

The mighty  
Roman Empire  
ruled





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# When speaking **ITALIAN**

## Connecting with Our Diverse Guests

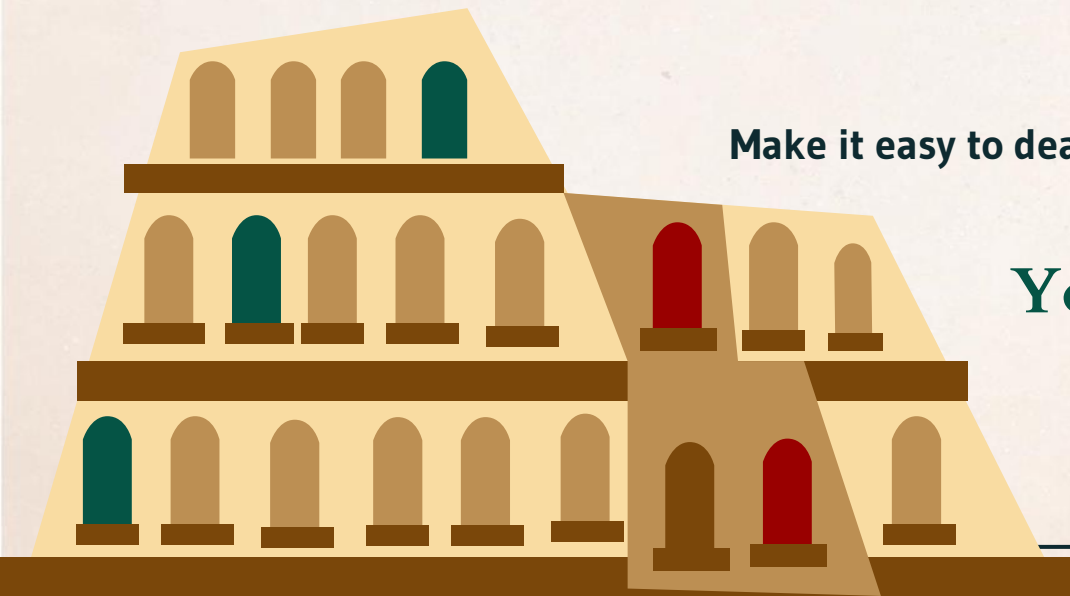
Speak their language, make them feel comfortable

## Smooth Sailing

Make it easy to deal with questions and concerns from guests.

## Your Advantage

Learning Italian may help you  
advance in your career.



# Buongiorno/Buonasera/Ciao



## Italian Worldwide

It's not just Italy; it's also Switzerland, Vatican City, and beyond!

## Territorial rebellions



Italian is fun, mostly because its pronunciation and peculiarities



## Front Desk Etiquette

Start with "Buongiorno" or "Buonasera" based on the time.  
Don't get too informal before the guest does.



# Building Bridges with Italian

Language is the path to  
understanding cultures

Italian language is a journey  
for deeper connections



# References

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# Thank you!

Foreign Languages and Cultural  
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