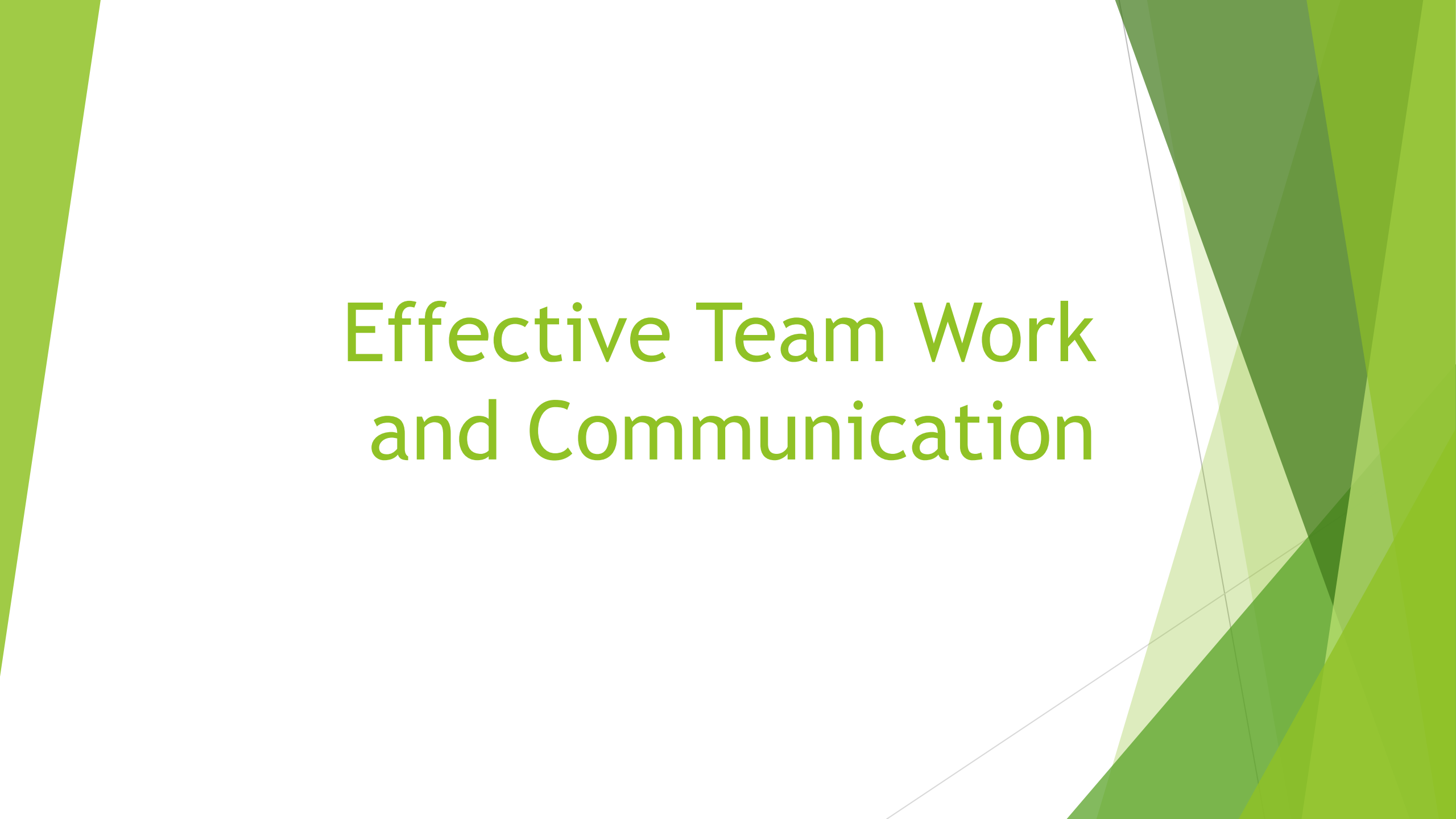
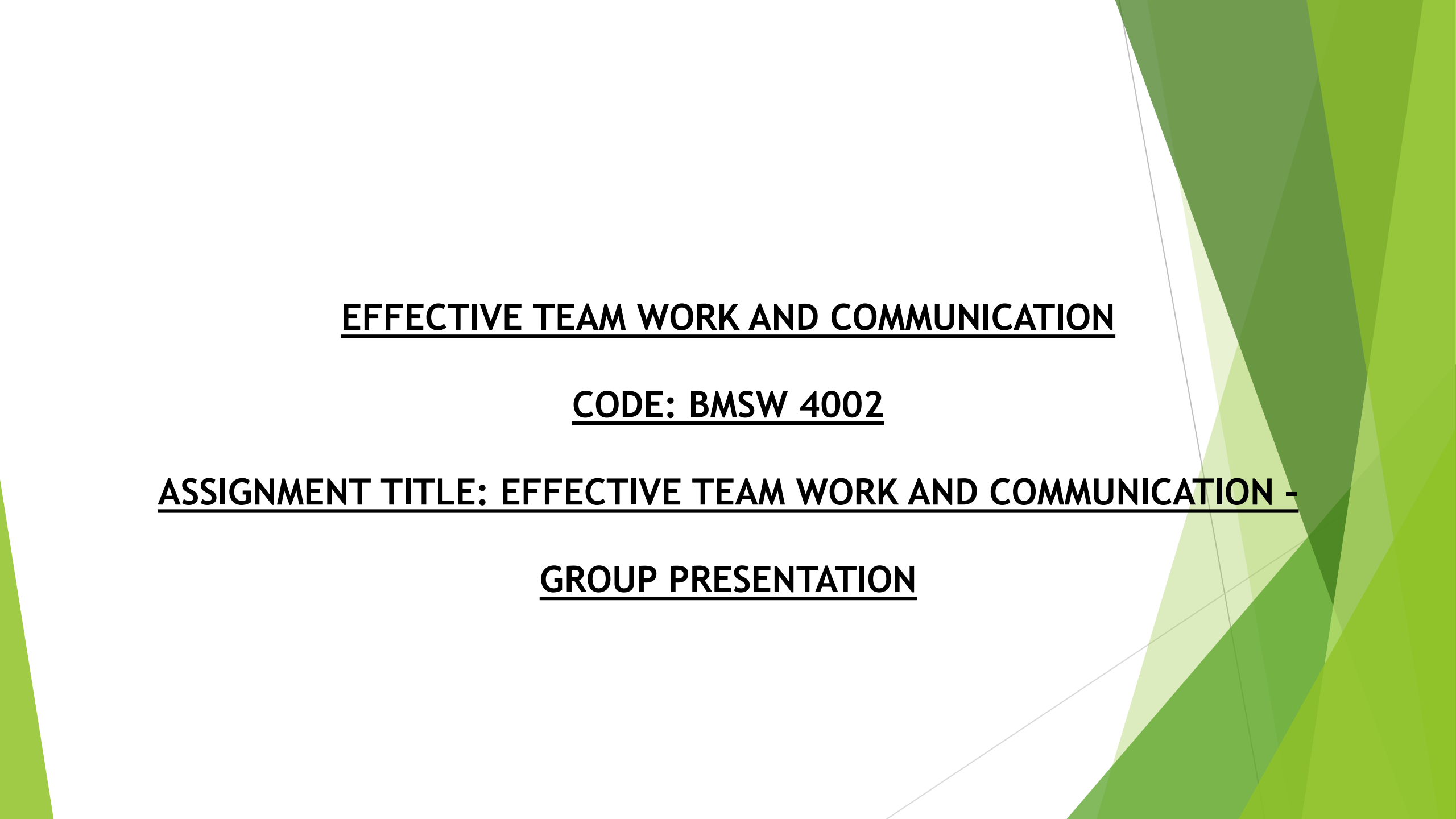


The background features abstract, overlapping green geometric shapes, primarily triangles and polygons, in various shades of green, creating a modern and dynamic visual effect.

Effective Team Work and Communication

The background of the slide features abstract, overlapping green geometric shapes in various shades of green, creating a modern and dynamic look. The shapes are primarily located on the right side and bottom of the slide, with some extending towards the center.

EFFECTIVE TEAM WORK AND COMMUNICATION

CODE: BMSW 4002

ASSIGNMENT TITLE: EFFECTIVE TEAM WORK AND COMMUNICATION -

GROUP PRESENTATION

Team Members

- ▶ LIANA ALEXANDRA KOVER, ID 2022474
- ▶ MARIOARA BORDEI ID 2019933
- ▶ ELIZABETH MOLINEROS ID 2020078
- ▶ ANA-MARIA CAPRIOARA, ID 2019932
- ▶ FLORINA DANIELA BITU, ID 2022557

INTRODUCTION, SUCCESFULL TEAM
DEVELOPMENT, CONCLUSION

BENEFITS OF TEAM WORKING

STAGES OF TEAM DEVELOPMENT

TEAM ROLES

MANAGING CONFLICT

Content

- ▶ Introduction
- ▶ Benefits of team working
- ▶ Stages of team development
- ▶ Team roles
- ▶ Managing conflicts
- ▶ Successful team development
- ▶ Conclusion
- ▶ References

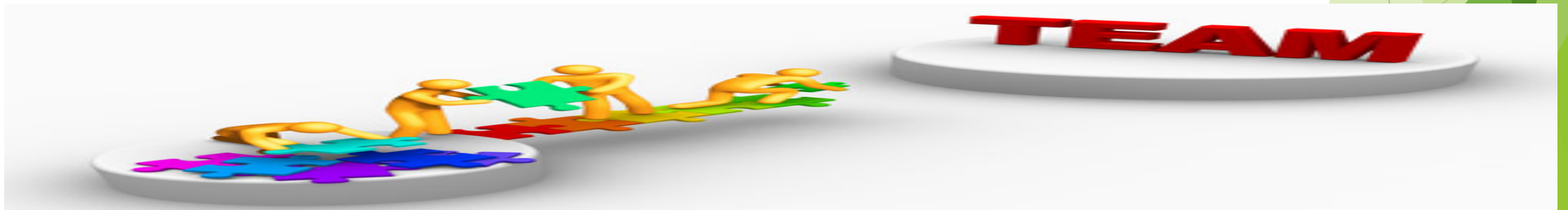
Introduction

- ▶ Our work place experienced a problem of bad review in 2019 from Care Quality Commission.
- ▶ There was lack communication from the employees to the management which resulted in the delay in improvement of the care home.
- ▶ This happened as there was no coordination among the employees of the care home.



Benefits of team working

- ▶ Team working has the advantage of good communication which could have averted this situation in our work place
- ▶ Our work place faces a problem in 2019 which was related to the internal communication of employees.
- ▶ This happened because of no team work between the employees.
- ▶ The employees of our work place were working independently and no coordination was there with other employees.



Stages of team development

- ▶ Team development is required in our work place so that the communication among the employees can develop.
- ▶ A strong team will develop bonding among the employees of our work place which will result in good collaboration.



Team roles

- ▶ The team in our work place can be developed using Belbin Model.
- ▶ The management can group employees of our work place with different skills and based on their skills and traits their roles can be assigned.
- ▶ Roles of different team members of the care home will be different and their skills will also be different from each other.



Team roles

- ▶ Different team roles among the employees of our work place will create dependency among them and as a result a strong communication will develop between them.
- ▶ A strong team work development will show increased interaction among the team members.



Managing conflict

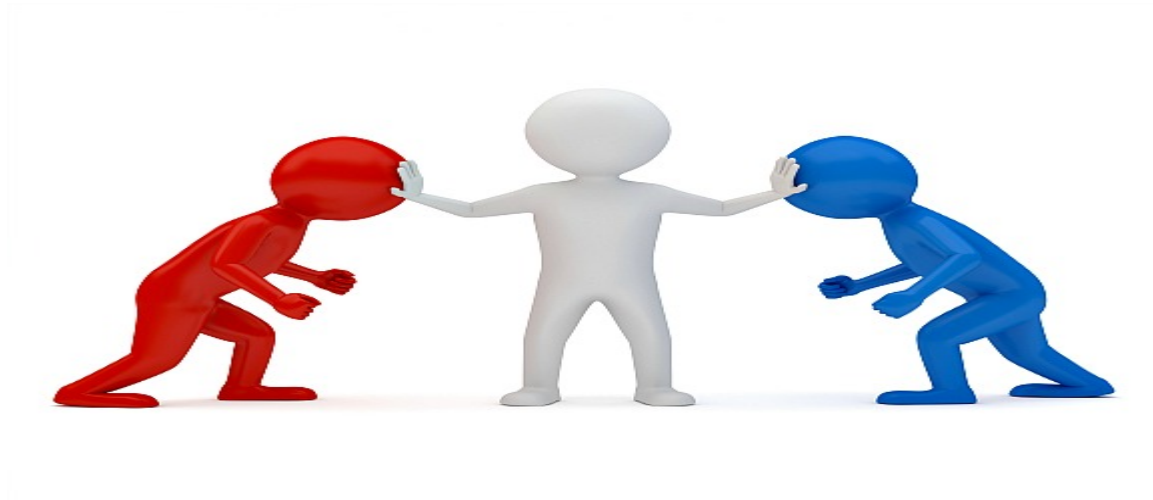
- ▶ In our work place working in team would help in reducing the cases of conflict.
- ▶ As per the Thomas Kilmann model the method of “compromise” will be used for resolving the conflict among the employees of our work place.

Thomas-Kilmann Conflict Mode Instrument



Managing conflict

- ▶ The team working established in our work place will also reduce the conflicts with the management.
- ▶ Since the communication of the team will improve the management will get a clear picture of demands of the team which they will fulfil.



Successful team development

- ▶ A successful team in our work place can be developed by first recognising the importance and significance of the team.
- ▶ The team members of the team need to be from different department of the care home so that a dependency can be created among them.
- ▶ Strong communication among team members and management of our work place will help in developing a successful team.



Conclusion

- ▶ Skill of team working needs to be improved.
- ▶ The employees of our work place should be a part of team which will have a strong communication among each other.
- ▶ To get a good result in any work team work helps a lot.
- ▶ Team roles recognises the function of each team member.
- ▶ Successful team development is done by understanding skills and motivating team members.
- ▶ The team leader of the team will communicate directly with the management regarding any development in the care home.



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Thank
you