

EMPLOYABILITY AND CAREER DEVELOPMENT
LCLM4005-LON

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Task Description

Compare two job adverts to identify the key skills

09:08

19

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Barista/Cafe Assistant

blueapple

food is our passion

Blue Apple

London, United Kingdom

Full Time

£14.80 P/H

Catering

Added 3 days ago

40 hours per week

About the Role

We're currently recruiting a driven Barista to help us create beautifully crafted drinks for CH&CO on a full time basis, contracted to 40 hours per week. As a Barista, you will use your skills to deliver first-class service and perfectly crafted coffees to our customers. You'll get given every opportunity to progress within a company that invests in its people, celebrates individuality, and rewards and recognises employees who go beyond the plate.

Working with us has its perks! People are at the heart of everything we do, so we've developed a range of benefits and development opportunities:

- Great operational training and development
- Life assurance scheme
- Personal Development and Training opportunities - We are passionate about our growing team
- A great wellbeing strategy - including access to our Employee Assistance Programme
- Regular social events and communication with our leaders
- Access to some great high level discount resources

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Compass Group UK&I

Coffee Bar Supervisor

Compass Group UK&I · London · via Rest Less

15 hours ago

£17.19 an hour

Full-time

No degree mentioned

Job description

Coffee Bar Supervisor - Canary Wharf £17.19 per hour

We're looking for a confident, personable Coffee Bar Supervisor to lead our busy weekday coffee bars in the heart of Canary Wharf. If you're passionate about great coffee, love bringing people together, and thrive in a fast-paced environment, we'd love to meet you.

What you'll do:

- Lead and support the barista team, creating a positive, collaborative atmosphere
- Maintain high standards of service and product quality
- Work confidently with digital systems and POS tills
- Ensure smooth daily operations, from opening routines to stock control
- Deliver a welcoming, professional customer experience

What we're looking for:

- Strong communication and people skills
- Barista training and hands-on coffee bar experience
- Experience using digital POS tills
- A natural team motivator with a calm, confident presence
- Coffee certification is a bonus, but not essential

Perks:

- On-site gym access
- Daily lunch provided
- Secure cycle racks
- Monday-Friday schedule (no weekends!)

We ensure you're rewarded for all your hard work, which is why we offer a comprehensive benefits package which includes but is not limited to:

- Free meals
- Subsidised gym membership
- Contributory pension scheme
- Grow your career with our Career Pathways and MyLearning programmes
- Quick access for you and your immediate family to a Digital GP, and wider healthcare benefits
- Exclusive travel discounts with TUI, Expedia, Booking.com and many more
- Save money on your food shop with discounts on Tesco, Sainsbury's, Morrisons and many more
- Up to 44% off cinema tickets to enjoy your favourite blockbuster
- Receive cash rewards every time you spend and use them on a wide range of brands
- Un-wind with us with free wellness, mindfulness and exercise classes
- You can share all discounts and offers with your friends and families

About Us

Restaurant Associates provides brilliant hospitality through our food, drink and services. We work with our partners and collaborate with our clients to achieve great things together. Every day, our teams of passionate hospitality professionals strive for excellence in delivering employee dining and hospitality to some of the UK's leading workplace as well as inspiring exceptional experiences in iconic cultural and heritage destinations.

Job Reference: [#com/1703/67891001/52775613/R/SU](https://com/1703/67891001/52775613/R/SU) #RA Group

Compass Group UK&I is committed to fostering an environment where every individual can truly be themselves at work and has equal opportunities to advance in their careers. We strive to build a culture that respects and celebrates the unique talents, beliefs, backgrounds, and abilities of all our team members. We want our colleagues to feel valued, empowered to reach their full potential, and to thrive - because diversity is our strength!

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Task One

KEY DIFFERENCES BETWEEN THE ADVERSTS

FEATURE	BARISTA BLUE APPLE	SUPERVISOR (Canary Wharf
<i>Main Goal</i>	<i>Create beautifully crafted drinks</i>	<i>Lead and support the team</i>
<i>Focus</i>	<i>Technical skill, (barista skills)</i>	<i>Operational skill (stock control, POS</i>
<i>Pay</i>	<i>£14.80 per hour</i>	<i>£17.19 per hour.</i>
<i>Key Phrase</i>	<i>First – class service</i>	<i>Confident, personable leader</i>

I chose the supervisor role, and the key skills for a supervisor include

Leadership, clear communication, staff management, inventory control, and the ability to manage the cash register, prepare operational reports, and control supplies.

They must organize the operation, resolve conflicts quickly, and possess technical barista knowledge. These capabilities ensure efficiency, product quality, and a positive work environment.

SKILL	WHY IT MATTERS
<i>Team Leadership</i>	<i>To guide and develop human talent.</i>
<i>Strategic Planning</i>	<i>To meet deadlines and company objectives.</i>
<i>Adaptability</i>	<i>To handle last-minute changes effectively.</i>
<i>Emotional Intelligence</i>	<i>To maintain calm and respect during crises</i>

COMMUNICATION AREAS

Coffee Shop Operation: Stock management Inventory control, ordering of supplies, cash handling and POS systems.

Food Safety and Hygiene Standards: Knowledge of and strict adherence to health regulations. "COSHH" o Food safety level 2/3

Advanced Barista Techniques: Even if you don't make the entire coffee, you must know how to train in "Late Art".

The best supervisor isn't necessarily the one who knows the most about the technical work, but the one who best manages the people performing it.

WHY THESE SKILL ARE IMPORTANT TO THE CAREER;

Assertive Communication and Conflict Resolution

It's important because if two baristas clash during service, you're the one who must calm things down without losing efficiency; a poorly given instruction amidst the noise of the coffee machine can ruin an entire order.

Effective Delegation and Prioritization

It is important to know when to send someone to clean tables, if you try to do everything yourself, the whole service will stop.

Critical Thinking and KPI Management

It is important: A supervisor must notice if too much milk is being wasted or if the beans aren't yielding as they should.

Your analytical skills help make the coffee shop profitable, not just the coffee delicious.

All these advertised skills help the coffee shop thrive, maintain a positive and clean environment, and ensure customer satisfaction.

REFLEXIBE SELF-ASSESSMENT TO IDENTIFY MY PERSONAL STRENGTHS SWOT

STRENGTHS	WEAKNESSES	OPPORTINITIES	THREATS
○ Ability to work in a team. ○ Always I put myself in other people's shoes to understand them. ○ Ability to work under pressure.	○ Time management struggles.	○ Free online courses. ○ Academic advising.	○ Economic instability. ○ Lack of time due to excessive academic workload

STRATEGIC ANALYSIS

I used Eisenhower's time management method, prioritizing urgent & important task, I also used Pomodoro Technique, which helped me avoid stress and learn more effectively. This will help me organize my work well. Achieve better learning.

SWOT Factor	CAME Strategy	Strategic Action
Weakness: Poor time management.	Correct	Implement prioritization techniques (such as the Eisenhower Matrix) to stop relying on last minute pressure and improve overall efficiency.
Threat: Excessive academic workload.	Confront	Create a study schedule using Time Blocking to prevent the volume of work from overwhelming your response capacity.
Opportunities: Free online courses.	Exploit	Enrol in Project Management or Leadership certifications to formalize your natural teamwork and empathy skills.
Strength: Empathy and teamwork	Maintain	Continue leading study groups and using empathy to mediate

		conflicts, reinforcing your profile for future management roles.
Threat: Economic instability	Confront	Diversity your skillset through self-study to become an indispensable and adaptable candidate for different labour markets.

REFERENCE

https://businessmodelanalyst.com/es/Ejemplos-de-an%C3%A1lisis-FODA-para-estudiantes/?srsltid=AfmBOor3vL_lbKOnDIVznOL6m_HJnDu6s20AKScvZJeQl2V6E6MFs5MY#2_College_Freshman