

The issues you raise via student reps, module feedback and student surveys are used to make decisions at every level of the University. We want to let you know what happens with your ideas and comments and update you on the work we're doing to improve your student experience.

✓ It's Done

Use this box for actions that have been completed and changes that have been made e.g. We have introduced additional study sessions for maths

- Recorded a video for those starting on the learner journey.
- Sent reminder emails to WAST cohorts to encourage them to attend Learner Café sessions.

✗ We Can't Solve This Right Now

This section is for those areas which can't be changed, e.g. there's no space to build additional car parking. It is usually best to address these issues here rather than ignore them.

We're Working On It

Areas where work is ongoing, try to include timings if possible e.g. the new studio space will be available from February.

- Recruitment of 2 new Student representatives for June 2026.

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FEEDBACK