

Banso Kang

Student Number: 2441756

Module Code: LCHS4009

Assessment: Presentation

Lecturers name: Anika Tahsin Ahmed

Date: 2nd March

Introduction

My presentation task is to explain the importance and relevance of communication in a professional practise within the health and social care setting. I have implemented the SBAR model in my task, as one example of how I would apply this in a real health and social care setting. The social care setting I have chosen is 'patient/ward handover in a hospital.'



What is communication?

Communication is defined as the act of transferring information from one place, person, or group to another.

Types of communication:

- Verbal
- Non-Verbal
- Written
- Visual

Forms of Communication



Verbal



Nonverbal



Visual



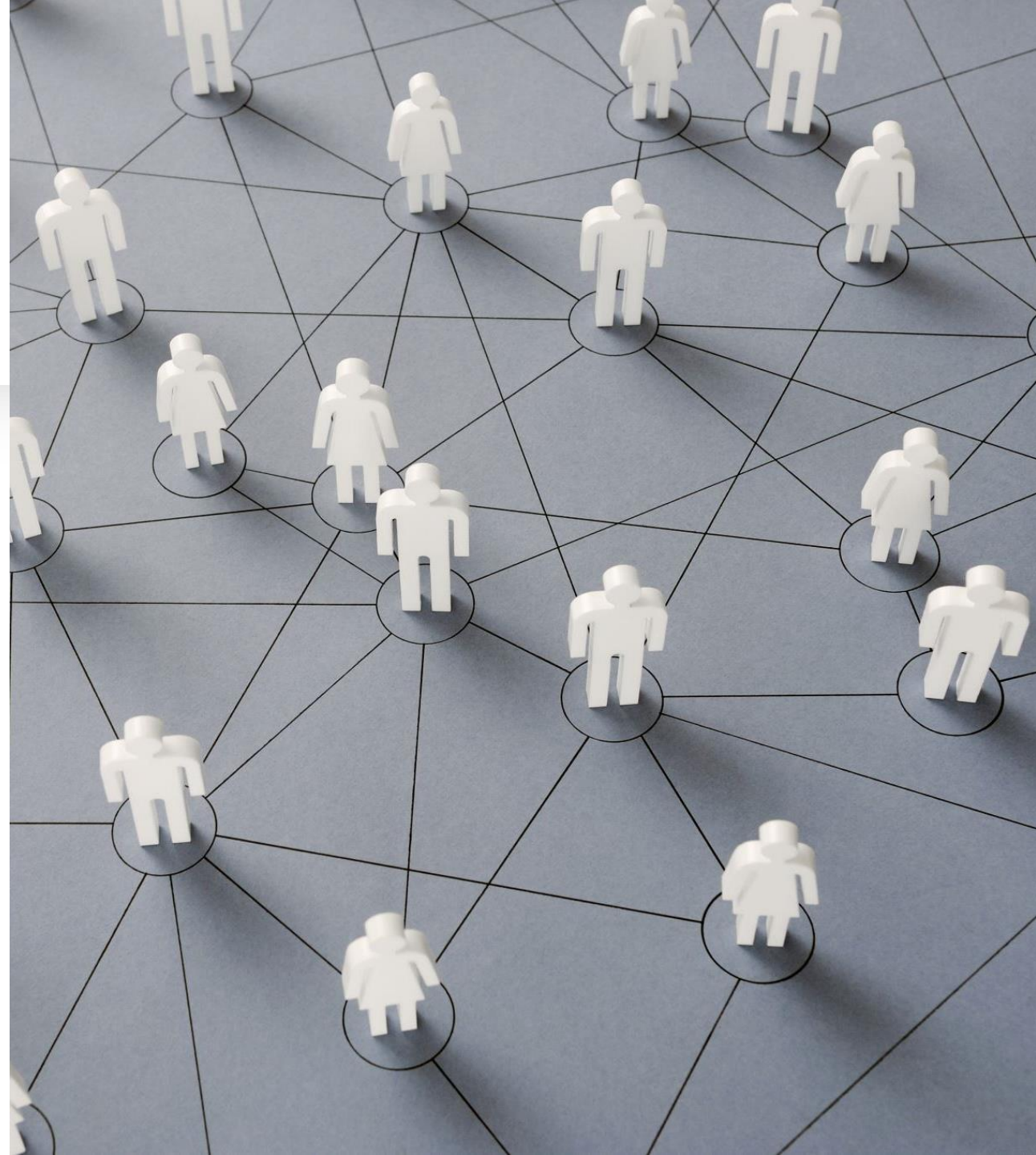
Written

Why is communication important?

Communication is the bridge between people to connect, share and understand one another.

Why is it important:

- Build relationships
- Prevent misunderstandings
- Team work
- Knowledge and understanding





The Health and Social care setting:

Within health and social care there are many places that communication is vital to. The one being discussed today is within a hospital. One practical example of this is patient handover. This is because it requires a structured transfer of information responsibly and accountability for patients from one team to another.



The SBAR model

Why is the SBAR model important in the health and social care setting?



Conclusion

References

P Peterson, P Hagell – International Journal, 2015 – research portal, hkr.se

Stone house, D (2018) 'The SBAR communication framework: for when you need action. British Journal of healthcare assistants, 12 (9), PP . 450 – 453

CurieJ (2002) improving the efficiency of patient handover. Emergency nurse. 24 - 7.

Coolen, E, Engbers, R, Draaisma, J., Heinen, M & Fluit, C.(2025) Journal of interprofessional care, 39, (6), 1026 – 1035.

Shahid, S, Thomas, Situation Background, Assessment, Background, Recommendations, (SBAR) communication tool for handover and care – A narrative review. Safe health 4,7 (2018)

Institute for Healthcare Improvement (IHI) - SBAR Tool