

Group Presentation – Effective Team Work and Communication

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Group Presentation Outline for the company Consultation Helpers



Benefits of Team Working



Stages of Team Development



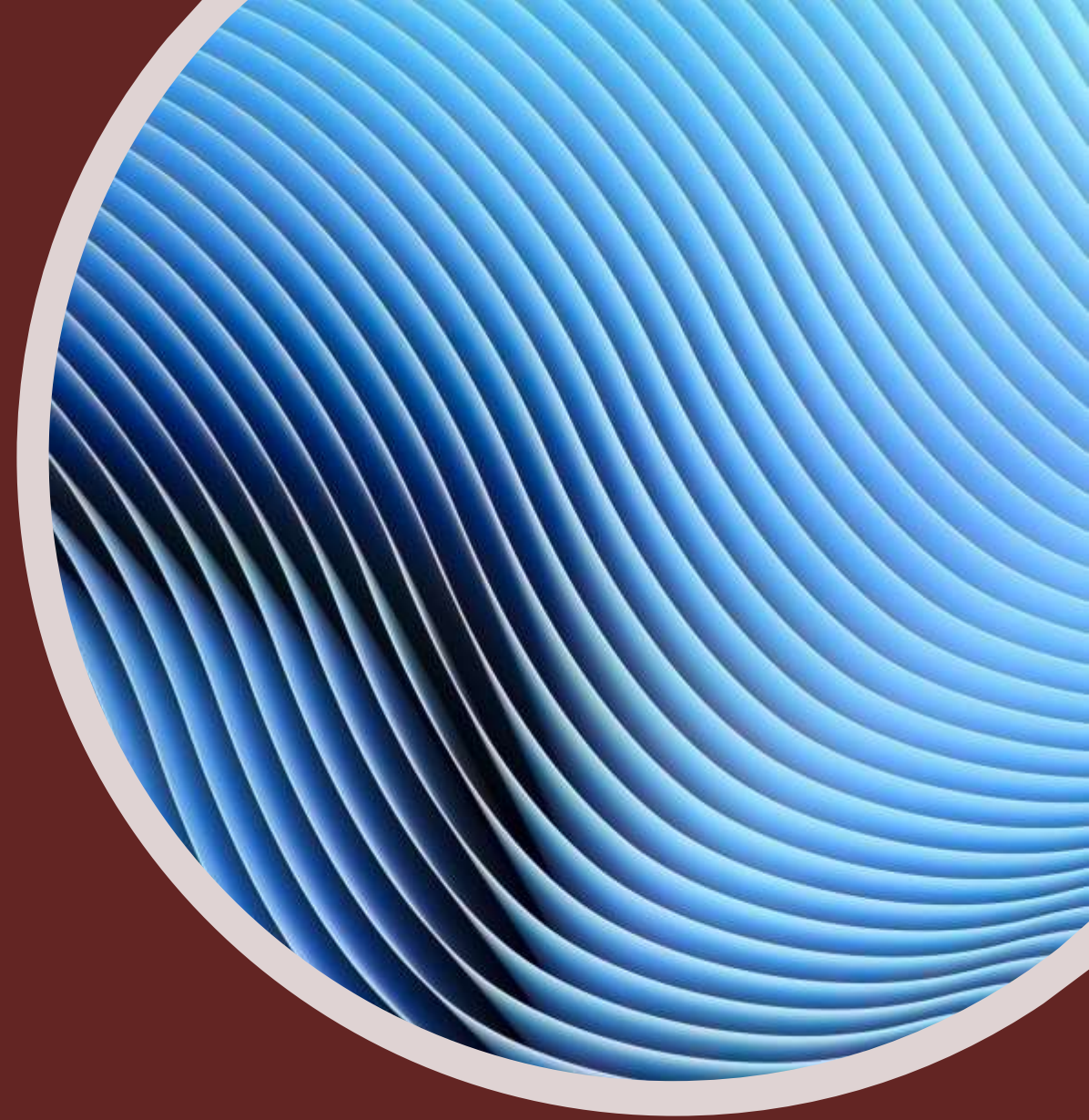
Team Roles / Leadership Roles



Managing Conflict



Successful Team and Development



Benefits of team working



Some of which are:

- ✓ Increasing Productivity
- ✓ Establishes Long-Term Partnerships
- ✓ Enhances communication skills,
- ✓ Expands knowledge of work skills
- ✓ Fosters leadership qualities
- ✓ Strengthens Customer Service

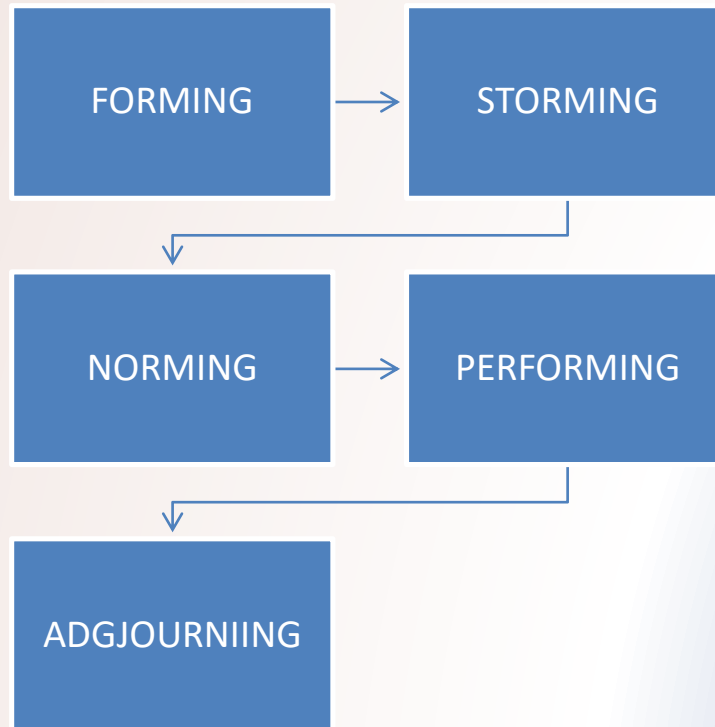
According to CifTraining (2018)

PRODUCTIVITY BOOST

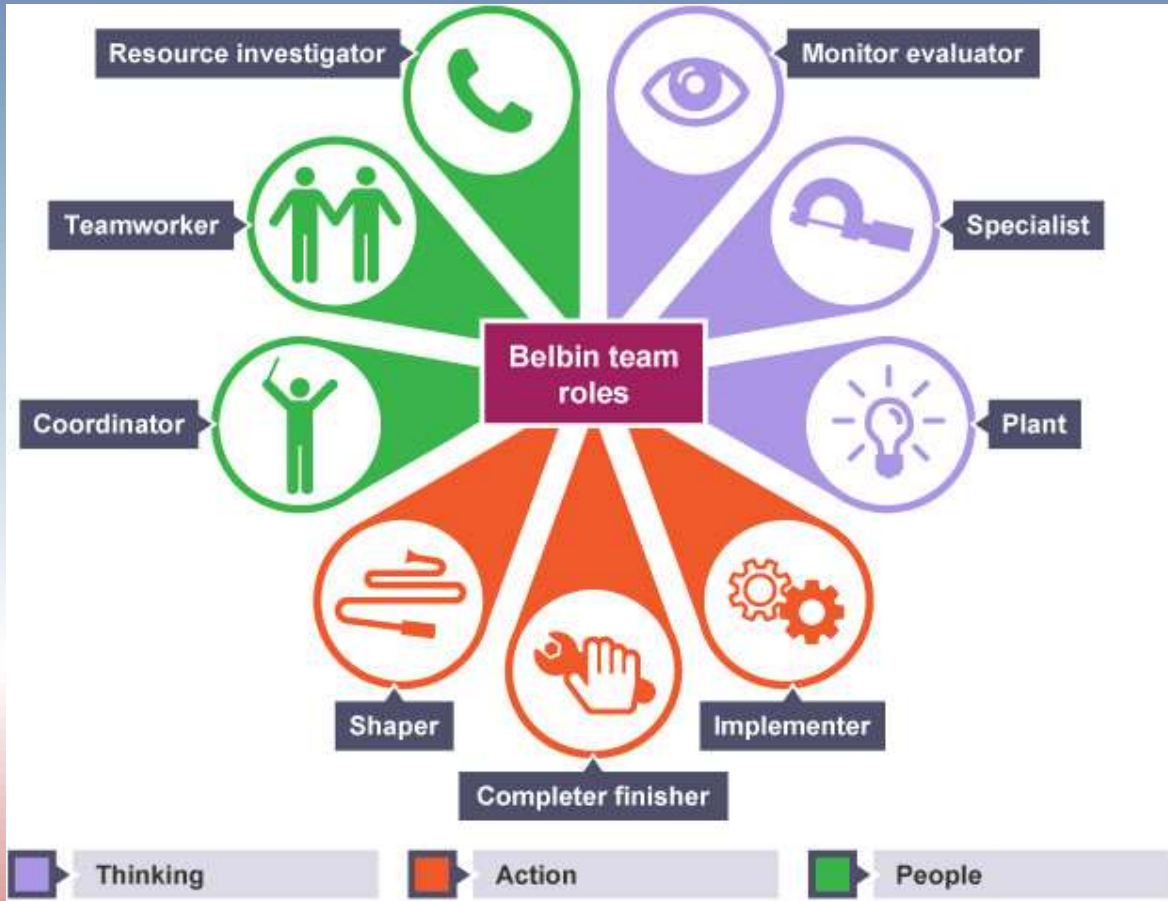
"Investing in the connections among team members both increases productivity and reduces risk."

Margaret Heffernan, Beyond Measure

STAGES OF TEAM DEVELOPMENT, TUCKMAN 'S THEORY



A good and effective team can get the task done successfully if there is leadership and good communication.



Belbin Team roles in restaurant business

Thinking

1. Monitor Evaluator : make impartial judgment to check the quality control.
2. Specialist : provide specialised knowledge or skills.
3. Plant : providing creative solution at the restaurant.

Belbin Team roles in restaurant business

Action

- Shaper : creates dynamism at workplace.
- Completer Finisher : polish a particular task and provide fine tune accomodation.
- Implementer: carry out a plan in tandem with team members.

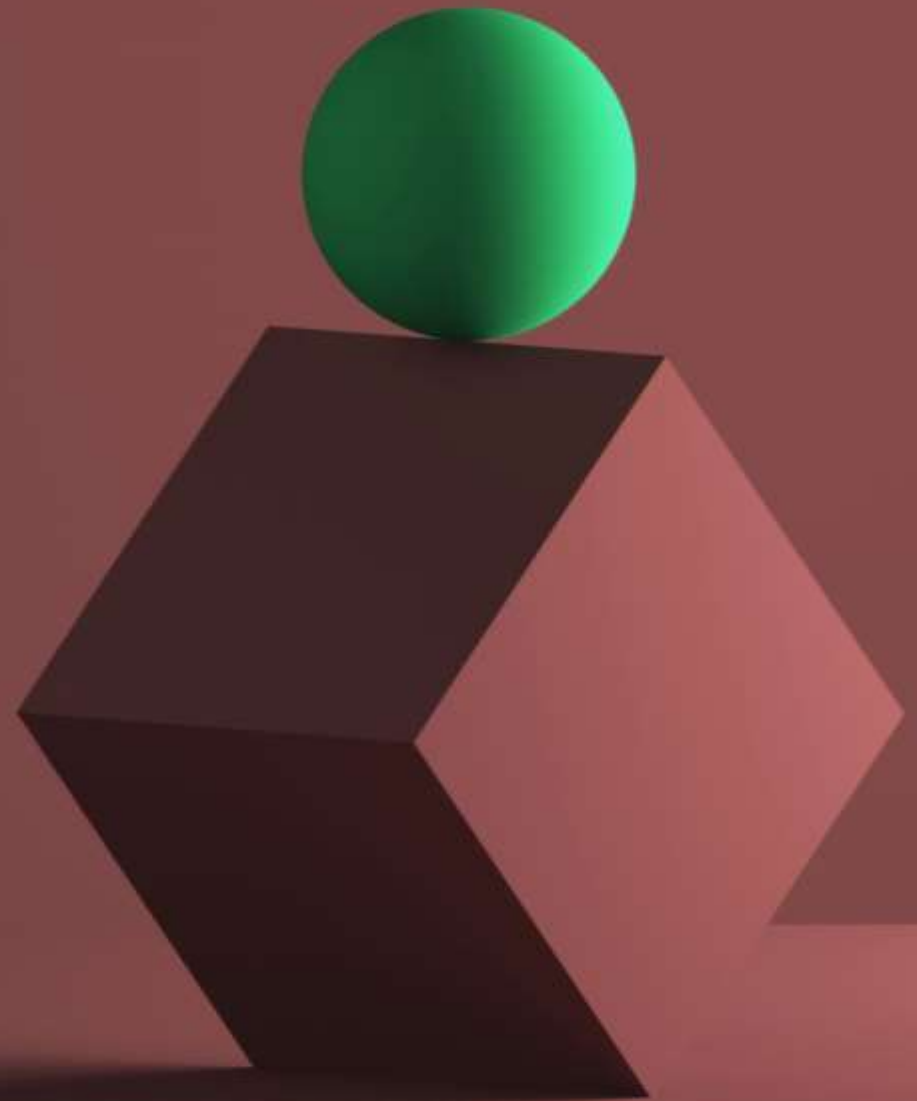
People

- Resource Investigator: provide creative ideas for the team.
- Teamworker: serve as a key leg worker in the team.
- Coordinator: ensure collaboration between various teams.

Managing Conflicts

Conflict management steps

- Discuss with team members separately
 - Take people together
- ask the team for perspective
 - Work out a strategy
 - Follow up!





7 benefits of conflicts in a team

1. Better problem-solving
2. Identify an problem
3. Improvement of relationships in a team
4. Personal Growth
5. Upgrade productivity
6. Bring on solutions
7. Unify the team



Conclusion!!!

References

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