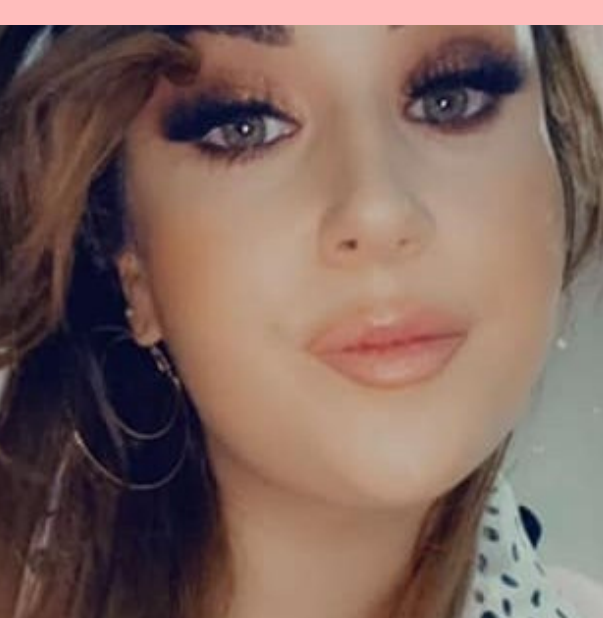




Susan Doyle

PERSONAL PROFILE

I am an active and hardworking individual that has worked in previous care environments and obtained a Level 2 in Health and Social Care as well as a Level 2 In Learning Difficulties. I hold a Level 4 in Health and Social Care. I am a flexible and solution orientated person who thrives under pressure.

During my diverse working experiences, I have gained many key transferable skills such as communication and listening. As someone who has built on many skills and experiences, I firmly believe that I am an individual that can bring value to any team I am a part of.

date of birth:19/12/1988

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email address:

suedoyle27@hotmail.com

Education

St Edmund Champion

GCSE's

- Math's, English, Science's - Passed

- Leisure and Tourism - Passed

Btech

Erdington College

- IT - Passed

work

Care Assistant – Abbey Rose (Maccare Ltd) | Oct 2019 – Present

As a care assistant, I play an essential role in ensuring that residents receive the highest quality of care. I show excellent empathy and listening skills to keep the resident satisfied and comfortable with the care I deliver. During my time here I have also gained key transferable skills such as communication and teamwork, both of which are an asset to any completing any role to the highest standard possible. I am also a flexible individual, demonstrated by the multidisciplinary nature of this role and have improved myself greatly.

Care Assistant – Dom Care | Oct 2016 – Sep 2019

During this role as a care assistant, everyday was different and required a problem solving and positively driven mindset to ensure that all the service user needs were met. I learnt to remain calm in a pressurized evolving atmosphere which enabled me to have a more approachable and reliable personality. I am meticulous and put utmost effort into any work I complete and ensure to work within the health and safety requirements at all times. My work as a care assistant allowed me to grow as an individual and incorporate various new transferable skills which will continue to grow throughout my career.

Cleaner – Edept | Oct 2012 – Sep 2016

As a cleaner, I had a variety of duties such as maintaining key documents, ensuring full health and safety compliance, and completing minor repairs. During my time as a cleaner, I had to use time management skills to ensure that the building was cleaned at regular intervals. I was also in charge of stock management which enhanced my leadership and problem-solving skills. In my work as a cleaner, I gained many practically applicable skills that would make me diversify and grow my initial skillset.

references and certificates can be sent on request, i
have also attached a cover letter.