

Chronological and Evaluative Approach

This structure organises the report by tracing the journey of the digital innovation's implementation, from its development and introduction to its broader effects, followed by a critical evaluation of its impact in the four key areas.

1. Introduction (250-300 words)

- Introduce the chosen digital innovation and the context of its implementation in health or social care within the UK.
- Outline the areas of focus: workforce, service delivery, patient/service user, and community.
- Provide a roadmap of the report's structure.

2. Development and Implementation of the Digital Innovation (300-350 words)

- Discuss the innovation's creation and the healthcare challenges it was designed to address.
- Outline the process of its introduction into healthcare settings, including key milestones, stakeholders involved, and the strategies used for implementation.
- Explain the adoption timeline and any pilot projects or phased rollouts.

3. Workforce Implications (350-400 words)

- Discuss the immediate and longer-term effects of the innovation on healthcare staff.
- Explore changes in workforce structure (e.g., new roles or reduced roles), skills required, and professional development.
- Evaluate staff responses to the innovation, including acceptance, resistance, and overall adaptability.
- Compare positive and negative outcomes, such as increased efficiency vs. stress or job insecurity.

4. Changes in Service Delivery (350-400 words)

- Analyse how the introduction of the innovation affected the delivery of healthcare services.
- Consider how patient flow, care pathways, and operational processes were altered.
- Highlight both improvements (e.g., reduced wait times or improved access to care) and challenges (e.g., disruptions to established care routines or integration difficulties).

5. Patient and Service User Experiences (350-400 words)

- Critically evaluate the impact of the innovation on patients' or service users' experiences of care.
- Assess how it affects patient engagement, empowerment, and satisfaction, as well as any issues related to digital literacy or access.
- Weigh the benefits (e.g., increased patient autonomy) against potential drawbacks (e.g., reduced human touch in care, digital divide).

6. Community Impact (350-400 words)

- Discuss the broader social implications of the innovation on the community.
- Explore its impact on public health outcomes, family dynamics, and access to care, especially in remote or underserved areas.
- Address co-production and the innovation's role in shaping more collaborative healthcare delivery.
- Evaluate potential inequalities in access and use, and the effect on specific groups, such as older adults or those with limited technological skills.

7. Conclusion (250-300 words)

- Summarise key findings across the workforce, service delivery, patient/service user, and community dimensions.
- Reflect on the overall success of the digital innovation, considering both its positive and negative outcomes.
- Suggest future directions for the innovation, such as scalability, refinement, or adaptation to new healthcare challenges.