

H.Cobbold P149234 HELP Management and Operations

by Henry Cobbold

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TIME SUBMITTED	21-MAY-2018 10:10PM (UTC+0100)	WORD COUNT	290
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H.E.L.P.

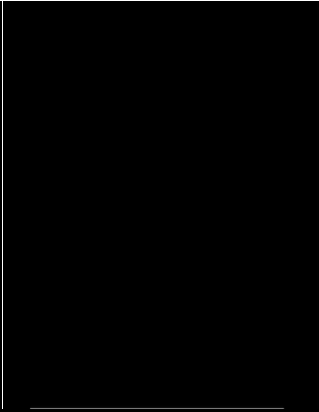
Halo Emergency Logistical Provisions



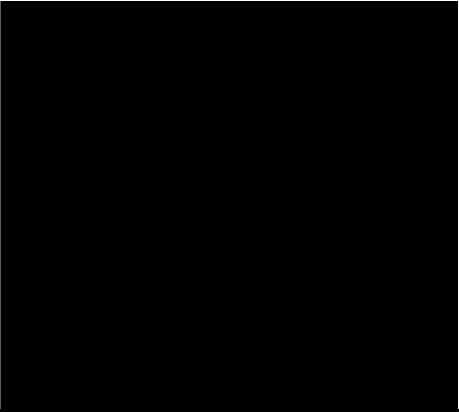
NING *H.E.L.P.* STRUCTURE AND OPERATIONS

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DESIG



H.E.L.P. STAFF STRUCTURE

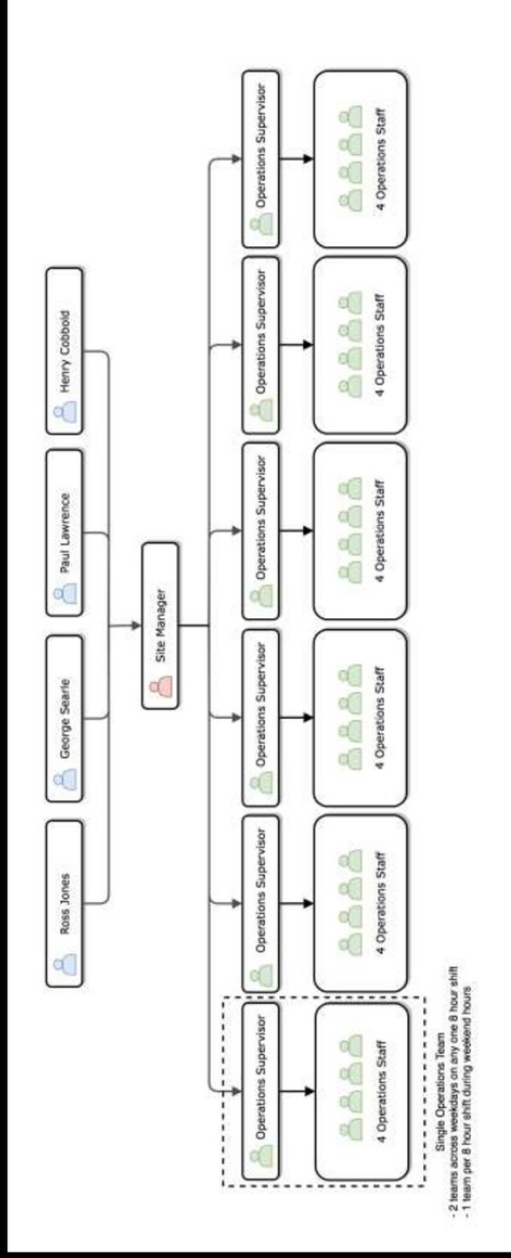
ture must provide a comprehensive 24hr subscription service operating [1].

y skills will be identified in the staff recruitment process to ensure staff skilled in coordinating response [2],[3].

ating team will be tasked with developing recruitment material for HELP several channels [4],[5].

- Staff structure is highly decentralized globally [1]
- Several key positions are highly mobile
- The market is segmented through several

E.L.P. OPERATIONS STRUCTURE



H	
	• This structure would be used in each Control Centre • 4 Developers of HEL • Single Control Centre manager • 6 operations supervisors managing • 24 subscription and operations staff • 2 Marketing Staff for organisation [6]

ETHICAL AND LEGAL LEGISLATION

sensitive nature of information handled by HELP data regulation is key

R legislation increases corporate liability and reputable and financial if disregarded [10],[11].

ease the financial harm if subject to Ransomware strike [12].

al Property will cover firms digital and physical assets [13].

STAFF IT CODE OF CONDUCT

an IT policy for Control Centre Staff [14].

Policies

Policy [15],[16]

al Property, Digital Assets and Privacy Guidelines [17],[18]

Accessing and Using Resources [14], [19]

ies

Policies [19]–[22]

ontrol and Granting/Revoking Privileges

ements and Corporate Disclaimers [9]



- HELP must provide
- Employee User Policy
 - Internet Policy
 - Intellectual Property Policy
 - Storing, Accessing, and Transmitting Data
 - User Access Policy
 - Security Policy
 - Access Control Policy
 - User Agreement

NG GEMENTS

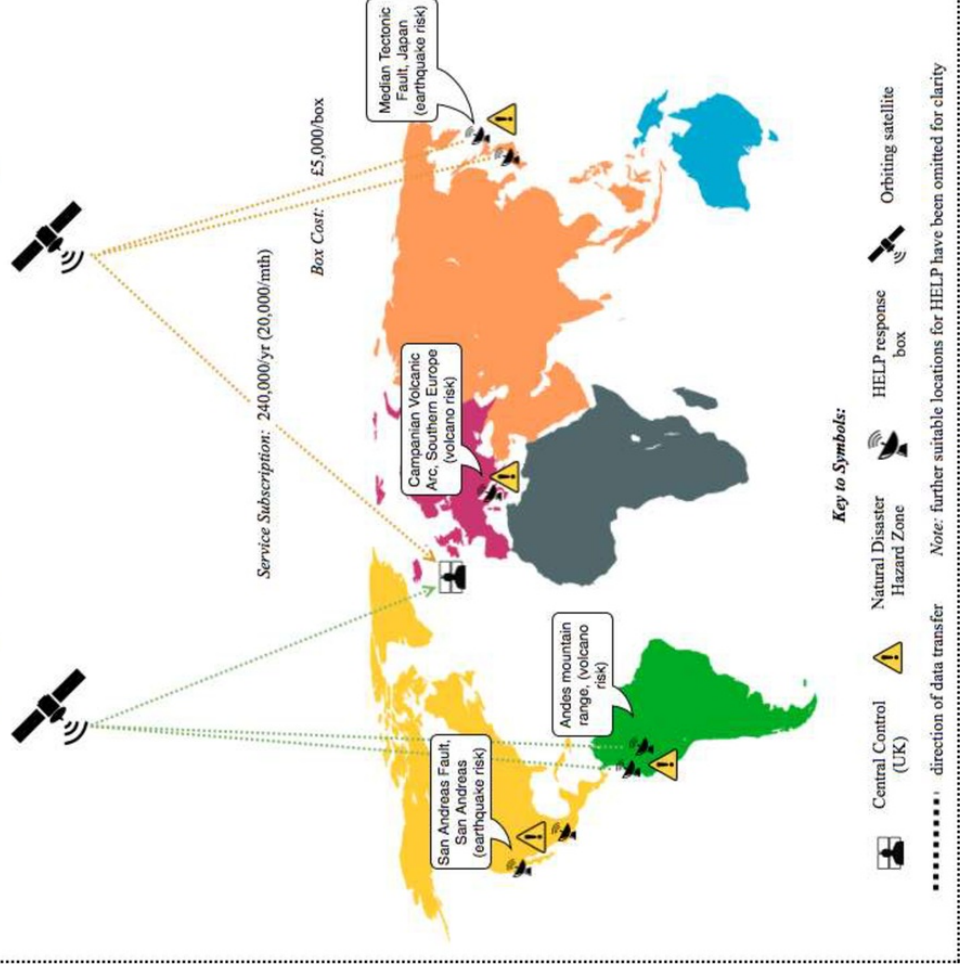
it is £240,000 annually,
. Each HALO unit for a
5,000 [23]

work 8 hour shifts

ff teams per shift

per Control Centre

HALO Emergency Logistics Provisions (H.E.L.P) Operations



WORKING ARRANGEMENTS

- Subscription cost is £1000 per month
subscription is £9000
- Operations staff
- 2 operations staff
- 10 subscriptions [24] .

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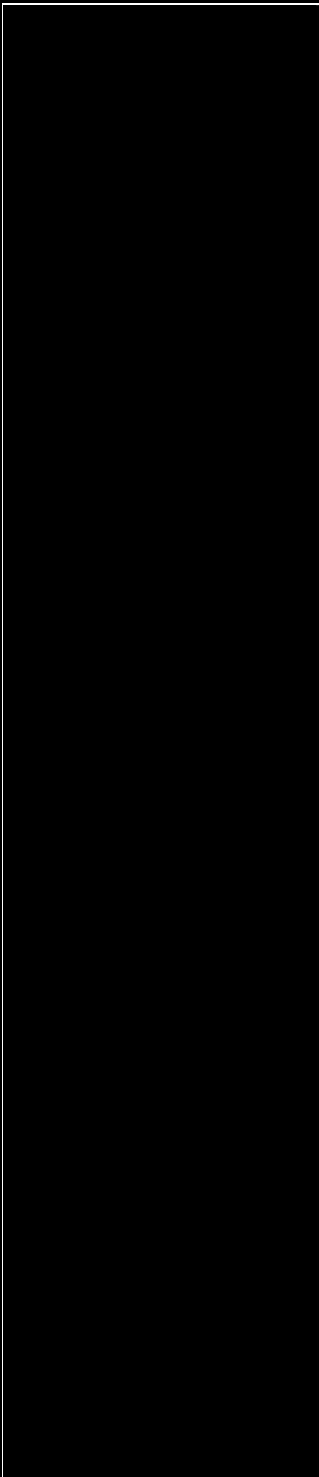
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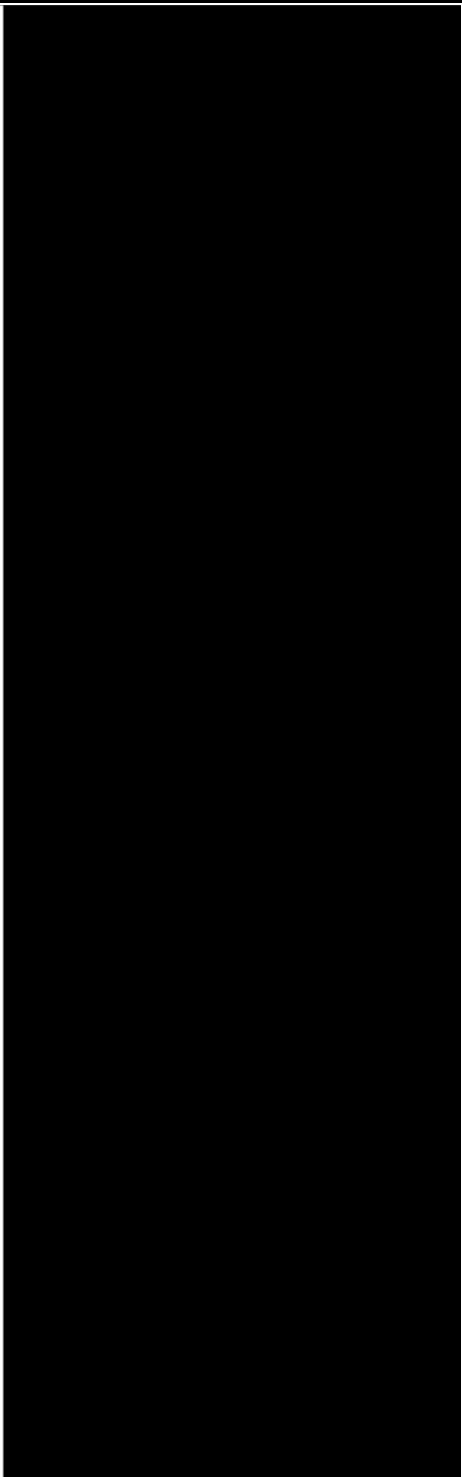
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ANY QUESTIONS?





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GRADEMARK REPORT

FINAL GRADE

GENERAL COMMENTS

82/100

Instructor

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HENRY COBBOLD

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1. RESEARCH LITERATURE

Extent of research and/or own reading, selection of credible sources, application of appropriate referencing conventions.



Citations //////////++

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2. KNOWLEDGE AND UNDERSTANDING

Extent of knowledge and understanding of concepts and underlying principles associated with the discipline.



Staffing. Communication Training. PLE Policies

15

3. ANALYSIS

Analysis, evaluation and synthesis; logic, argument and judgement; analytical reflection; organisation of ideas and evidence.



Communications methods. Skills. Operational management. Legal Code of conduct. Policies

15

4. PRACTICAL APPLICATION

Deployment of methods, materials, tools and techniques; application of concepts; formulation of innovative and creative solutions to solve problems.



Staff structure. Operations structure. Working arrangements.

14

5. PROFESSIONAL PRACTICE

Attributes in professional practice: individual and collaborative working; deployment of appropriate media; presentation and organisation.



Very good slides. Very good delivery. Excellent expression.

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