



**Prifysgol Cymru**  
Y Drindod Dewi Sant  
**University of Wales**  
Trinity Saint David

## Assignment 1

**Module code and name:** LCLM4005 Employability and Career Development

**Name:** Ilie Subtirel

**Lecturer:** Doctor Lizeta Demetriou

Submitted on: 14/07/2026

# Multi Drop Delivery Driver

Nawras Express Ltd.

Unit 3, Waterworth Road, Peterborough PE7 3AG

£137.70 - £150.70 a day - Full-time, zero-hour contract

Responded to 75% or more applications in the past 30 days, typically within 1 day.

Job details

Pay

£137.70 - £150.70 per day

Job type

Zero hours contract

Full-time

Shift and schedule

Weekend availability

Estimated commute

Job address

Unit 3, Waterworth Road, Peterborough PE7 3AG

Free parking: Peterborough Job Type: Full-Time - Self-Employed

About Us: Nawras Express is a trusted third-party logistics (3PL) provider delivering excellence on behalf of Amazon across the UK. We pride ourselves on reliability, professionalism, and top-quality service in the fast-paced world of last-mile delivery.

Role Overview:

We are looking for motivated and reliable Multi-Drop Delivery Drivers to join our growing team. You'll be responsible for delivering Amazon parcels safely, efficiently, and on time, while providing exceptional customer service on every route.

## Key Responsibilities

Load, organise, and deliver parcels to residential and commercial addresses.

Follow pre-planned delivery routes using provided routes and navigation systems.

Ensure accurate delivery scanning and proof of delivery via handheld device.

Maintain delivery standards for speed, accuracy, and customer satisfaction.

Handle parcels with care and follow all safety and driving regulations.

## What We Offer

Performance bonuses

Full training provided — no experience needed

Modern delivery vans and fuel covered

Uniform and delivery equipment provided

## Requirements

Full UK driving licence (maximum 6 penalty points, no major endorsements)

Eligibility to work in the UK

Positive attitude, reliability, and good time management

Ability to lift parcels up to 23kg

Willingness to work weekends or flexible shifts when required

Job Types: Full-time, Zero hours contract

# ILIE SUBTIREL

[Hermanilie82@gmail.com](mailto:Hermanilie82@gmail.com)

07760326813

## PROFESSIONAL SUMMARY

Motivated and reliable professional with solid career progression from customer service to team supervision, followed by six years of experience in logistics and delivery operations. Excellent knowledge of navigation systems and proven skills in customer service, leadership, time management, and safety compliance.

## WORK EXPERIENCE

Amazon – Peterborough, UK

Delivery Driver | 2 July 2020 – Present

- Safely operate as a delivery driver to transport parcels across Peterborough and surrounding areas, adhering to all road traffic laws and company safety policies.
- Plan and follow efficient daily routes to ensure on-time delivery, consistently meeting or exceeding performance targets.
- Provide friendly and professional customer service, handling queries, confirming deliveries, and resolving minor issues promptly.
- Complete pre- and post-trip vehicle safety checks, report any faults, and maintain a clean and roadworthy vehicle.
- Record deliveries, returns, and undelivered items accurately using handheld devices and company systems.
- Work independently and under pressure, ensuring reliability and punctuality every day.

## Barista | December 2017 – December 2018

- Prepared and served high-quality coffee, hot drinks, and food items following Caffè Nero standards.
- Delivered excellent customer service, creating a welcoming environment for all customers.
- Processed payments accurately using the POS system and balanced the till at the end of shifts.
- Worked effectively as part of a team during peak hours, developing speed, attention to detail, and communication skills.

## Caffè Nero – London, UK

Assistant Manager | January 2018 – December 2020

- Supported the Store Manager with daily operations, including opening/closing procedures, cash handling, and banking.
- Supervised and trained staff in coffee preparation, customer service, hygiene standards, and company policies.
- Managed stock levels, placed orders, and reduced waste through accurate inventory control.
- Assisted with shift scheduling and ensured smooth service during busy periods.

## **EDUCATIONAL EXPERIENCE**

### **CertHE Business Skills for the Workplace**

University of Wales Trinity Saint David

October 2025 - present

## **KEY SKILLS**

- Customer Service: Strong experience dealing with diverse customers and resolving issues professionally
- Leadership & Supervision: Trained and guided team members, supported daily operations
- Time Management & Planning: Organized work schedules, routes, and stock to meet deadlines
- Safety & Compliance: Knowledge of road safety, food hygiene, and workplace regulations
- Reliability & Responsibility: Consistent attendance, clean driving record, and accurate record-keeping
- Communication: Clear verbal communication with customers, colleagues, and management

## **CERTIFICATION**

- Full UK Driving License – Clean record
- Level 2 Food Hygiene & Safety Certificate
- Amazon Safe Driving & Operational Training

## **REFERENCES**

References upon request

# ILIE SUBTIREL

07760326813

[Hermanilie82@gmail.com](mailto:Hermanilie82@gmail.com)

Date: 7/07/2026

Hiring Manager:

Nawras Express Ltd.

Dear Hiring Manager,

I am writing to express my strong interest in the *Delivery Driver position* at *Nawras Express Ltd*, as advertised in *Indeed.com*. With a solid background in logistics, customer service, and delivery operations, including over six years of experience in the industry, I am confident I can make a valuable contribution to your team.

During my role as a *Delivery Driver* at *Amazon*, I have developed a strong track record of reliability and efficiency. I am fully familiar with planning and following efficient routes to ensure on-time deliveries, consistently meeting or exceeding performance targets. I strictly adhere to all road traffic laws and company safety policies, and I carry out thorough pre-and post-trip vehicle checks to ensure my vehicle is always safe and roadworthy.

I pride myself on providing friendly, professional service to customers, handling queries, and resolving issues promptly. I am also highly skilled in using handheld devices to accurately record deliveries, returns, and undelivered items. My experience has helped me build excellent time management skills, a strong focus on safety compliance, and the ability to work independently while maintaining high standards.

I am eager to bring my dedication, reliability, and professional approach to *Nawras Express Ltd*. I would welcome the opportunity to discuss how my experience and skills align with your company's needs.

Kind regards,

Ilie Subtirel

