

Social Empowerment: Student Briefing Update 25.03.2020

Dr C Lohmann-Hancock, Phillip Morgan, Ken Dicks and Joanne Davies.

Hi Everyone,

We trust that this email finds you safe and well.

Firstly, can we as a team, thank all students for your kindness, best wishes and patience at this unprecedented time. We are breaking new ground together and we really do appreciate your supportive input. Over the next few days you will begin to see new links, resources and opportunities for you to engage in your studies. This will be a steep learning curve for us all including staff.

Thank you all for your engagement and patience with using Teams, it has mostly 'worked well'; we think that we have all learned from each other.

In order to clarify initiatives that are planned for implementation and support, we can confirm the following:

UPDATES IN RED

Extensions to Assessment Deadlines:

- Due to the unprecedented times with the Covid 19 virus we are mindful of the changing context of student's personal circumstances; to this end we have decided to give all assignments a two-week extension to the **ORIGINAL** submission date set in the autumn of 2019.
 - These dates will be **aiming** to change the dates on turnitin in Moodle by the beginning of next week.
 - Please do not worry if your turnitin dates have not been changed by the time you submit your work; as lecturers will check the date on all submission to ensure that the revised date will be applied without penalty.
- Resit Dates will also move forward two weeks
 - From 14 May 2020 to
 - **New resit dates from Semester 1**
 - **28 May 2020**
- We are also aware that the unprecedented times might impact upon the breadth of reading available to students and the additional stress that Covid 19 incurs. We will have this in mind when we mark.
- **Extenuating Circumstances and Differentiated Deadlines are still available in the usual way in addition to this two week extension.**

Uploading Videos for Your Seminar Presentations through Panopto:

- See attached document called 'Student Guide – Upload your video assignment in UWTSD Moodle' which will support you to upload a video of your presentation to moodle through Panopto; remember the PowerPoint and you need to be visible in the video.
 - Remember to ALSO upload your PowerPoint to Turnitin Submission Link in the usual way.
- Please see attached documents for detailed instructions.
 - We are aware that broadband speed can slow the process down so please start early and give yourself enough time for a couple of goes prior to submission.
 - You will be able to edit change and resubmit right up until the deadline within Panopto submission portal.
- There is also the Moodle@uwtsd.ac.uk plus the 24hr 365-day IT Service Desk Support number if required: 0300 500 5055.

Undergraduate Dissertation SJSS6005:

Phillip Morgan the module coordinator will be available for one extra email support session after Easter. You should aim to send your work via email with attachment by no later than. Please only send ONE email with ONE attachment:

- 6 May 2020
- I respond via email to support you with this final draft after the 6 May 2020 – it may take a few days to respond given the cohort size.

Student Services (SSL)/ Student Support Assistant (SSA) support:

- If you already have a learning agreement:
 - Students support will be delivered in line with your learning agreement.
 - Your contact hours will be unchanged
 - The contact process will be explained to you by your SSL/SSA
- Contact Students Services if you have any financial and well-being issues in the usual way.
- If you have any queries, please contact Student Services on:
 - r.dart@uwtsd.ac.uk
- Carmarthen Campus Student Services:
 - 01267-676830
 - studentservices@uwtsd.ac.uk
- Swansea Campus Student Services:
 - 01570424876

- Stdudent.support@uwtsd.ac.uk
- Big White Wall
 - You can learn practical skills to help you feel better and tackle a variety of issues.
 - Use peer networks to discuss your issues with people experiencing similar problems
 - Use self-assessment tools to monitor your progress
 - Join group courses and discussion on common issues like negative thinking and stress
 - <https://www.uwtsd.ac.uk/bww/>

Covid 19 Updates and IT Support:

- There is the 24hr 365-day IT Service Desk Support number: 0300 500 5055.
- There are a number of IT guides on the University website along with information on what software is available for student use at home including www.uwtsd.ac.uk/its (Cysgliad Welsh Spelling App is also available).
- Please consult Statushub (<https://status.uwtsd.ac.uk>) to view any updates ongoing issues and planned maintenance.
- The University would like to remind students to be on guard about phishing/SPAM emails.
- You are reminded that you can report IT issues when they occur to the following link: <https://webhelp.uwtsd.ac.uk>

Student Staff Engagement within Specific Moodle Lectures:

- The following information will only apply to certain modules on moodle as these will require online discussions/support/tutorials.
 - Please wait for your Lecturer to update you.
- To support this process, you all have access to Microsoft Teams.
 - Please contact IT if this is not on your home computer or Mobile Device – they will be able to support you to upload this programme. You will need to link this to your Student University email account. Please familiarise yourself with this so that you can engage efficiently in any tutorials with lecturers. If you are having any issues with this, please ensure you contact the IT Service Desk on the phone number issued above.
- There is also the Moodle@uwtsd.ac.uk plus the 24hr 365-day IT Service Desk Support number if required: 0300 500 5055.

SJSI5022: Placements

- All placements are now terminated in line with UWTSD advice on Covid 19.
 - If you have undertaken all or part of your placements
 - you will be able to complete your assignment in the usual way
 - you will not be asked for extra placement hours
 - you will not be penalised for not completing the requisite hours.

- Only just started their placement OR not yet started their placement
 - You will be required to focus on the organisation with whom you intended to undertake your placement.
 - You will not be penalised for the short or lack of placement hours.
 - You reflect upon the process of seeking a placement and reflecting upon why this happened.
- The required paperwork for this module will reflect the point at which you were no longer able to engage with your organisation(s); thus for some you will not have all forms signed.
- Ken Dicks who is the Module Coordinator will give specific advice to individual students as required.

MA EDS Dissertations ECGE7002Q:

- Your supervision will continue in the normal way from next Monday 23 March 2020.
- If there are any changes, they will contact you direct.

Further updates will follow if the situation changes
Please contact the Hwb@uwtsd.ac.uk in the first instance if you have any concerns
and they will advise as to the next step

Please also look out for the Daily 4pm UWTSD Update this will be a main source of current information and advice

Kind regards from the team:
Dr Caroline Lohmann-Hancock, Dr Nichola Welton,
Phillip Morgan, Ken Dicks & Joanne Davies