

6 thinking hats

The rise of shoplifting

Several countries have seen a rise in shoplifting, and companies are finding it more difficult to prevent theft. I am able to look into shoplifting from a range of angles, obtaining a more thorough understanding of the issue and its answers.

White hat

More serious safety measures, including security tags, surveillance cameras, and even the use of facial recognition technology, have been required for several businesses. Shoplifting is still on the rise in spite of these measures, which has an impact on finances as well as shops. (Lightspeed, (2022), p. 6)

Red hat

Shoplifting may be motivated by feelings of desperation, guilt, or the excitement of disobeying government. The mental aspect of the increase in shoplifting points to a more serious social problem, where people may turn to crime as a result of social pressures or personal difficulties. (Security Expert, (2024), p. 3) Security Expert, (2024), p. 3) People also tend to steal because of low security so they have a low risk of getting caught. Not only could this be to impress people or because of financial problems, this could become a harmful habit. (Security Expert, (2024), p.7&8)

Black hat

With an increase in theft-related cases, the criminal court system is also under stress. A sense of fear inside communities is one of the wider social effects that might increase public trust.

Yellow hat

By offering rehab services, helping vulnerable people, and starting awareness campaigns about the negative effects of stealing, several organisations are attempting to address the root causes of shoplifting. Also start a strict refund and return policy which will allow your company to receive the money or product that has been stolen, only implied if the costumer isn't able to show proof of buying the item/items then the refund/return policy will be placed. (Lightspeed, (2022) P. 13)

Green hat

Businesses may use facial recognition software, smart tags that track products, or AI-powered cameras that identify suspect activity. (square, (2023), p.12)

Start by gathering information about the number of cases and consequences of shoplifting through the examination of crime data, retailer research, and crime report research.

Find the main causes of the increase in shoplifting, such as changes in customer behaviour, the state of the economy, or specific weaknesses in retail security.

Examine each solution's viability and efficacy in light of expenses, available resources, and planned outcomes.

Start carefully while applying the selected solutions, keep an eye on their efficacy, and adjust as needed. However shoplifting has been a problem for many years which is not so easy to get rid of even with high security and such so it's not always possible to stop it from happening.

We could look at the issue from multiple angles and create complete solutions by applying the Six Thinking Hats method to the analysis of the increase in shoplifting. We may better to address this expanding problem by including information, emotional insights, possible negative effects, positive outcomes, creative solutions, and an organised strategy.

References

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