Thematic Approach

This structure organises the report based on the four key areas outlined in the task: workforce, service delivery, patient/service user, and community. This allows for a comprehensive evaluation of the digital innovation from multiple perspectives.

1. Introduction (≈ 200 words)

- Introduce the chosen digital innovation, including a brief description of what it is and how it works.
- Provide background on its implementation in health or social care within the UK in the last 10 years.
- Set out the purpose of the report and the specific areas of evaluation (workforce, service delivery, patient/service user, community).
- Highlight the report's structure and objectives.

2. Overview of the Digital Innovation (≈ 300 words)

- Discuss the background of the innovation (e.g., its development, the health challenge it addresses, and the context of its adoption).
- Provide specific examples of where and how it has been implemented in health or social care settings in the UK.
- Summarise the goals of the innovation in improving healthcare outcomes.

3. Impact on the Workforce (≈ 325 words)

- Evaluate how the innovation has influenced healthcare job roles. Consider changes in staff responsibilities, new roles created, or tasks that have been eliminated or reduced.
- Discuss role competency, including whether the innovation requires new skills or training, and how staff have adapted.
- Consider positive impacts (e.g., reduction in administrative tasks, improved clinical decision-making) and negative aspects (e.g., potential job displacement, increased workload in managing the technology).

4. Impact on Service Delivery (≈ 325 words)

- Analyse how the innovation has transformed day-to-day service delivery. Consider efficiency improvements, changes in care pathways, or workflow adjustments.
- Discuss any improvements or challenges in care coordination, speed of service, or access to care.
- Weigh both the benefits (e.g., faster diagnosis or treatment) and any unintended consequences (e.g., disruption to existing care practices).

5. Impact on Patients/Service Users (≈ 325 words)

- Critically evaluate how the innovation affects patients’ or service users' perceptions and experiences of care.
- Discuss whether the innovation empowers patients, improves their outcomes, or affects their engagement with the healthcare system.
- Address potential negative impacts, such as digital exclusion, changes in patient-provider relationships, or reduced human interaction.

6. Impact on the Community (≈ 325 words)

- Evaluate the broader effects of the innovation on the community, including public health, family involvement, and healthcare access in different locations (urban vs rural).
- Discuss how the innovation supports co-production (collaboration between patients and healthcare providers).
- Consider both positive effects (e.g., better access for remote communities) and negative ones (e.g., family burden or challenges in technology adoption).

7. Conclusion (≈ 200 words)

- Summarise the main findings from each section.
- Highlight the overall impact of the digital innovation on health and social care, considering both positive and negative outcomes.
- Offer final reflections on the future potential of the innovation, including possible improvements or expansions.