



Operating Hotel Facilities

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Introduction

- Development of the housekeeping staff in order to achieve business objectives will be introduced in this presentation.
- A brief overview of the effectiveness of monitoring and investigating the sessions of training will be explained
- The strategies for proper development of the genre of housekeeping department through training sessions will be discussed in the context of Premier Inn, Wembley Hotel.



(hotelowner, 2023)

Effective training strategies for the housekeeping staff



(Lutrario, 2023)

- Every individual working as a housekeeping professional in Premier Inn has a variable set of qualities and personality approaches.
- Infusion of skill development cleaning training might help the staff to provide effectiveness in the housekeeping services.
- Skills of cleaning are essential for the staff serving the department of housekeeping.

CONTD...

- Usage of printed handouts for keeping track of the process of cleanliness and room services can be introduced.



(Witt, 2023)

- There remains a proper conduct code while meeting and greeting the guests or while attending them.

Monitoring the effectiveness of the developed training sessions

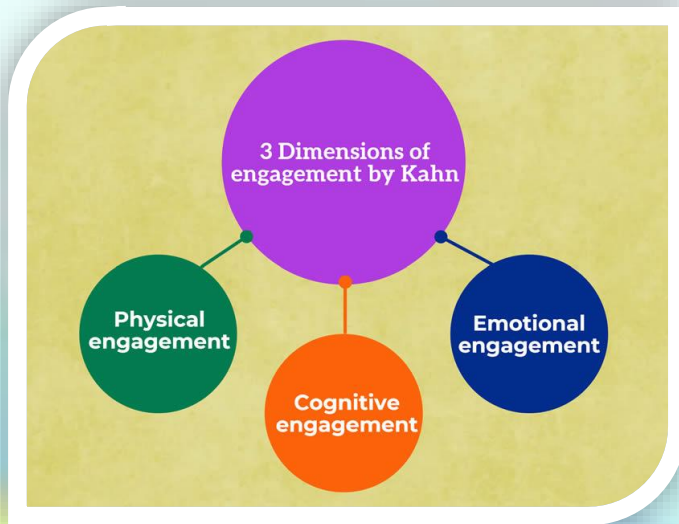
- The efficacy of the sessions of training provided to the staff cannot be fully gauged unless the parameter of its proficiency is measured.
- This tracking of the performance of the staff is important in getting clarity of the effectiveness of skill within the hotel.
- The entire process of training is created to facilitate the maximum positivity in the services of the hospitality of the guest



(Turner, 2019)

Employee engagement model to improve the collaborative working effort

- Premier Inn Wembley Hotels need to concentrate on the safety of the employees to explore limits of maximum effectiveness within the business.



(Witt, 2023)

- Demands of the business organisation must be validated and reasonable so as to promote work-life balance within the job role.
- The purpose of the work must be within the clarified understanding of the staff to deploy maximum efficacy

Conclusion

- Proper training strategies within the business organisation of Premier Inn, Wembley Hotels help the hotel to provide quality services to the guest with greater satisfaction.



(Radley, 2018)

- Proper engagement of the employees in providing proficient services within the hotel has been described in this presentation using the employee engagement model of William Kahn.

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Thank You....