

Module: Workplace Culture and its impact on Organisational Efficiency

Student Name: Yasminka Yancheva

Student ID: 2123031

Module code: BMSW5105

Table Contents

Question asked by the lecturer:	3
My answers:	3
Reflective Analysis Using Gibbs' Reflective Cycle	4
Description	4
Feelings	4
Evaluation	4
Analysis.....	5
Conclusion.....	5
Action plan.....	5
References.....	6

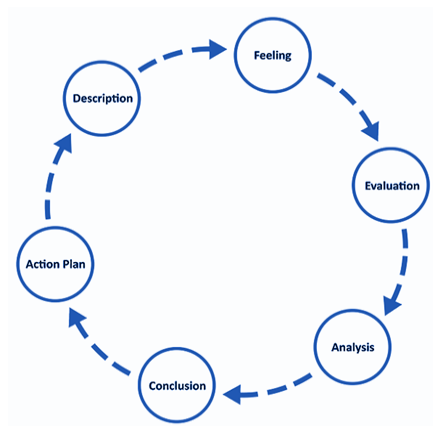
Question asked by the lecturer:

1. Can you tell me something about EasyJet?
2. What is the organisational structure of the company?
3. What is the organisational culture of the company?
4. Give me one example of ethical approach in EasyJet?
5. Can you give me one recommendation you would make for EasyJet?

My answers:

1. I noted that EasyJet, one of the low-cost companies in Europe founded in 1995, offers passengers the chance to tour a variety of destinations thanks to its excellent fleet of 305 aircraft. (EasyJet, 2023)
2. I answered that EasyJet has a flat, decentralised structure.
3. I noted that EasyJet's organisational culture places a strong emphasis on:
 - the safety of passengers by continually enhancing it
 - Innovation, by seeking new technology. (Easyjet, 2022)
4. I answered that EasyJet's commitment to honesty and integrity, foster strong relationships with suppliers, employees, and other stakeholders.
5. My recommendation was for EasyJet to continue with its innovation and safety balance as a top priority to maintain passenger confidence and prevent compromising safety standard

Reflective Analysis Using Gibbs' Reflective Cycle



In 1988 Graham Gibbs developed one of the most well-known cycles of reflection that guides you through six stages as you examine an experience: description, feelings, evaluation, analysis, conclusion, and action plan, enabling you to draw lessons and make plans from situations that either went well or didn't go well. (Edinburgh, 2020)

Description

I participated In an academic interview that took place in week 9 in the class, over a report I have submitted on the company EasyJet.

Feelings

At the beginning I felt combination of excitement and anxiety at the idea of being assessed however when we started, I went with the flow and experienced a relief as I was able to demonstrate my knowledge. As the interview was coming to a finish, I felt happy that everything had gone well.

Evaluation

The interview went smoothly overall. On the positive side my responses touched on key facets of EasyJet's organisation and culture. However, given that my nervousness had a negative impact on my focus and the length of my responses, I believe I should have offered more in-depth responses.

Analysis

I acknowledge that because I was able to respond to every question, my overall performance was satisfactory. In the future, I should have more confidence and focus on providing more detailed responses.

Conclusion

Although the interview was interesting and enjoyable, I was unable to fully demonstrate my skills due to a lack of confidence. I should focus on increasing my self-assurance and creating fresh coping mechanisms for anxiety to improve my performance in the future.

Action plan

I intend to focus on developing my confidence in the future by participating in more interview-related activities.

References

Easyjet, 2022. corporate.easyjet. [Online]
Available at: <https://corporate.easyjet.com/>

EasyJet, 2023. EasyJet. [Online]
Available at: <https://corporate.easyjet.com/default.aspx>

Edinburgh, T. U. o., 2020. The University of Edinburgh 2023. [Online]
Available at: <https://www.ed.ac.uk/reflection/reflectors-toolkit/reflecting-on-experience/gibbs-reflective-cycle>