



Prifysgol Cymru
Y Drindod Dewi Sant
University of Wales
Trinity Saint David

Labstats - Windows to Windows Connection Guide

Labstats Pre-Requisites

Multi Factor Authentication (MFA)

To connect to a workstation on Campus – users **must** have been enabled and registered for O365 Multi Factor Authentication (MFA).

Users can Self-enrol for MFA using the Labstats Remotepc Dashboard

Please see **Appendix** at the end of the guide on how to Self-enrol for MFA

Labstats Connection

To connect to the University PC's remotely please follow the steps below.

Step 1.

Go to <https://remotepc.uwtsd.ac.uk/> and log in using your @student.uwtsd.ac.uk email address and password.

Step 2.

Select the dashboard for your relevant campus from the options available.

Adeilad IQ IQ Building  Dashfwrdd / Dashboard	Campws Caerfyrddin Carmarthen Campus  Dashfwrdd / Dashboard	Campws Llambed Lampeter Campus  Dashfwrdd / Dashboard
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Step 3.

Select the Computer Lab to view the machines available in that lab and then click on **Connect** next to one of the available PC's.

Please Note: To Connect to a non Uni.Local Domain joined device i.e. (SOAC.local) – Please See **Appendix** at the end of the guide.

University of Wales Trinity Saint David - Swansea

REMOTE COMPUTER ACCESS

Computer Labs

Swansea - IQ 108

Swansea - IQ 112

Swansea - IQ 108

28 computers available

 S0889	S0889	<button>Connect</button>
 S0884	S0884	<button>Connect</button>
 S0678	S0678	<button>Connect</button>
 S0890	S0890	<button>Connect</button>
 S0691	S0691	<button>Connect</button>

Step 4.

Click on **Download**.

Connect to s0278

 → 

Follow these steps:

1. Download and open the connection file

Download

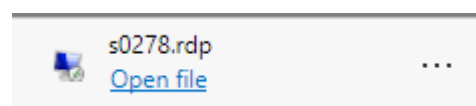
2. Press the 'Connect' button

3. Log in with your username and password

You may need to choose 'More choices' and 'Use a different account' to enter your correct username

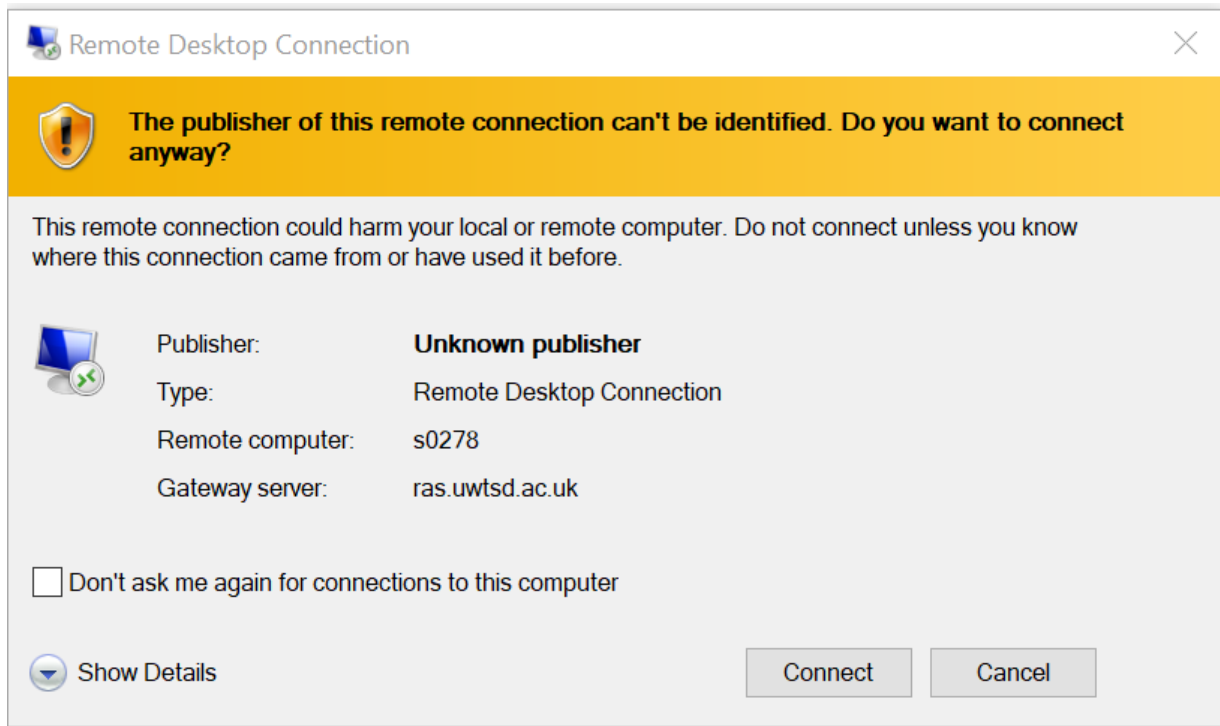
Step 5.

Once the RDP file has downloaded to your PC, click on it to start the remote desktop connection. (From the Web Browser or the Downloads folder)



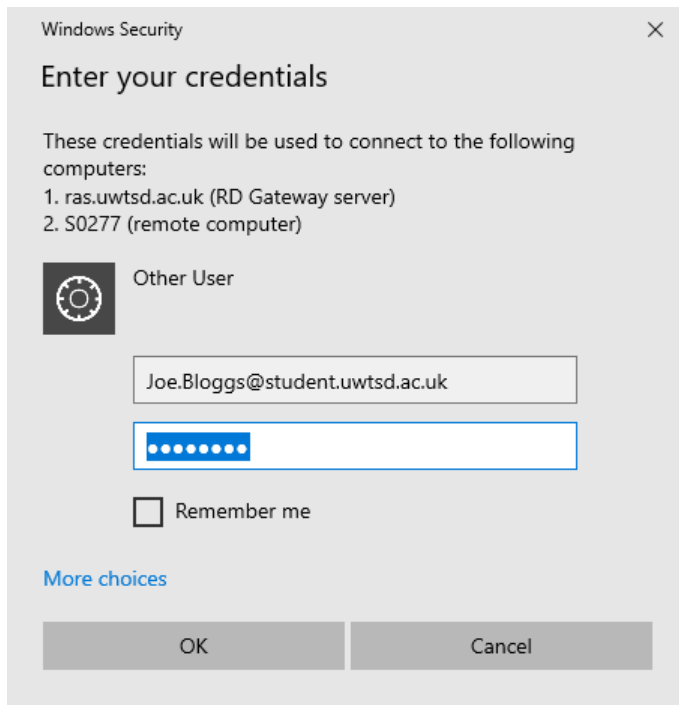
Step 6.

When the following window appears, please click **Connect**.



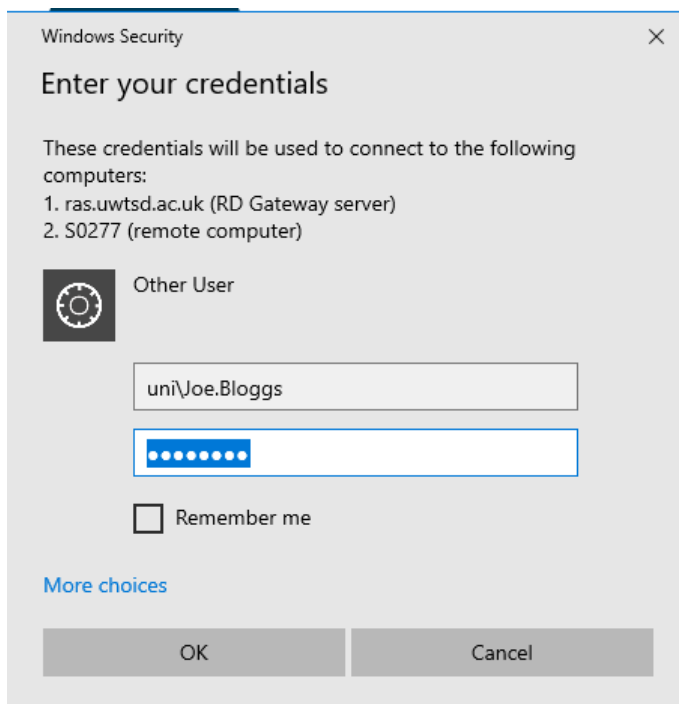
Step 7.

When prompted for a username and password, enter your *@student.uwtsd.ac.uk* **email address** and **password**



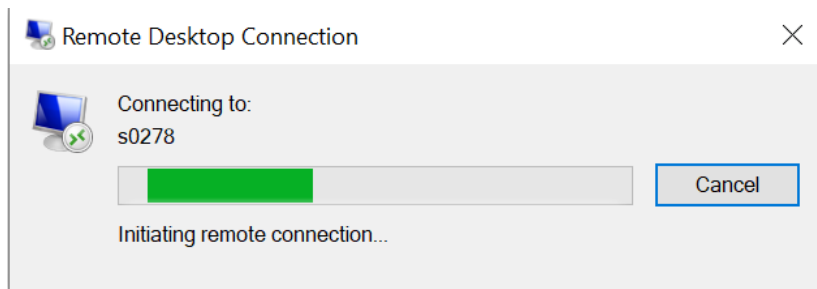
or

enter **your university credentials**. At the beginning of your username, make sure you enter **uni** first.



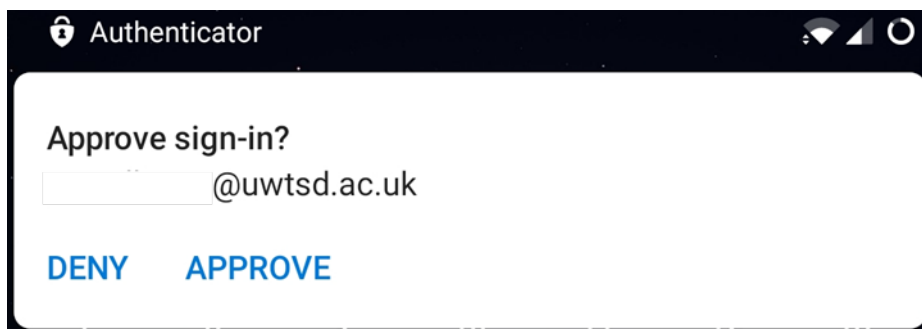
Step 8.

It will pause at this stage while configuring the gateway, waiting for you to accept the Microsoft Authenticator prompt on your phone.



Step 9.

Approve your connection request on your phone. If you don't receive the notification, try opening the Authenticator app and it should be waiting.



Important – Disconnect any Active Sessions

Please log out of any RDP workstation Sessions when you have finished using them.

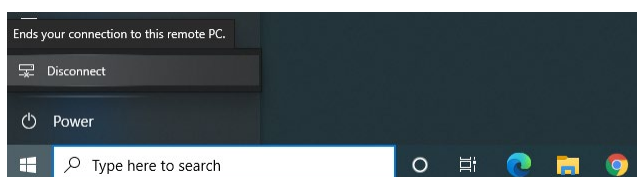
Step 1.

Right Click the Start Button on the workstation and choose Sign Out



or

Click Power followed by Disconnect



Step 2.

Close your Labstats Web Browser session

Appendix

Self-enrol for Multi Factor Authentication (MFA)

Users can Self-enrol for MFA by using the steps below.

MFA is a 2 step process.

1. You enable your account for MFA
2. You register your preferred MFA Authentication Method when prompted.
The only supported MFA Authentications methods for Labstats RemotePC are:
 - Microsoft Authenticator App
 - or
 - Phone Call

Please Note: If MFA is already enabled for your account the screens below will not be visible.

Step 1.

Go to <https://remotepc.uwtsd.ac.uk/> and log in using your @student.uwtsd.ac.uk email address and password. (Please read the MFA Information Screen)

Mewngofnodi / Log In

Cyfeiriad e-bost y Brifysgol / University email address 

Cyfrinair / Password 

Mewngofnodi / Login

 **Gwybodaeth / Information**

If you have recently requested MFA

I gadw eich cyfrif yn ddiogel, bydd angen i chi sefydlu Dilysiad Aml-factor (MFA) pan fyddwch yn mewngofnodi nesaf i'ch cyfrif yn Y Drindod Dewi Sant.

- Dilynwch ein [Canllaw Sefydlu MFA Office 365 Y Drindod Dewi Sant](#)
- I gwblhau'r broses sefydlu MFA, ewch i www.outlook.com/uwtsd.ac.uk

If you have recently requested MFA

To keep your account safe and secure, you will need to setup Multi-Factor Authentication (MFA) when you next login to your UWTSd account.

- Follow our [UWTSd Office 365 MFA Setup Guide](#)
- To complete the MFA setup process, visit www.outlook.com/uwtsd.ac.uk

Step 2.

Once you've logged in to the Labstats Remotepc Dashboard:

Click the button "Galluogi MFA/Enable MFA" to enable MFA for your account.

Rhybudd / Warning

Mae'n rhaid i chi alluogi Dilysu Aml-Ffactor

Er mwyn defnyddio'r gwasanaeth hwn, mae'n rhaid i chi alluogi Dilysu Aml-Ffactor (MFA) ar eich cyfrif mewngofnodi. Cliciwch ar y botwm isod i ddechrau'r broses i'w alluogi.

I gael gwybodaeth bellach am gwblhau gosod a dewis dull dilysu, darllenwch y [dudalen MFA ar wefan PCYDDS](#) os gwelwch yn dda.

You must have Multi-Factor Authentication enabled

In order to use this service, Multi-Factor Authentication (MFA) must be enabled on your logon account. Click on the button below to start the process to enable it.

For further information on completing setup and choosing an authentication method please read the [MFA web page on the UWTSD website](#).

[Galluogi MFA / Enable MFA](#)

Step 3.

Enabling MFA may take up to 60 mins on your account.

Once enabled you will be required to register your MFA Authentication Method.

Diolch am ofyn am Ddilysu Aml-Ffactor (MFA)

Mae'r broses i alluogi MFA wedi dechrau a gall gymryd hyd at awr i'w chwblhau.

I gael gwybodaeth bellach am gwblhau gosod a dewis dull dilysu, darllenwch y [dudalen MFA ar wefan PCYDDS](#) os gwelwch yn dda.

Thank you for requesting Multi-Factor Authentication (MFA)

The process to enable MFA has been started and may take up to one hour to complete.

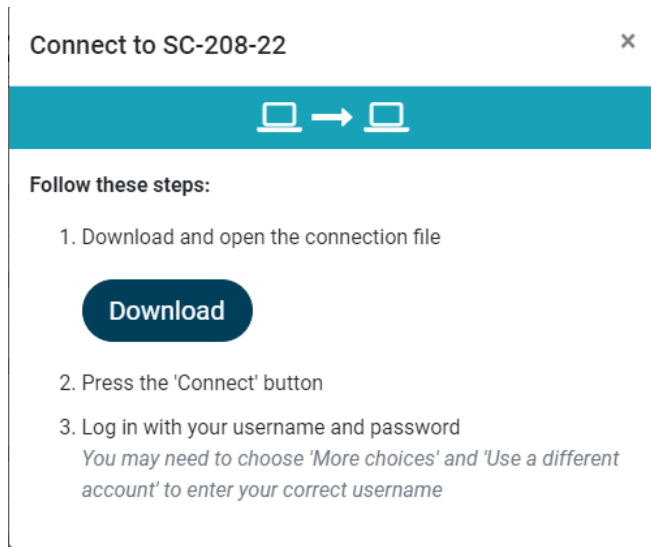
For further information on completing setup and choosing an authentication method please read the [MFA web page on the UWTSD website](#).

[Yn ôl / Back](#)

Connect to a non Uni.Local device (SOAC.local)

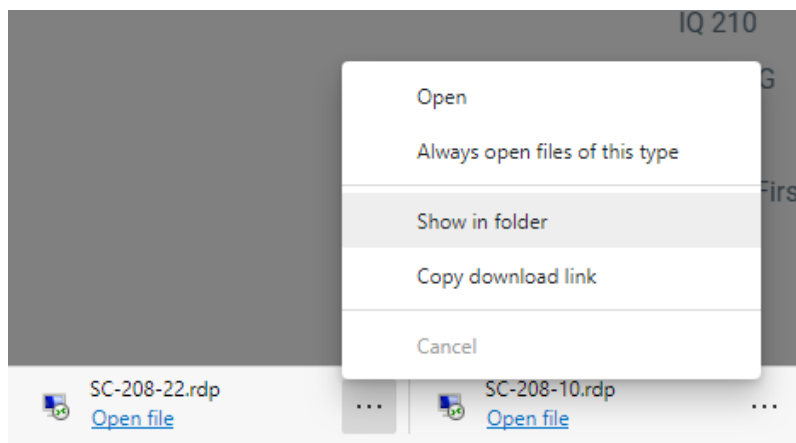
Step 1.

Click on **Download**.



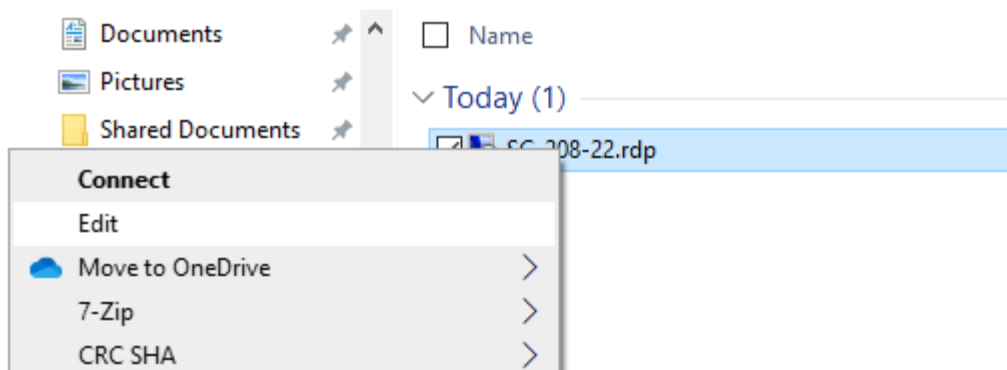
Step 2,

Click Show Folder or navigate to C:\Downloads



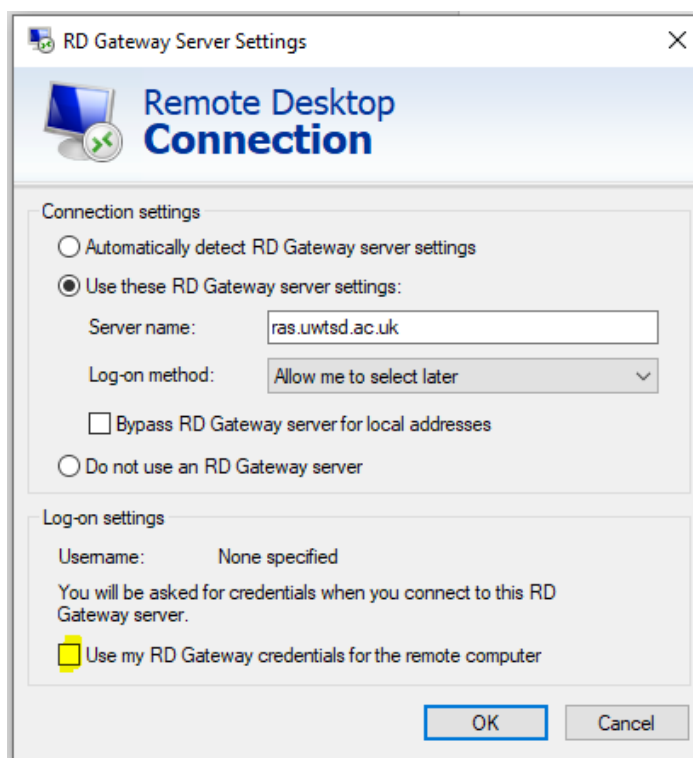
Step 3.

Right Click and Edit the Remote Desktop Connection File



Step 4.

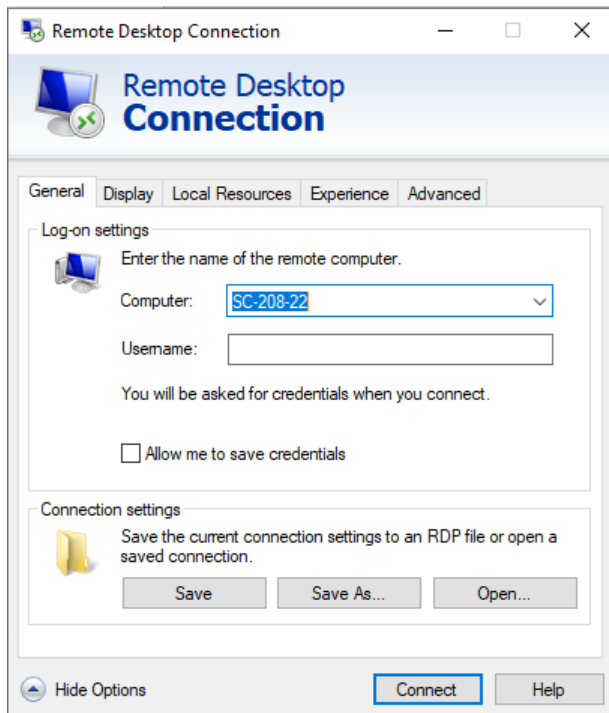
- Click the Advanced Tab
- Click Settings
- Untick Use my RD Gateway credentials for remote computer (setting should be blank)



- Click Ok

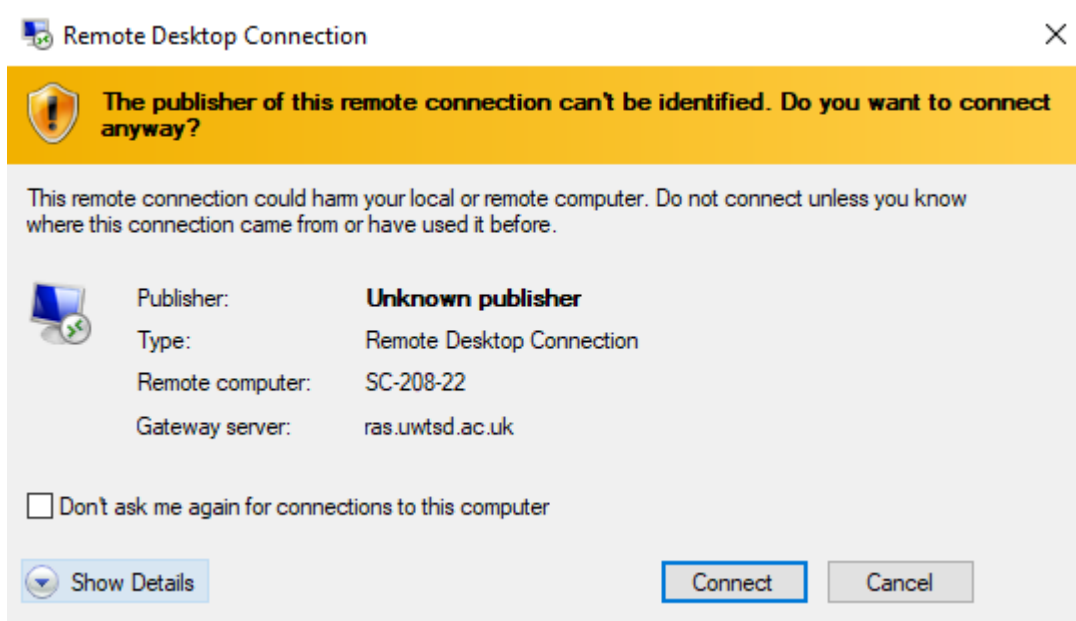
Step 5.

Click Connect



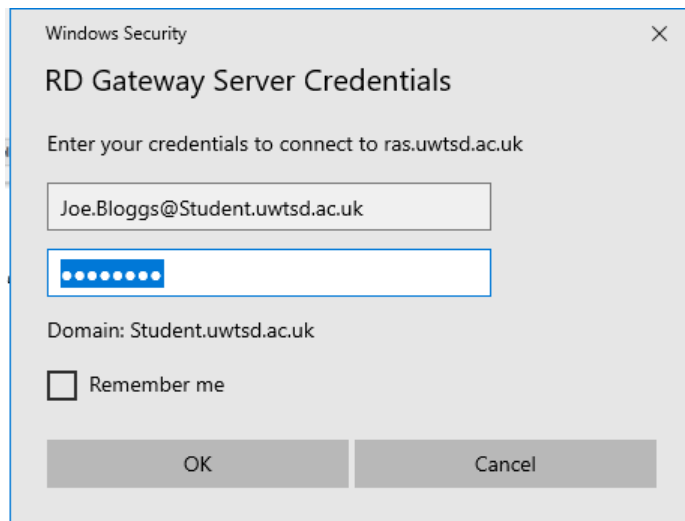
Step 6.

Click Connect again



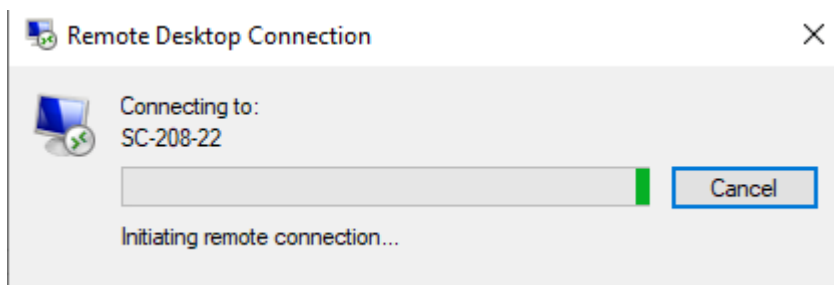
Step 7

When prompted for a username and password, enter your @student.uwtsd.ac.uk email address and password



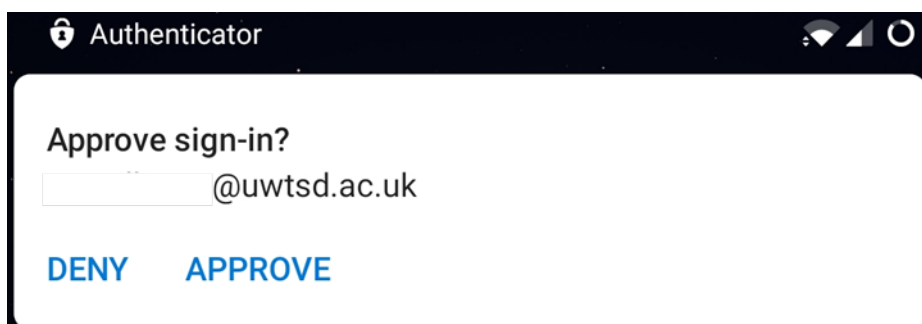
Step 8

It will pause at this stage while configuring the gateway, waiting for you to accept the Microsoft Authenticator prompt on your phone.



Step 9.

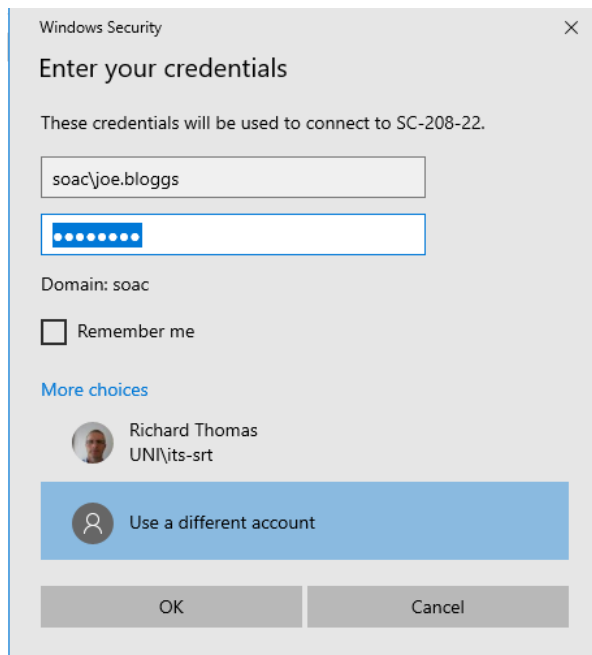
Approve your connection request on your phone. If you don't receive the notification, try opening the Authenticator app and it should be waiting.



Step 10

Now enter your Non Uni.local credentials to log on to the machine by clicking on

Use a different account - (make sure you enter **soac** first).



Step 10.

Click Yes if prompted

