



Prifysgol Cymru  
Y Drindod Dewi Sant  
University of Wales  
Trinity Saint David

200  
1822 - 2022

# TeamViewer Overview & Demonstration

Graham Williams  
Desktop Management Team

*Man Geni Addysg Uwch yng Nghymru  
Where Higher Education Began in Wales*

[www.uwtsd.ac.uk](http://www.uwtsd.ac.uk)



# Who am I?

- Graham Williams
- Started as contractor November 2010
- Worked in Service Desk until September 2013
- Worked in Comms & Enterprise (was one team) until June 2019
- Desktop Management Team - Service Delivery



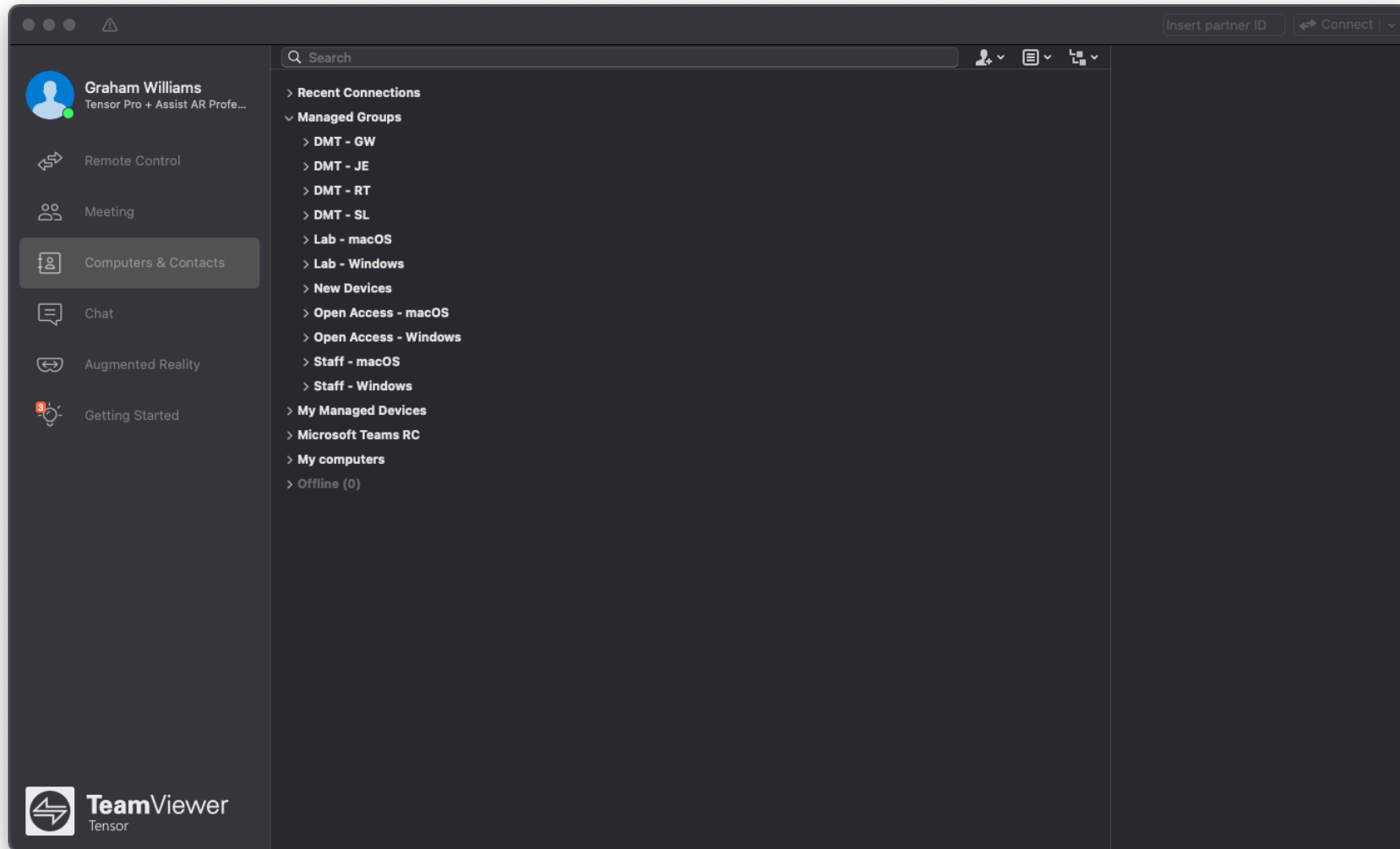
# TeamViewer Tensor

TeamViewer, is an all-in-one solution for remote support, remote access, and online meetings which allows you to assist customers remotely, work with colleagues from a distance.

- Full Desktop Client
- Web Service
- Teams Integration
- Microsoft Endpoint Manager Integration
- Assist AR



# Full Desktop Client



# Web Service

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The screenshot displays the TeamViewer web interface. The left sidebar contains navigation menus for HOME, UWTSD, ASSIST AR, MANAGED GROUPS, and GROUPS. The main content area is titled 'Lab - Windows' and shows a table of managed devices. Each row includes a checkbox, a device name (e.g., L0519, L0521), a TEAMVIEWER-ID, and a STATUS column with a 'Connect' button. The interface is dark-themed and includes a search bar at the top right of the main content area.

|                          | NAME  | TEAMVIEWER-ID | STATUS                  |
|--------------------------|-------|---------------|-------------------------|
| <input type="checkbox"/> | L0519 | 883 433 880   |                         |
| <input type="checkbox"/> | L0519 | 1 028 566 395 | <a href="#">Connect</a> |
| <input type="checkbox"/> | L0521 | 1 027 355 248 | <a href="#">Connect</a> |
| <input type="checkbox"/> | L0521 | 883 464 702   |                         |
| <input type="checkbox"/> | L0521 | 1 025 817 686 |                         |
| <input type="checkbox"/> | L0522 | 883 286 539   |                         |
| <input type="checkbox"/> | L0523 | 1 027 374 823 | <a href="#">Connect</a> |
| <input type="checkbox"/> | L0523 | 883 322 625   |                         |
| <input type="checkbox"/> | L0524 | 1 028 576 001 | <a href="#">Connect</a> |
| <input type="checkbox"/> | L0524 | 883 425 516   |                         |
| <input type="checkbox"/> | L0525 | 1 028 604 820 | <a href="#">Connect</a> |
| <input type="checkbox"/> | L0525 | 883 123 851   |                         |
| <input type="checkbox"/> | L0526 | 1 028 505 134 | <a href="#">Connect</a> |
| <input type="checkbox"/> | L0526 | 883 545 895   |                         |
| <input type="checkbox"/> | L0527 | 883 437 919   |                         |
| <input type="checkbox"/> | L0527 | 1 028 541 243 | <a href="#">Connect</a> |
| <input type="checkbox"/> | L0528 | 883 422 261   |                         |
| <input type="checkbox"/> | L0528 | 1 028 557 487 | <a href="#">Connect</a> |
| <input type="checkbox"/> | L0530 | 883 566 830   |                         |
| <input type="checkbox"/> | L0530 | 1 028 552 204 | <a href="#">Connect</a> |
| <input type="checkbox"/> | L0533 | 883 576 811   |                         |
| <input type="checkbox"/> | L0533 | 1 028 531 647 | <a href="#">Connect</a> |
| <input type="checkbox"/> | L0534 | 1 028 674 582 | <a href="#">Connect</a> |
| <input type="checkbox"/> | L0535 | 900 121 336   |                         |
| <input type="checkbox"/> | L0536 | 1 028 568 510 | <a href="#">Connect</a> |

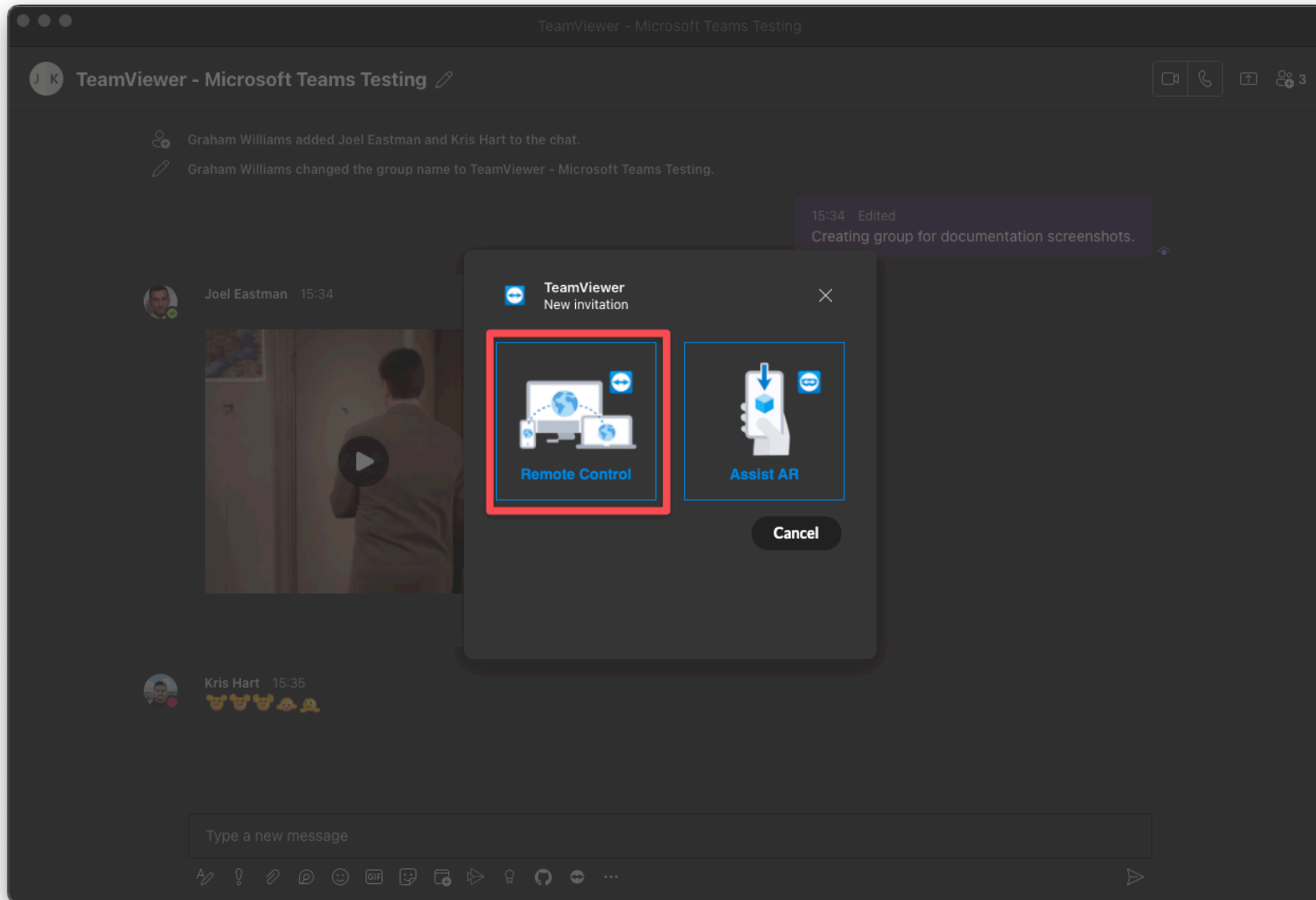
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# Teams Integration

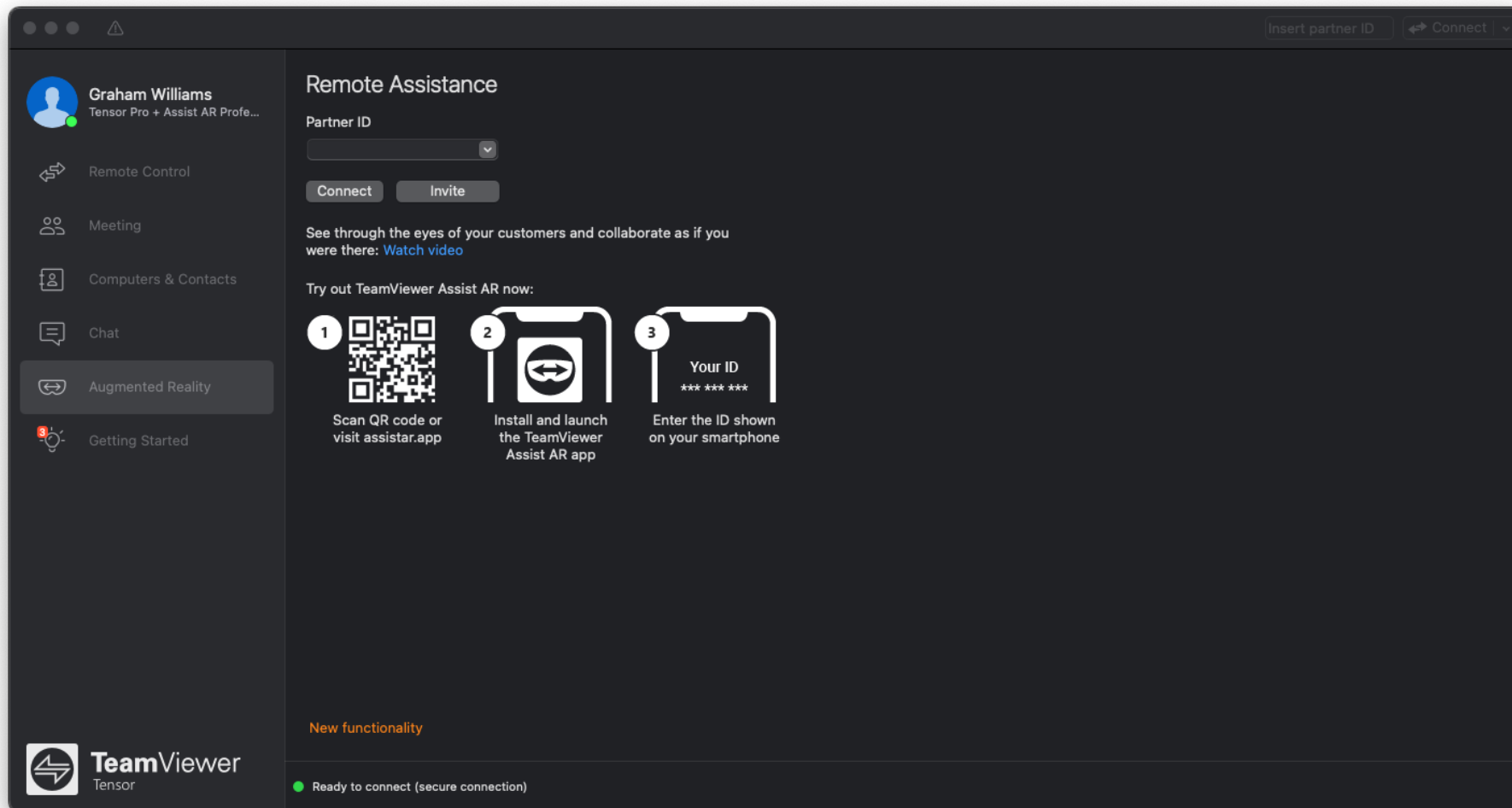


# Assist AR

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AND SHOW US