



Prifysgol Cymru
Y Drindod Dewi Sant
University of Wales
Trinity Saint David

BMSW4009

Effective Team Working and Communication

Week 1

Trawsnewid Addysg; Trawsnewid Bywydau
Transforming Education; Transforming Lives



www.uwtsd.ac.uk

Today we will...

- Introductions: to each other & the module
- Difference: the power of (and downsides of!)
- Relationships: how to build and maintain them
- Relationships = Know-Like-Trust
- Benefits of collaboration
- Introduce the assessment

There is nowt
so queer as
folk

Sheffield
(Yorkshire)
expression

What do we know about people:

We are shaped by
our surroundings

We have evolved to both
compete and collaborate

We are all weird

Conflict is inevitable

We keep changing

We achieve more together

What drinks
do you like?

How do you
like them?

Why is this?

THE
YORKSHIRE
— TEA GUIDE —



CAN I HAVE SOME
TEA IN MI MILK?



HAS THA SHOWN IT
BAG YET?



DAFT WASSOCK



EY UP



NAH THEN



REYT BOBBY DAZZLER



AS THA GOT
BUILDERS IN



G'OEER WITHII



THA COULD RUN'T
CAR ON THAT

Find
someone
you don't
know, and
ask them!

Why did we do this exercise?

“The single most dignifying thing you can do, is just listen to someone” – Nancy Kline

“You’ve not arrived until you’ve spoken” – Nancy Kline

“Everyone is different”

Valuing Difference

- “Seek first to understand before being understood” - Covey
- Finding middle ground
- Seeing the world from someone else’s perspective
- Walking in their shoes
- Treating people how they want to be treated (no-one else is exactly like you)

Creating teams...by promoting differences



https://www.ted.com/talks/margaret_heffernan_dare_to_disagree?language=en

Can you have too much difference?

Discuss in groups of 4-5:

Can people be too individual?

What are the dangers of limiting individuals in a team setting?

Gestalt/Dialectical Tension

“Me”

“Master
of own
ship”

Invictus – Henley



“You/Us”

“No man
is an
island”

J Donne

Both are true and their focus and force are ever changing

Getting the balance right...

Genuinely **value differences in individuals**
to include everyone and

Doing things together to a group norm
so that people collaborate/do things collectively

It is never perfect, and depends on our own values...

Too
Individual



Too
Collective

Why do Relationships matter?

Outcomes

Actions

Opportunities

Relationships

Relationships: the building blocks

How much do we know
someone?

"Enough to get
the job done..."

How much do we like
someone?

How much do we trust
someone?

Exploring you – who are you?

- We are all different: even identical twins will feel and think differently....because everyone's experiences are different
- These shape up: they set our frames for life. Particularly in the first 2 years of life and then around the ages of 6-8. These are then jumbled up during adolescence (where peers become very important) before settling down.
- So who are you?

Personal Values

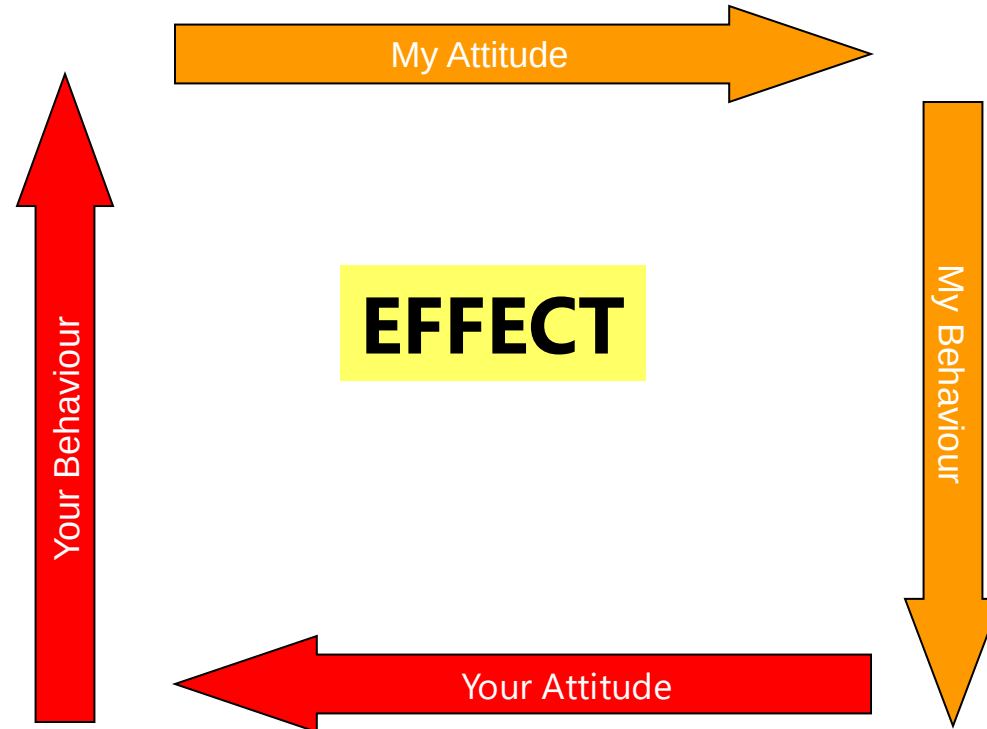
From the coloured “cheeses”, work out your list of values in order



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The impact our attitudes and behaviours have on the attitudes and behaviours of the people around us.

Betari's Box



Assessment

Part 1

- Reflective Report
- 1,000 words
- Due: 29/11/24
- See Pages 5-11 of the Module handbook
- Answer the questions using appropriate academic writing & referencing

Assignment 2

- Group Presentation
- 5 minutes per person
- Dates: w/c 2/12/24
- See Pages 5-11 of Module handbook
- Develop a team; presentation on how you did this and what you have learnt

