

Well-being statement for people who need care and support and carers who need support



Llywodraeth Cymru
Welsh Government

What is this well-being statement?

Everyone is entitled to well-being and everyone has a responsibility for their own well-being, but some people need extra help to achieve this. The statement describes what well-being means for people who need care and support and carers who need support. Defining what is meant by well-being is about securing an approach based on working in partnership with people, giving people a stronger voice and greater control over their lives, and empowering people to achieve their own well-being with the appropriate level of care and support.

What does the statement contain?

The statement describes the national well-being outcomes for people who need care and support and carers who need support. The statement builds on the definition of well-being in the Social Services and Well-being (Wales) Act 2014 and describes the national well-being outcomes in relation to all areas of an individual's life.

People will want to achieve personal outcomes that are important to them. Working with social services and their partners, people can expect to achieve personal outcomes which reflect the national well-being outcomes.

How will the statement be used?

The well-being statement was laid before the National Assembly for Wales on 24th August 2016. It will be used to set out the Welsh Government's commitment to achieving well-being for people who need care and support and carers who need support. It will be used to build a common understanding of well-being across all agencies, to ensure everyone is working together towards the same important outcomes for individuals.

The well-being of people who need care and support and carers who need support will be monitored annually through the national outcomes framework.

For further information see

The Social Services and Well-being (Wales) Act 2014:

www.legislation.gov.uk/anaw/2014/4/contents/enacted

The national outcomes framework for people who need care and support and carers who need support:

www.wales.gov.uk/topics/health/socialcare/well-being/?lang=en

For more information contact

Social Services Improvement Division, Welsh Government

sswbimplementation@wales.gsi.gov.uk 029 2082 5833



What well-being means	National well-being outcomes	What we will measure
Securing rights and entitlements Also for adults: Control over day-to-day life	I know and understand what care, support and opportunities are available and use these to help me achieve my well-being I can access the right information, when I need it, in the way I want it and use this to manage and improve my well-being I am treated with dignity and respect and treat others the same My voice is heard and listened to My individual circumstances are considered I speak for myself and contribute to the decisions that affect my life, or have someone who can do it for me	Quality of care and support Quality of life Whether people are treated with respect Whether people receive the right information when they need it Whether people are in control of their daily life Whether people are involved in decisions about their care and support
Physical and mental health and emotional well-being Also for children: Physical, intellectual, emotional, social and behavioural development	I am healthy and active and do things to keep myself healthy I am happy and do the things that make me happy I get the right care and support, as early as possible	Whether people say they feel healthy physically and mentally Life satisfaction Whether people are living a healthy life style (including children with up-to-date immunisations and dental checks, life expectancy, low birth weights) Children's development Hip fractures among older people
Protection from abuse and neglect	I am safe and protected from abuse and neglect I am supported to protect the people that matter to me from abuse and neglect I am informed about how to make my concerns known	How much abuse and neglect takes place Whether people say they feel safe
Education, training and recreation	I can learn and develop to my full potential I do the things that matter to me	Educational attainment of children School attendance rates of children Adult learner outcomes and qualifications Whether people are able to do the things that matter to them
Domestic, family and personal relationships	I belong I contribute to and enjoy safe and healthy relationships	A sense of community Loneliness
Contribution made to society	I engage and make a contribution to my community I feel valued in society	Whether people think the things they do in life are worthwhile Participation in society
Social and economic well-being Also for adults: Participation in work	I contribute towards my social life and can be with the people that I choose I do not live in poverty I am supported to work I get the help I need to grow up and be independent I get care and support through the Welsh language if I want it	People working Gap in life expectancy between least and most deprived 19-24 year olds who are not in education, employment or training Material deprivation
Suitability of living accommodation	I live in a home that best supports me to achieve my well-being	Whether housing meets people's needs Homeless households with dependent children or pregnant women Quality of social housing