



Team Around the Family

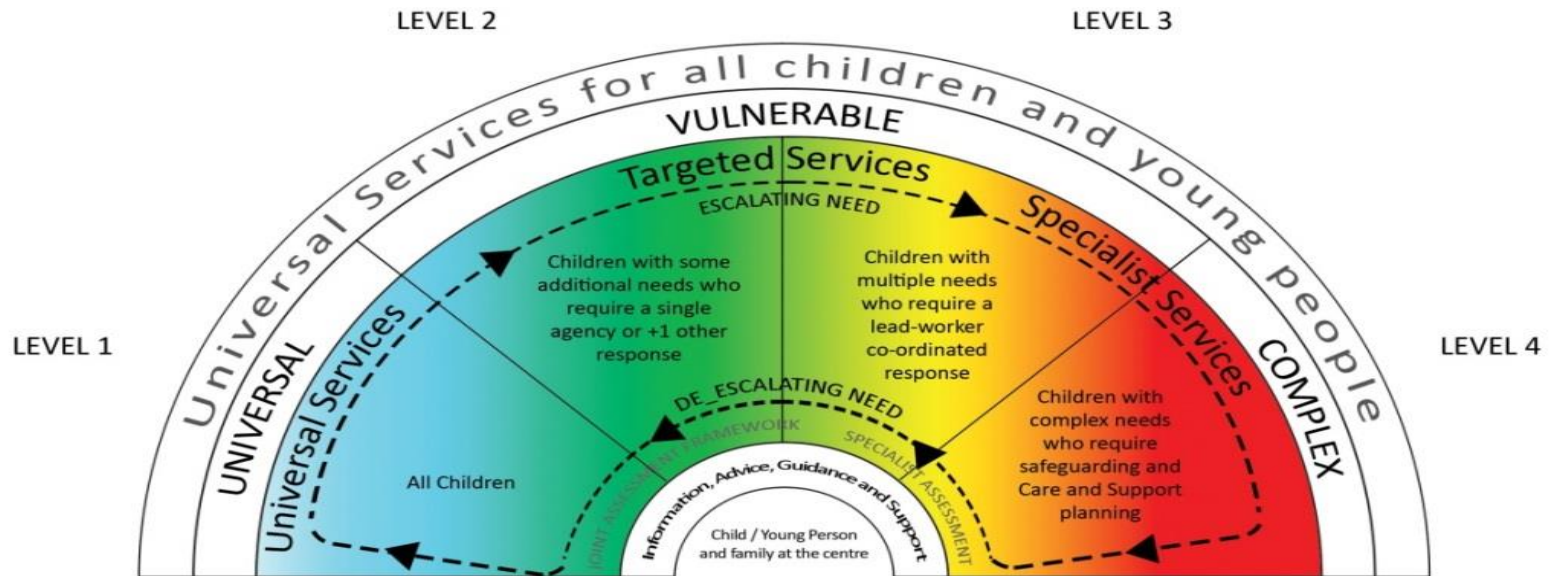


STEPs or Scissors



The vision of support in Swansea

How we Support Children and Families in Swansea



Overview

- Single Point of Referral – 01792 635400.
- Team Around the Family.
- Team Around the Family in Schools.
- Family Wellbeing Team – edge of social care. Intensive offer.
- Family Partnership Team – 1-1's / group / drop in.
- Dad's Work.
- JIGSO.
- STEPs.
- Parents as Partners.
- Supporting Parents of Children with ALN.



Team Around the Family

- Referral.
- TAF process.
- Signs of Safety Approach.
- Agencies.
- Adult Counselling.
- The range.



TAF Casestudy



- Mum, 3 children.
 - DV (*One Stop Shop*)
 - Anger in middle child (*Special Time, Boundaries, Exchange, Parenting Group*)
 - Housing Arrears / Debt (*Tenancy Support Unit*)
 - Adult Counselling



TIS - TAF in Schools



What did we do

- Background
- Targeted six schools
- Met with HT and TA

What did we offer

- Bespoke service
- Upskilling /knowledge
- Commitment
- Regular visits /contact
- Provided resources
- Advice
- Training



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Observations



- Schools education focused
- School staff at different levels of knowledge and understanding
- Staff feeling threatened
- Lack of confidence
- Unclear of role
- Staff not allowed off school premises
- School not having an understanding of parents difficulties
- Staff referred to agencies to 'do the do'.



Informal Learning

- **Learning through observations, role modelling**
- **Having a courageous conversation**
- Expectations and role
- Confidentiality and data protection in action
- Direct work books
- Agencies/interventions/Services



Themes

- Parenting
- Parental mental health
- Behaviour
- Contact /Mediation
- Health / Diet
- Hygiene /Presentation
- Housing
- School punctuality
- Attendance
- Low attainment
- Worry /need
- Risk /protection



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Formal Training

UNCRC

Domestic Abuse level 1 and 2

Working with families – an introduction to Parenting strategies

Advanced facilitation

Motivational interviewing - awareness level

Working with young people

TAF Training

Child Sexual exploitation

Non accidental injury

Introductory language and Play

Anti Slavery and Human Trafficking, WRAP/Prevent

Safeguarding Awareness

Mental Health

Parenting training (6 sessions)

- Attachment,
- Gro brain/child development,
- understanding children's emotions,
- self esteem in parents and its influence on behaviour,
- communicating with parents and motivating change,
- Moving Forward – summary sessions and next steps.



Red – Amber - Green

New schools / High Demand /large number number of mentees

Schools already set up and being supported and managing well

Schools that have had support and confident to be clustered





Outcomes to date

- 61 primary schools supported (out of 79 mainstream primaries inclusive of English, Welsh medium and faith schools)
- 242 families supported between November 2015 – December 2016 (13 months)
- Schools have fed back that they have received very positive comments from Estyn whereby the TAF in School approach is part of a wider wellbeing agenda.
- Schools have reported a growth in both skill and confidence of their pastoral support workers
- Schools have fed back an improvement in parental/school relationships
- Schools have fed back that families benefit from receiving support earlier on and it can and has helped stop needs from escalating
- Schools have fed back that they have learnt new skills from the high quality training that has been offered
- Schools report knowing much more about different types of support available for families to access, plus we have opened up access to certain services previously reserved for TAF only families (assisted childcare, Smart steps and school based counselling)
- More appropriate TAF referrals – more timely response.



Direct Work Books



Training Programme

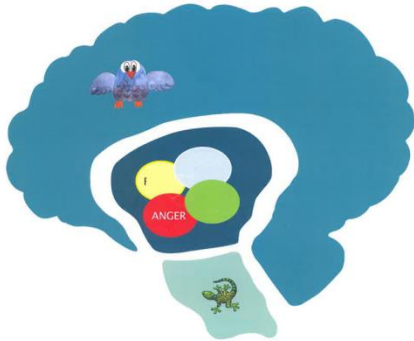
- Attachment – Rita Pierson.
- Connect Before Correct.
- Exercise – safe hands.



Training Programme

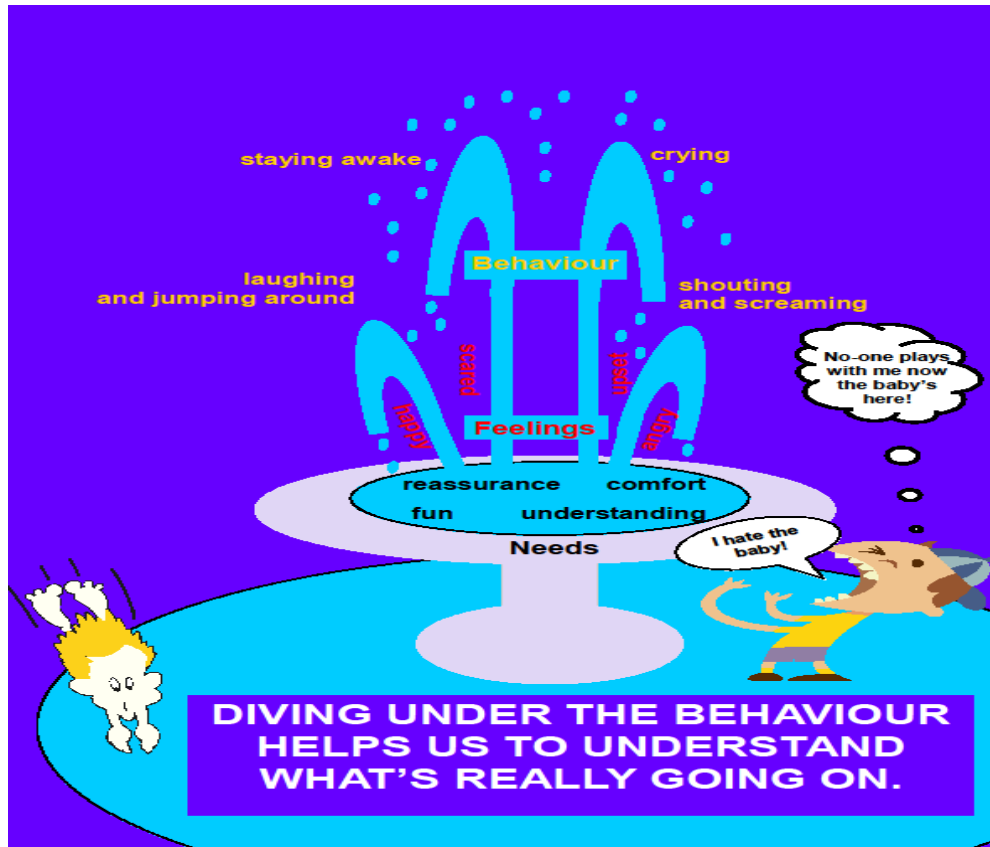


- Gro Brain – Still Face Experiment

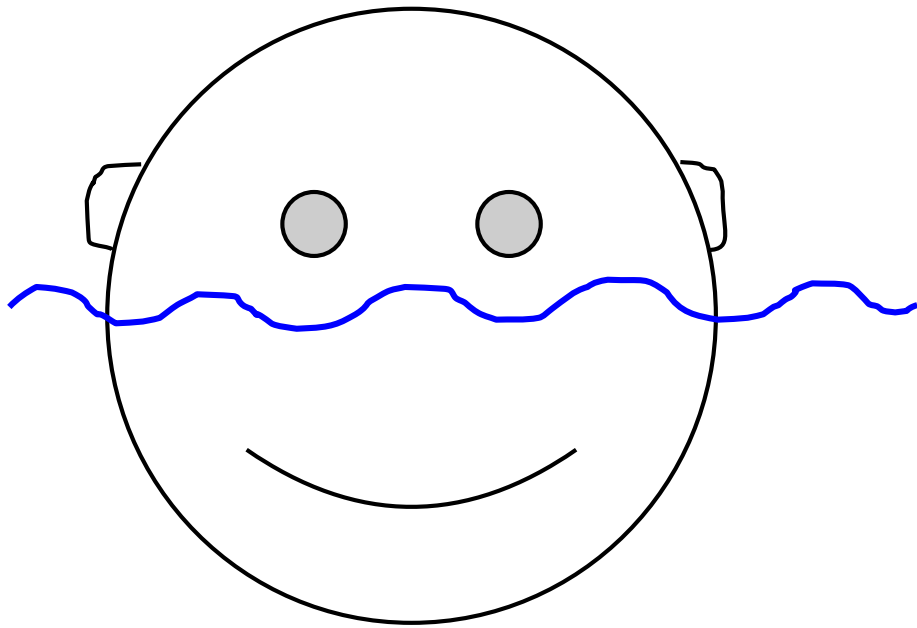


Training Programme

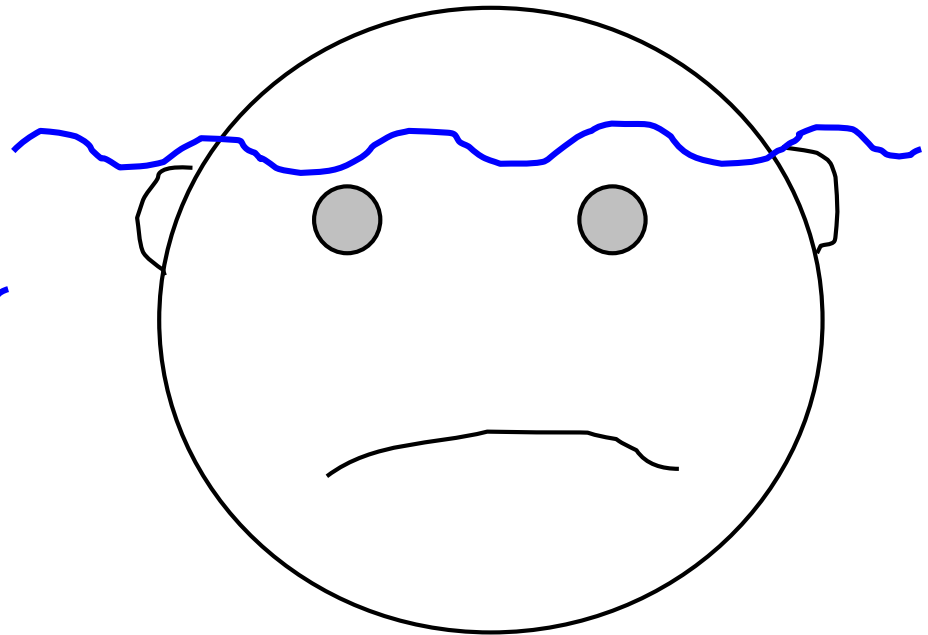
- Understanding Children's Emotions.



Emotional Flooding



Balanced State



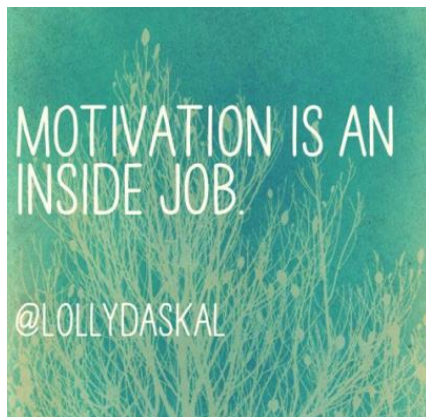
Unbalanced
State

City :



Training Programme

- Communication and Motivation.
- Exercise – have to's and want to's.
- Motivational Interviewing.



Training Programme

- Wellbeing.

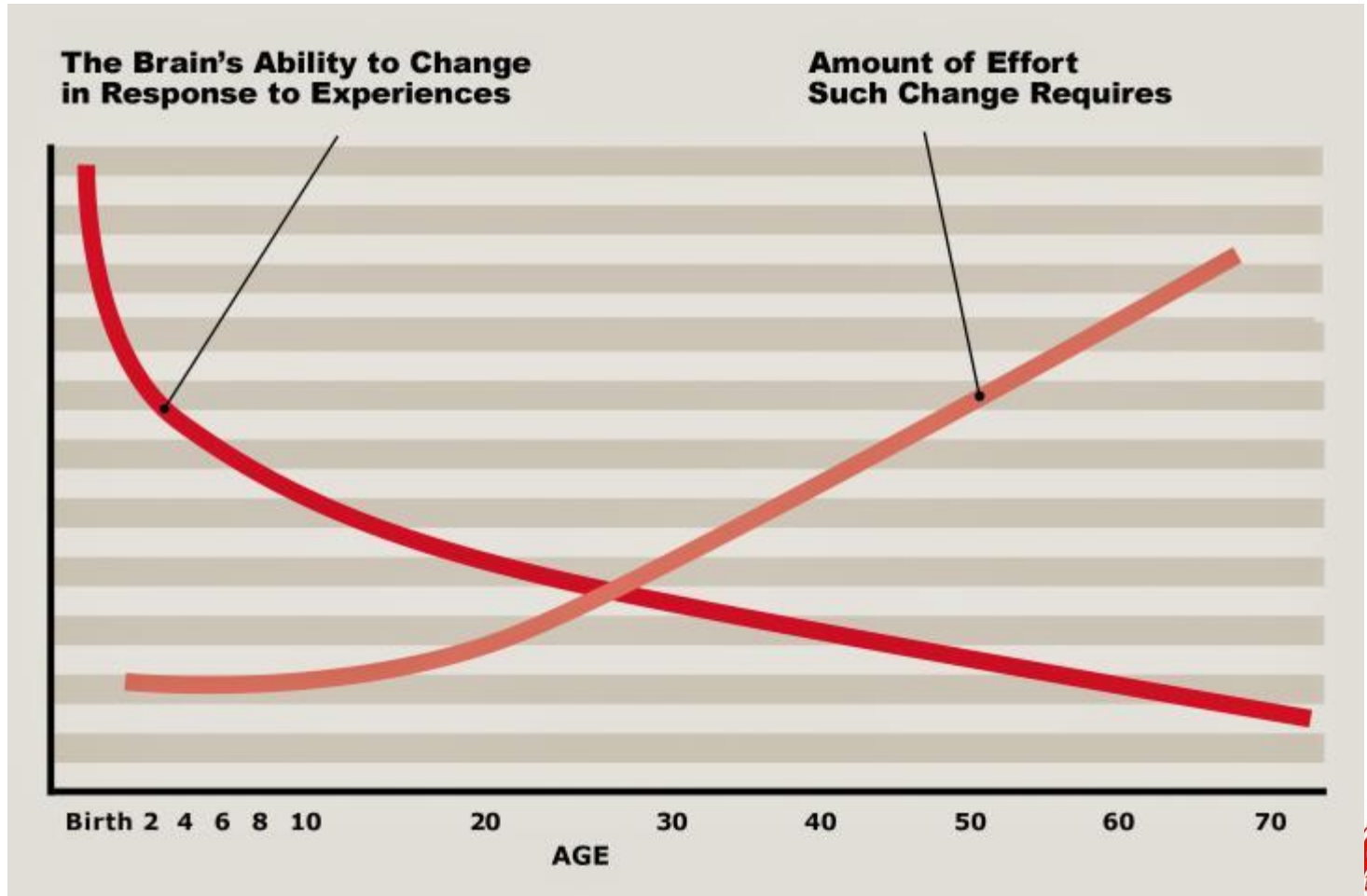


Training Programme

- Touch.
- Safeguarding.
- MI.
- Advanced facilitation skills. Etc.



‘Secondary learning’ – change is still possible



Thank you



Thank You!

