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Use of digital communication, collaboration and participation in health and social care sector.

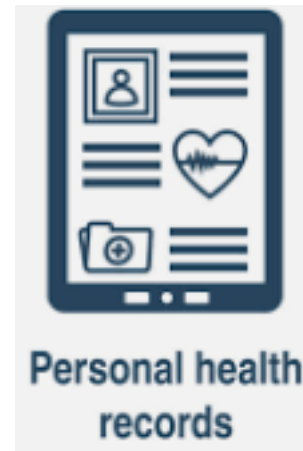
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The use of digital communication

In modern era, the use of technology has impacted the health and social care sector positively in terms of maintaining communication (Alwashmi, 2020). Some digital tools used for maintain communication in health and social care sector are as follows:



Smart wearable devices: Smartwatches, Bluetooth, etc. are used (Bastoni, et al. 2021).



Electronic Health records (EHRs) is used (Chatterjee and Chakraborty, 2021).



Telehealth and telemedicine is also used (Lo Presti, et al. 2019).

Use of digital collaboration in health and social care sector

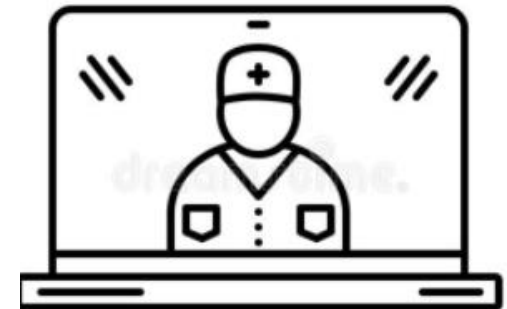
Here, few digital tools used for increasing internal collaboration are given below.



Use the Microsoft 365 platform internally (Ronquillo, et al. 2017).



Utilize the Google Workspace services such as Gmail (Thapa, et al. 2021).



Maintain the internal collaboration using the Video-conferencing (Alwashmi, 2020).

Use of digital participation in health and social care sector

To increase the participation of the nurses, suppliers and patients in health and social care sector, the professionals uses various digital methods and tools (Chatterjee and Chakraborty, 2021). Those are given below:



Practitioners uses the anonymous online survey to encourage participation (Onyeaka, et al. 2021).



Internal digital data server is used by practitioners to engage with nurses, suppliers and patients (Lo Presti, et al. 2019).



Online meeting is held by using zoom or other digital platforms (Ronquillo, et al. 2017).

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