

Job Advertisement – Barista, Costa Coffee Birmingham

Barista – Costa Coffee

Employer: Costa Coffee (Costa Limited)

Location: Birmingham, West Midlands (store-based on site)

Contract: part time and full time hours flexible shifts

Pay: £13.12 – £14.12 per hour (location dependent)

How to apply: Online through Costa Careers – a short Sapia.ai chat based application

About the role

Costa says it makes great coffee and memorable experiences and wants Baristas who bring energy, warmth and skill to every shift. Flexible shifts are offered to suit both the employee and the store.

What you will do (responsibilities)

Serve great coffee and deliver an energising customer experience

Master the menu and maintain high standards

Keep the store clean, welcoming and running smoothly

Work collaboratively as a team player to make the store the best it can be

Process payments follow food hygiene and health and safety rules and report any equipment faults

Person specification – what Costa is looking for

Resourcefulness, adaptability and a positive can do attitude

Accountability and pride in delivering quality

A calm composed approach and great communication skills

A genuine people focus and enthusiasm for working with others

Reliability and good timekeeping; previous customer service experience is helpful but full training is given

Costa's values

Discipline to Deliver • Passion for Progress • Win with Warmth • Courage to Challenge • Trusted Team Player

Benefits

50% discount on food and drink in Costa-owned stores

Matched pension up to 10%

Coca-Cola share scheme and Costa Financial Support Fund

Training, career progression and the chance to support the Costa Foundation

*Source: Costa Coffee Barista adverts, for Birmingham and the West Midlands
(careers.costa.co.uk / jobs24.co.uk) accessed October 2026.*