

**Name:** **Vira Olaniyi**

**Location:** **Dartford, Kent, DA15NY**

**Telephone:** **07448240120**

**Email:** **thebestveronica8@gmail.com**

## **Personal Statement**

I am a friendly, hardworking, and enthusiastic individual with excellent communication and customer service skills. I have developed strong organisational and teamwork abilities through balancing work, university studies, and family responsibilities. I am confident working in busy environments, enjoy helping customers, and always aim to provide a positive experience. I learn quickly, adapt well to new challenges, and am eager to continue developing my professional skills while contributing positively to my employer.

## **Employment History**

**Wetherspoon JD Restaurant, Bexleyheath, Kent**

March 2024 – current job

### ***Kitchen Assistant***

- Assist with food preparation in a busy kitchen.
- Support the kitchen team to ensure efficient service.
- Work effectively under pressure during busy periods.
- Help prepare ingredients and restock supplies.
- Maintain high standards of food hygiene and cleanliness.

**McDonald's Restaurant, Erith, Kent**

October 2022 – September 2023

### ***Crew Member***

- Worked collaboratively with kitchen teams to aid smooth, efficient food preparation and service.
- Prepared food while following company quality and hygiene standards.
- Maintained a clean and safe working environment.

**Atelie Velvet Ltd**, Mykolaiv, Ukraine

April 2021 – February 2022

***Seamstress***

- Accustomed to sewing high-quality items and making complete garments for sampling and production.
- Tailoring of the lower female sexual linen and pyjamas.

**SoulGran Ltd**, Mykolaiv, Ukraine

February 2014 – January 2018

***Stone Artists/ Customer Assistant***

- Created personalised artwork on granite.
- Assisted customers with orders and product selection.
- Maintained an organised and welcoming workspace.

**Confectionery showcase**, Mykolaiv, Ukraine

July 2013 – January 2014

***Confectioner***

- Prepared cakes, biscuits, and desserts.
- Maintained food hygiene and cleanliness standards.
- Assisted with daily food preparation.

## Education History

University of Wales Trinity Saint David (UWTSD), London

*CERTHE Business Skills for the Workplace* (Level 4)     2025 - Present

Mykolaiv Professional College of Trade and Restaurant Service, Ukraine

*Confectioner* (Level 4)     2011 - 2013

Mykolaiv Professional College, Ukraine     *Art* (Level 4)     2007 - 2010

## Key Skills

- Time Management:  
Efficiently manage multiple tasks and deadlines in a fast-paced kitchen environment.
- Good communication and teamwork skills.
- Excellent customer service.
- Knowledge of food hygiene. Always follow all relevant instructions.

- Good skills in adapting and acquiring new knowledge while meeting deadlines and goals.

## Certificates

Learning Enterprise College Bexley, Kent

ESOL (Entry Level Certificate)

2022 - 2023

## Languages

- Ukrainian (Native)
- Russian (Fluent)
- English (Intermediate)

## References

References available upon request:

McDonald's, Erith (DA81RN)

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Phone: 01322351566

Wetherspoon JD Restaurant, Bexleyheath

Email: [p2862@jdwetherspoon.co.uk](mailto:p2862@jdwetherspoon.co.uk)

Phone: 02082982590

Pub manager: Danny Murphy

## Hobbies / Interests

I enjoy cooking, drawing, spending time with my daughter, and learning new skills. I also enjoy staying active by walking and exploring new places. These hobbies help me stay creative, organised, and positive.

Vira Olaniyi

Dartford, Kent, DA15NY

Hiring Manager

Pret A Manger

Bluewater Shopping Centre, Unit L0006, Eastern Mall, Bluewater DA9 9SH

10/07/2026

Dear Hiring Manager,

I wish to apply for the Barista role currently advertised on Indeed. Please find my CV included for your review.

As you can see from my attached CV, I have over three years of experience working in the hospitality and customer service industry, and I believe my experience working in busy restaurant environments, together with my friendly attitude, strong work ethic, and commitment to excellent customer service, makes me a suitable candidate for this role.

In my current role as a Kitchen Assistant at JD Wetherspoon, I have been responsible for assisting with food preparation, maintaining high standards of food hygiene and cleanliness, supporting the kitchen team during busy service periods, and ensuring that food is prepared safely and efficiently.

In this position, I learned how to perform effectively under pressure, interact well with colleagues, manage my time correctly, and provide excellent service in a fast-paced workplace. My previous experience at McDonald's also strengthened my customer service skills, teamwork, and ability to adapt quickly to new tasks and responsibilities. These experiences have increased my confidence and prepared me to work in a customer-focused role such as a Barista at Pret A Manger.

All of this, coupled with my enthusiasm and dedication, excellent communication skills, teamwork, reliability, adaptability, and willingness to learn, has helped me develop into a confident and dependable employee who enjoys working with customers and contributing positively to a team.

I am sure I will bring this level of success to your company and help Pret A Manger expand its standing as one of the top coffee shops and food-to-go businesses in the UK, known for its excellent products, excellent customer food-to-go businesses in the UK, known for their excellent goods, excellent client service, and supportive work environment. With my previous experience and expertise, I believe my contribution will benefit both your team and your customers by providing friendly service and upholding Pret's high standards every day.

Thank you for considering my application. I look forward to the opportunity to discuss my application with you at an interview.

Yours faithfully,

Vira Olaniyi



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## Pret A Manger



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Pay

✓ £14.40 an hour ✓



Job type

🕒 Full-time ✓

## Location



Bluewater

## Benefits

Pulled from the full job description

- Annual leave
- Employee discount
- Company pension
- Discounted or free food
- Flexible schedule

## Full job description

### Barista

Full Time 35 hours per week

Pret here! We're proud makers of delicious food, organic coffee and big ideas across 750+ shops in 20+ countries.

Whether you're making our customers' days with the perfect latte or leading your team to success, roles in Pret shops come with huge opportunities for growth. Together, we're doing the right thing and growing fast – it's an exciting team to hop on board!

This role is located in Unit L0006, Eastern Mall, Bluewater Shopping Centre DA9 9SH GBR

### Growing Good Things

Pret is where passionate, hardworking, wonderful people (like you!) find the confidence and skills they need to grow and choose their unique paths. And the proof is in the pudding – 80%+ of our Managers and 20% of our Support Centre teams (including our CEO, Pano) started on the shop floor.

### What we're looking for

Our Baristas are brilliant team players who are passionate about what they brew. You'll handmade and lovingly pour all our Barista-prepared drinks (ice ones too). Taking your responsibility to make people their favourite drinks seriously. Before pouring a single customer's single espresso, you'll undergo weeks of training. Giving you all the skills, pace and confidence you need (or need topping up) to make the perfect organic Pret coffee.

### About you

- **Be kind, honest and generous:** bring genuine warmth and your authentic self to work every day.
- **Bring your passion:** share our passion for exceptional customer service.
- **Spread joy every day:** small acts of kindness (like giving away a free coffee on the house) are a big part of what makes the Pret experience special.
- **Experience needed:** You're a team player with a passion for coffee, proud to serve every cup with care and energy—and always ready to learn and grow.

### We offer

- Hourly rate is £14.40 (inclusive of mystery shopper bonus)
- After initial training, earn an extra £5 per hour for any shift started between 3-5am
- 28 days annual leave (pro-rata if you're part-time)
- Pension scheme
- Healthcare cash plan
- Free food and drink while you're working
- And when you're not, you'll have our Club Pret Membership (giving you 50% off food and to 5 free Barista-made drinks a day)
- Loyalty award after 5, 10, 15, 20 years' service
- Regular rewards and recognition for amazing standards
- Access marketplace discounts on shopping, travel, fitness, dining, tech and more
- Flexible working hours, means you have the time to do what's important to you
- Comfy free shoes to wear on shift

### We also offer

- **Individual ways to grow** – We offer lots of opportunities for learning, whether you join us for a short stint or the long game, you're good to grow with us. Including fully funded professional qualifications – apprenticeships Level 3 and internal transfer opportunities to explore.
- **Diversity and belonging** – Everyone is welcome at Pret, we want you to feel confident and valued for who you are and to truly belong.
- **Pace and variety** - Our work is fast paced with lots of variety, you'll build a diverse skill set and learn a lot!
- **Community and purpose** - We're proud to make a difference through The Pret Foundation, from tackling homelessness to reducing food waste and creating positive change for people and communities.

### Our values

- **Happy Teams Happy Customers**
- **Amazing Standards Every day**

- **Never Standing Still**
- **Doing The Right Thing**

## The interview journey

- Every interview process at Pret begins with the same two stages. Initial phone screening and 60-minute shop-based interview with the General Manager and the team
- Everyone is welcome at Pret. We encourage applications from underrepresented groups, including women, people with disabilities, neurodiversity, ethnic minorities, and the LGBTQ+ community. Please let our recruitment team know if you need any adjustments or support during the recruitment process – your experience matters to us.

We'd love to get to know you, not a robot, so please do not rely on AI to complete your application.

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