



Prifysgol Cymru
Y Drindod Dewi Sant
University of Wales
Trinity Saint David

Task 1- Reading Task Template

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PART 1: Upload your photo of your A3 in-class notes here:

① CUSTOMER SERVICE IS IMPORTANT FOR BUSINESSES, BECAUSE IT HELPS KEEP CUSTOMERS AND BUILD BUSINESS.

② SOCIAL MEDIA IS USEFUL FOR BUSINESSES, BECAUSE IT HELPS ATTRACT NEW CUSTOMERS

11

16/10 / 17/07/2026

① IMPORTANCE OF MOTIVATION IN THE WORKPLACE.

Start here!

2

How do you know?

EXPERIENCE
READING
S. MEDIA

Possible topic

MOTIVATION
MY EXPERIENCE
FROM WORK
PLACE AND READING

Possible topic

MOTIVATION, IF
HAVE GOOD EXPE-
RIENCE FROM
DIFFERENT PLACES
LIKE WORK PLACE
READING, AND S. MEDIA

2

How do you know?

5

3

My chosen topic

MOTIVATION

4

Brainstorming

THE TRAINING OF
WORKSHOPS AND S.
MISTAKES SHOWS
IS ALL PART FOR
GOOD MOTIVATION
AND CONVEEDS
FOR GOOD MOTIVATION

4

Brainstorming

5

7

Paragraph

THE MOTIVATION IN THE WORK
PLACE IS ABOUT THE HOW
FOR EMPLOYEES WITH THEIR
SKILLS AND WITH GOOD
INTERACTION WITH OTHER
WORKPLACE. FOR EXAMPLE,
WHEN EMPLOYEES START
WITH NEW SKILLS AND
NEW STOCK, THEY ARE IN
WHEN EMPLOYEES HAVE
GOOD ATTITUDE FROM
ADMON THEIR WORK BEHOLD

6

Topic sentence

ABOUT MOTIVATION IN THE
WORK PLACE. THIS IS THE
BEST WAY FOR EMPLOYEES
USE THEIR SKILLS FOR BE-
HOLD WITH CUSTOMERS

PART 2:

1. What is the main idea of the whole text?

The main idea of the text is that social media can help small businesses grow in popularity. It can help them get more customers and increase their sales.

2. What is one key point that supports the main idea, and which specific example from the text Shows this?

A key point is that viral videos can boost sales. For example, Binley Mega Chippy's turnover increased tenfold after a few videos about the company went viral.

3. What is a different key point that supports the main idea, and which specific example from the text shows this?

Another important point is that social media can attract customers from far away. For example, some people travelled three hours to try a chicken burger at the Honywood Sandwich Shop.

4. Which part of the text do you think is most important, and why?

I think the bit about Binley Mega Chippy is the most important, because it shows how social media can help a small business build their profile. Their turnover increased ten times more after the videos went viral. This can demonstrate how social media can help businesses attract more customers.

Reflection:

5. What did you find difficult in this task (including in-class components), and why was difficult?

I found it difficult to understand some parts of the text. There was a lot of information, and it was difficult to identify the main ideas.

6. What helped you with this difficult, and how did it help you?

Rereading several times the text helped me to understand it better. It also helped me to find important examples to my answers.