



Jose Carlos De Almeida Sousa

ID: 2511671

Moodle: Employability and Carrer

Lecture: Lizeta Demetrio

Curriculum Vitae

Nando's job description

Nando's typically looks for a team member who is enthusiastic, a person that is customer focused and works well in a fast-paced environment. Roles often include grillers, cashiers, and hosts all contributing to a great customer experience and delicious peri-peri chicken.

Profile

I am a Motivated and hardworking university student who is always ready to learn, develop new skills and work well as a part of a team. I am a dedicated and kind person who strives to achieve goals and maintains a positive attitude. Fluent in Portuguese and English with strong communication skills and the ability to adapt quickly to new environments. Passionate about providing excellent customer service and building positive relationships with customers.

Key Skills

- Excellent customer service
- Strong communication
- Teamwork and collaboration
- Ability to work under pressure
- Positive attitude and willing to learn
- Time management

Work experience

Food runner- Mitchell's butlers

October 2021- January 2025

- Worked effectively as a part of team

- Maintained clean and safe working environment
- Handled customer enquiries professionally
- Taking orders and delivering foods to table
- Followed health and safety procedures

Education

Newham College September 2022 - July 2023

-Cabin crew level 2. Gained hospitality and safety training including British Airways training, first aid and swimming.

Cover letter

Dear Hiring Manager

I am writing to express my interest in the team member position in Nando's. I'm a dedicated, dependable, and enthusiastic person who loves interacting with people. I'm great at communicating and working with a team and always making sure customers have good experience. I'm a quick learner, handle things under pressure and I'm really committed to keeping everything super clean and providing excellent customer service.

I really admire Nando's because of its friendly vibe and how much it focuses on amazing food and service. I'd love to join a team that values respect working together and making every customer's experience memorable.

I'm really motivated to grow my skills, take on new challenges, and make a positive difference at your restaurant. I would love to have a chat about how i can contribute to your team. Thank you for looking over my application. I look forward to hearing from you.

Yours faithfully, Carlos.